

To: lesley.jee@gmail.com [REDACTED]
From: Natalia Molotkova
Sent: Fri 3/1/2019 2:06:56 PM
Subject: ARM / COMPLETED - Intercontinental Hotel London Payment Link

Title: American Express ®

Very strange, they said they emailed it to you, calling hotel.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Morning. Still waiting for the form. By chance did they send to you only(even though you requested they send to us both)!

Sent from my iPhone

Thank you! I see your email to the hotel and await the reply from them. Thanks. Lesley

Sent from my iPhone

Ms. Groff,

Thank you for your inquiry, on behalf of your relationship manager, Natasha Molotkova, I am happy to assist with your request.

I spoke to the InterContinental Hotel London and they require an email request in writing to send the payment link for the 3rd party payment authorization. I emailed the Hotel and copied you, asking that they respond to both addresses so you will receive the payment link.

Please let us know if you have any questions or need additional assistance.

Best regards,

Karla Jones

From Centurion Support on behalf of your Relationship Manager, Natasha Molotkova.

Yes, will do.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Can you ask your overnight desk to please call the intercontinental and get us a secure link to pay for the 2 rooms? We did this on Jan 4 for [REDACTED] and all worked out fine. The phone line rings busy all the time. We had to email them I think.

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: February 28, 2019 at 5:52:30 PM EST
To: [REDACTED]
Subject: Itinerary for [REDACTED] / [REDACTED] 01MAR19 [REDACTED]



FLIGHTS| HOTELS| CARS| CRUISES

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Other Information

- CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Other Information

- CITIZENS OF RUSSIAN FEDERATION- VALID 6 MONTHS BEYOND TRAVEL

Other Information

- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Other Information

- CITIZENS OF FRANCE- VALID 6 MONTHS BEYOND TRAVEL

Hotel Details

INTERCONTINENTAL LONDON PARK

CHECK-IN

Fri, Mar 01 2019

CHECK OUT

Tue, Mar 05 2019

HOTEL INFORMATION

Address:One Hamilton Place Park Lane
LONDON GB W1J 7QY

Telephone:44-[REDACTED]

Status:Confirmed

Base Rate: GBP 1246.00

May be subject to local taxes, service charges, and daily resort fees if applicable

Cancellation Policy: Cancel No Refund

HOTEL CONFIRMATION

[REDACTED]

Hotel Details

INTERCONTINENTAL LONDON PARK

CHECK-IN

Fri, Mar 01 2019

CHECK OUT

Tue, Mar 05 2019

HOTEL INFORMATION

Address:One Hamilton Place Park Lane
LONDON GB W1J 7QY

Telephone:44-[REDACTED]

Status:Confirmed

Base Rate: GBP 1246.00

May be subject to local taxes, service charges, and daily resort fees if applicable

Cancellation Policy: Cancel No Refund

HOTEL CONFIRMATION

[REDACTED]

TRAVELLER INFORMATION

[REDACTED] [REDACTED]

[REDACTED] [REDACTED]

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL ASSIST HOTLINE

When you travel more than 100 miles from home, you have 24/7 medical, legal, financial or other select emergency coordination and assistance services, including medical and legal referrals, PP# XXXXXXXXXt, cash wires and more. Card Members may be responsible for the costs charged by third-party service providers.

1-800-333-AMEX (toll-free) 1-[REDACTED] (direct-dial collect).

[Manage Your Trip](#)

View and manage your Trip by logging onto [American Express Travel](#).

Entry and Exit Information for Travel

American Express recommends that you periodically review www.Visacentral.com for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

