

To: [REDACTED]
From: Natalia Molotkova
Sent: Tue 3/26/2019 10:17:48 PM
Subject: CHANGE TICKET! HVIAZDA/KHRYSTYNA 25MAR19 THWKYC

Title: American Express ®

Issuing.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

thank you!
Please issue ticket as stated below!

On Mar 26, 2019, at 6:15 PM, Natalia Molotkova [REDACTED]
wrote:

OK, I voided ticket for March 27.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$441.20. Lowest fare is in business.
- Ticket is non-refundable after departure.
- Ticket is refundable, cancellation penalty of EUR120.00 will apply; changes are subject to difference.

• **Fri, 29 Mar - LOT Polish Airlines 336 - Business - 2h 15m**

Departing: Paris Charles de Gaulle Airport (CDG) at 7:45 pm

Arriving: Warsaw Chopin Airport (WAW) at 10:00 pm

Fri, 29 Mar - LOT Polish Airlines 757 - Business - 1h 0m

Departing: Warsaw Chopin Airport (WAW) at 10:50 pm

Arriving: Lviv International Airport, Lvov (LWO) at 12:50 am Sat 30 Mar

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

It is late in Paris and I am not sure I will get an answer...lets just do the 7:45pm flight for Friday please...

not sure. I will ask! thank you

Before we do that, I found departure at 2:10pm , is it too early?

AF 1046 CDG WAW 210P 425P
LO 757 WAW LWO 1050P 1250A¥1

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

lets do the 7:45pm on Friday (same as what she has now on Wed...but make it Friday! thanks)

ok super. thanks

I am working till 6:30pm today.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

hmm... let me tell her.
I don't think overnight will work

Closest to 4pm I found is Turkish Air with night over in Istanbul.

TK 1828 CDG IST 635P 1205A¥1
TK 441 IST LWO 810A 910A

Other options: 1:20pm and 7:45 pm

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Yes, changing.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

HI NATASHA!... can you change her ticket to Friday departure 4pm ? Please . She will need to go all the wa

FLIGHTS| HOTELS| CARS| CRUISES

RECORD LOCATOR: THWKYC

YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from an email address that cannot accept incoming messages. If you have any questions, please contact our Customer Service at [REDACTED]

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting <https://myamextravel.com/baggage>

Other Information

- CITIZENS OF UKRAINE MUST CARRY A VALID PASSPORT

Other Information

- CITIZENS OF UKRAINE- UKRAINE CITIZENS NEED VALID PASSPORT FOR 3 MONTHS BEYOND THE PERIOD OF INTENDED STAY.

Istanbul to Paris

FLIGHT TK 1823

DEPARTING

Mon, Mar 25 2019, 11:00 AM
Istanbul
Ataturk (IST)

ARRIVING

Mon, Mar 25 2019, 12:45 PM
Paris
Charles De Gaulle (CDG)

Turkish Airlines

Operated By Turkish Airlines

Non-stop

Duration:3 Hrs 45 Mins

Departure Terminal:Terminal International

Arrival Terminal:Terminal 1

FLIGHT INFORMATION

H Economy Class

Airbus Industrie A321 Sharklets

Meals: Meals

FLIGHT CONFIRMATION

Turkish Airlines: UA63PZ

Paris to Warsaw

FLIGHT LO 336

DEPARTING

Wed, Mar 27 2019, 07:45 PM
Paris
Charles De Gaulle (CDG)

ARRIVING

Wed, Mar 27 2019, 10:00 PM
Warsaw
Frederic Chopin (WAW)

Lot Polish Airlines

Operated By Lot Polish Airlines

Non-stop

Duration:2 Hrs 15 Mins

Departure Terminal:Terminal 1

FLIGHT INFORMATION

Your Seats: 2F

C Business Class

Boeing 737-400

Meals: Meals

Baggage: 2PC per adult

FLIGHT CONFIRMATION

Lot Polish Airlines: JL7CXI

Warsaw to Lviv

FLIGHT LO 757

DEPARTING

Wed, Mar 27 2019, 10:50 PM
Warsaw
Frederic Chopin (WAW)

ARRIVING

Thu, Mar 28 2019, 12:50 AM
Lviv
Sniflow (LWO)

Lot Polish Airlines

Operated By Lot Polish Airlines

Non-stop

Duration:1 Hr

FLIGHT INFORMATION

Your Seats: 3A
C Business Class
Embraer 175
Meals: Meals
Baggage: 2PC per adult

FLIGHT CONFIRMATION

Lot Polish Airlines: JL7CXI

TRAVELLER INFORMATION

KHRYSTYNA HVIAZDA

E-TICKET

Ticket TK 2357342830114-24MAR

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE TRAVEL ASSIST HOTLINE

When you travel more than 100 miles from home, you have 24-hour access to legal, financial or other select emergency coordination and assistance, including medical and legal referrals, PP# XXXXXXXXXXXX, cash advances and more. Card Members may be responsible for the costs charged to service providers.

[REDACTED] (direct-dial collect)

Manage Your Trip

View and manage your Trip by logging onto [American Express](#)

Entry and Exit Information for Travel

American Express recommends that you periodically review www.Visacentral.com for the most up to date and accurate requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided. American Express expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to.

receive email marketing offers from American Express. For details on our email practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have a PDF Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Services. We hope you have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You should inquire with the hotel before your trip regarding the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to your property resulting, directly or indirectly, from (1) the acts of our travel suppliers, including but not limited to delays, overbooking's, cancellations, services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fire, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider many factors in identifying travel suppliers to you and recommending itineraries. In this role, we are acting as an independent third party fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals. At times, Amex may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and promotional services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and sales technology initiatives. In addition, we receive compensation from

when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time, we enter into other business relationships with suppliers and these relationships, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending suppliers, we may consider a number of factors, including supplier availability, pricing and preferences. The relationships we have with suppliers may also affect the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318
Iowa State Seller of Travel Registration Number: UBI#600469694. ICA
Registered Iowa Travel Agency.

<HVI AZDA_KHRYSTYNA-THWKYC.pdf>

<THWKYC_ItineraryCalendar.ics>

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use your preference data for servicing purposes.

OK, I voided ticket for March 27.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$441.20. Lowest fare is in business.
- Ticket is non-refundable after departure.
- Ticket is refundable, cancellation penalty of EUR120.00 will apply; changes are subject to difference in fare plus EUR70.00 change fee.

• **Fri, 29 Mar - LOT Polish Airlines 336 - Business - 2h 15m**

Departing: Paris Charles de Gaulle Airport (CDG) at 7:45 pm

Arriving: Warsaw Chopin Airport (WAW) at 10:00 pm

Fri, 29 Mar - LOT Polish Airlines 757 - Business - 1h 0m

Departing: Warsaw Chopin Airport (WAW) at 10:50 pm

Arriving: Lviv International Airport, Lvov (LWO) at 12:50 am Sat 30 Mar

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

It is late in Paris and I am not sure I will get an answer...lets just do the 7:45pm flight for Friday please...

not sure. I will ask! thank you

Before we do that, I found departure at 2:10pm , is it too early?

AF 1046 CDG WAW 210P 425P
LO 757 WAW LWO 1050P 1250A¥1

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

lets do the 7:45pm on Friday (same as what she has now on Wed...but make it Friday! thanks)

ok super. thanks

I am working till 6:30pm today.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

hmm... let me tell her.
I don't think overnight will work

Closest to 4pm I found is Turkish Air with night over in Istanbul.

TK 1828 CDG IST 635P 1205A¥1
TK 441 IST LWO 810A 910A

Other options: 1:20pm and 7:45 pm

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Yes, changing.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

HI NATASHA!... can you change her ticket to Friday departure 4pm ? Please . She will need to go all the way to Lviv...

FLIGHTS | HOTELS | CARS | CRUISES



RECORD LOCATOR: **THWKYC**

YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Other Information

- CITIZENS OF UKRAINE MUST CARRY A VALID PASSPORT

Other Information

- CITIZENS OF UKRAINE- UKRAINE CITIZENS NEED VALID PASSPORT FOR A MINIMUM OF 3 MONTHS BEYOND THE PERIOD OF INTENDED STAY.

Istanbul to Paris

FLIGHT **TK 1823**

DEPARTING

Mon, Mar 25 2019, 11:00 AM
Istanbul
Ataturk (IST)

ARRIVING

Mon, Mar 25 2019, 12:45 PM
Paris
Charles De Gaulle (CDG)

Turkish Airlines

Operated By Turkish Airlines

Non-stop

Duration: 3 Hrs 45 Mins

Departure Terminal: Terminal International

Arrival Terminal: Terminal 1

FLIGHT INFORMATION

H Economy Class

Airbus Industrie A321 Sharklets

Meals: Meals

FLIGHT CONFIRMATION

Turkish Airlines: UA63PZ

Paris to Warsaw

FLIGHT LO 336

DEPARTING

Wed, Mar 27 2019, 07:45 PM
Paris
Charles De Gaulle (CDG)

ARRIVING

Wed, Mar 27 2019, 10:00 PM
Warsaw
Frederic Chopin (WAW)

Lot Polish Airlines

Operated By Lot Polish Airlines

Non-stop

Duration: 2 Hrs 15 Mins

Departure Terminal: Terminal 1

FLIGHT INFORMATION

Your Seats: 2F

C Business Class

Boeing 737-400

Meals: Meals

Baggage: 2PC per adult

FLIGHT CONFIRMATION

Lot Polish Airlines: JL7CXI

Warsaw to Lviv

FLIGHT LO 757

DEPARTING

Wed, Mar 27 2019, 10:50 PM
Warsaw
Frederic Chopin (WAW)

ARRIVING

Thu, Mar 28 2019, 12:50 AM
Lviv
Snillow (LWO)

Lot Polish Airlines

Operated By Lot Polish Airlines

Non-stop

Duration:1 Hr

FLIGHT INFORMATION

Your Seats: 3A
C Business Class
Embraer 175
Meals: Meals
Baggage: 2PC per adult

FLIGHT CONFIRMATION

Lot Polish Airlines: JL7CXI

TRAVELLER INFORMATION

KHRYSTYNA HVIAZDA

E-TICKET

Ticket TK 2357342830114-24MAR

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL ASSIST HOTLINE

When you travel more than 100 miles from home, you have 24/7 medical, legal, financial or other select emergency coordination and assistance services, including medical and legal referrals, PP# XXXXXXXXXXt, cash wires and more. Card Members may be responsible for the costs charged by third-party service providers.

Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

Entry and Exit Information for Travel

American Express recommends that you periodically review www.Visacentral.com for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we

may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

<HviaZDA_KHRYSTYNA-THWKYC.pdf>

<THWKYC_ItineraryCalendar.ics>

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

