

**To:** Rich Kahn [REDACTED]  
**Cc:** Bella Klein [REDACTED]  
**From:** [REDACTED]  
**Sent:** Thur 3/7/2019 7:51:03 PM  
**Subject:** Re: SERVICE ALERT: InterCall Unified Meeting 5 Security Update

I only use the Conference Call service Bella set up for us...it is with West Comp and was set up Dec. 3, 2018...Our Conf. Code #9167070757#. I do not use the Call Me feature.

On Mar 7, 2019, at 2:14 PM, Richard Kahn [REDACTED] wrote:

do we use this?  
Richard Kahn  
HBRK Associates Inc.  
575 Lexington Avenue 4th Floor  
New York, NY 10022  
tel [REDACTED]  
fax [REDACTED]  
cel [REDACTED]

Begin forwarded message:

**From:** "Teleconferencing Center"  
[REDACTED]  
**Subject:** SERVICE ALERT: InterCall Unified Meeting 5 Security Update  
**Date:** March 7, 2019 at 2:12:15 PM EST  
**To:** [REDACTED]  
**Reply-To:** "Teleconferencing Center"  
[REDACTED]

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You are receiving this email because our records indicate you have a Unified Meeting® 5 account provided by West's Unified Communications Services.

Effective March 23, 2019, to ensure your conferencing account has the best security, participants joining meetings via the Call Me feature will receive their phone call to join the audio portion after the moderator has started the meeting.\*

**Helpful tip:**

If participants would prefer to not wait for our system to dial out to them and immediately join them to the audio portion of the meeting while waiting for the moderator, we recommend they join using the Computer Audio (Voice over IP) connection.

We are honored to provide you with superior conferencing services and committed to maintaining our industry-leading level of support and technology.

Thank you for your continued business.

\*Please note this does not apply if you have the Quick Start feature enabled on your account.

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West Unified Communications Services | 8420 West Bryn Mawr Suite 1100 Chicago, IL 60631 | 773.399.1600

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