

To: [REDACTED]
From: Natalia Molotkova
Sent: Thur 4/25/2019 2:06:15 PM
Subject: New Ticket for New person: [REDACTED]

Title: American Express ®

Also, you said: P Expires: May 12, 2014. Make sure she has valid passport.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Seat assignment is at the extra fee or free at the airport. If you want me to pre-assign seats, please advise CID.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Tickets are on its way!!!

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

OMG I did ...and that is correct! I had an eye exam this morning and my pupils are dilated...can't see! I thought I typed 2pm...
PLEASE DO issue the non refundable/changeable ticket as shown!! (sorry!)

On Apr 25, 2019, at 9:56 AM, Natalia Molotkova <[REDACTED]> wrote:

You wrote: Saturday April 27th arriving around 12pm

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ok...no to fully refundable. I assume this was the closest outbound flight arriving near 2pm?

On Apr 25, 2019, at 9:52 AM, Natalia Molotkova <[REDACTED]> wrote:

\$1098.00

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi there! Can you tell me the refundable price?

On Apr 25, 2019, at 9:43 AM, Natalia Molotkova <[REDACTED]> wrote:

Your response is required to complete this reservation. Prices and availability are su

- Total air reservation, including taxes and fees: \$632.90.
- Ticket is non-refundable, EUR70.00 (Air France) and EUR60.00 (Czech Airlines) c
- **Sat, 27 Apr - Air France 1149 - Economy - 2h 0m**
Departing: Barcelona Intl Airport (BCN) at 10:05 am
Arriving: Paris Charles de Gaulle Airport (CDG) at 12:05 pm

• **Sun, 28 Apr - Czech Airlines 759 - Economy - 1h 45m**

Departing: Paris Charles de Gaulle Airport (CDG) at 9:45 am

Arriving: Prague Vaclav Havel Airport (PRG) at 11:30 am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Morning! We need a round trip, coach ticket for [REDACTED] from Barcelona to Paris on PRAGUE on Sunday April 28 at 9am. Below are her details:

[REDACTED]
Czech Republic

P Expires: May 12, 2014

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. American Express is not responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for service.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$632.90.
- Ticket is non-refundable, EUR70.00 (Air France) and EUR60.00 (Czech Airlines) change fee.
- **Sat, 27 Apr - Air France 1149 - Economy - 2h 0m**

Departing: Barcelona Intl Airport (BCN) at 10:05 am
Arriving: Paris Charles de Gaulle Airport (CDG) at 12:05 pm

• **Sun, 28 Apr - Czech Airlines 759 - Economy - 1h 45m**
Departing: Paris Charles de Gaulle Airport (CDG) at 9:45 am
Arriving: Prague Vaclav Havel Airport (PRG) at 11:30 am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Morning! We need a round trip, coach ticket for [REDACTED] from Barcelona to Paris on Saturday on Sunday April 28 at 9am. Below are her details:



Czech Republic



P Expires: May 12, 2014

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. American Express is not responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

\$1098.00

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi there! Can you tell me the refundable price?

On Apr 25, 2019, at 9:43 AM, Natalia Molotkova <[REDACTED]> wrote:

Your response is required to complete this reservation. Prices and availability are subject

- Total air reservation, including taxes and fees: \$632.90.
- Ticket is non-refundable, EUR70.00 (Air France) and EUR60.00 (Czech Airlines) change

• **Sat, 27 Apr - Air France 1149 - Economy - 2h 0m**

Departing: Barcelona Intl Airport (BCN) at 10:05 am

Arriving: Paris Charles de Gaulle Airport (CDG) at 12:05 pm

• **Sun, 28 Apr - Czech Airlines 759 - Economy - 1h 45m**

Departing: Paris Charles de Gaulle Airport (CDG) at 9:45 am

Arriving: Prague Vaclav Havel Airport (PRG) at 11:30 am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! We need a round trip, coach ticket for [REDACTED] from Barcelona to Paris on Saturday
PRAGUE on Sunday April 28 at 9am. Below are her details:

[REDACTED]
Czech Republic
[REDACTED]

P Expires: May 12, 2014

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. American Express is not responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$632.90.
- Ticket is non-refundable, EUR70.00 (Air France) and EUR60.00 (Czech Airlines) change penalty.
- **Sat, 27 Apr - Air France 1149 - Economy - 2h 0m**
Departing: Barcelona Intl Airport (BCN) at 10:05 am
Arriving: Paris Charles de Gaulle Airport (CDG) at 12:05 pm

- **Sun, 28 Apr - Czech Airlines 759 - Economy - 1h 45m**
Departing: Paris Charles de Gaulle Airport (CDG) at 9:45 am
Arriving: Prague Vaclav Havel Airport (PRG) at 11:30 am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! We need a round trip, coach ticket for [REDACTED] from Barcelona to Paris on Saturday April 27th arriving around 12pm. Below are her details:

[REDACTED]
Czech Republic
[REDACTED]

P Expires: May 12, 2014

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference

You wrote: Saturday April 27th arriving around 12pm

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

ok...no to fully refundable. I assume this was the closest outbound flight arriving near 2pm?

On Apr 25, 2019, at 9:52 AM, Natalia Molotkova [REDACTED] >
wrote:

\$1098.00

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi there! Can you tell me the refundable price?

On Apr 25, 2019, at 9:43 AM, Natalia Molotkova [REDACTED] wrote:

Your response is required to complete this reservation. Prices and availability are subject

- Total air reservation, including taxes and fees: \$632.90.
- Ticket is non-refundable, EUR70.00 (Air France) and EUR60.00 (Czech Airlines) change

• **Sat, 27 Apr - Air France 1149 - Economy - 2h 0m**

Departing: Barcelona Intl Airport (BCN) at 10:05 am

Arriving: Paris Charles de Gaulle Airport (CDG) at 12:05 pm

• **Sun, 28 Apr - Czech Airlines 759 - Economy - 1h 45m**

Departing: Paris Charles de Gaulle Airport (CDG) at 9:45 am

Arriving: Prague Vaclav Havel Airport (PRG) at 11:30 am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! We need a round trip, coach ticket for [REDACTED] from Barcelona to Paris on Saturday
PRAGUE on Sunday April 28 at 9am. Below are her details:

[REDACTED]
Czech Republic
[REDACTED]

P Expires: May 12, 2014

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. American Express is not responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$632.90.
- Ticket is non-refundable, EUR70.00 (Air France) and EUR60.00 (Czech Airlines) change penalty.
- **Sat, 27 Apr - Air France 1149 - Economy - 2h 0m**
Departing: Barcelona Intl Airport (BCN) at 10:05 am
Arriving: Paris Charles de Gaulle Airport (CDG) at 12:05 pm
- **Sun, 28 Apr - Czech Airlines 759 - Economy - 1h 45m**
Departing: Paris Charles de Gaulle Airport (CDG) at 9:45 am
Arriving: Prague Vaclav Havel Airport (PRG) at 11:30 am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Morning! We need a round trip, coach ticket for [REDACTED] from Barcelona to Paris on Saturday April 25
on Sunday April 28 at 9am. Below are her details:

[REDACTED]
Czech Republic

P Expires: May 12, 2014

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to not service you for servicing purposes.

\$1098.00

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Hi there! Can you tell me the refundable price?

On Apr 25, 2019, at 9:43 AM, Natalia Molotkova <[REDACTED]> wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$632.90.
- Ticket is non-refundable, EUR70.00 (Air France) and EUR60.00 (Czech Airlines) change penalty.
- **Sat, 27 Apr - Air France 1149 - Economy - 2h 0m**
Departing: Barcelona Intl Airport (BCN) at 10:05 am
Arriving: Paris Charles de Gaulle Airport (CDG) at 12:05 pm
- **Sun, 28 Apr - Czech Airlines 759 - Economy - 1h 45m**
Departing: Paris Charles de Gaulle Airport (CDG) at 9:45 am
Arriving: Prague Vaclav Havel Airport (PRG) at 11:30 am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Morning! We need a round trip, coach ticket for [REDACTED] from Barcelona to Paris on Saturday Apr
PRAGUE on Sunday April 28 at 9am. Below are her details:

[REDACTED]
Czech Republic
[REDACTED]

P Expires: May 12, 2014

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use your preference data for servicing purposes.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$632.90.
- Ticket is non-refundable, EUR70.00 (Air France) and EUR60.00 (Czech Airlines) change penalty applies plus difference in fare
- **Sat, 27 Apr - Air France 1149 - Economy - 2h 0m**
Departing: Barcelona Intl Airport (BCN) at 10:05 am
Arriving: Paris Charles de Gaulle Airport (CDG) at 12:05 pm
- **Sun, 28 Apr - Czech Airlines 759 - Economy - 1h 45m**

Departing: Paris Charles de Gaulle Airport (CDG) at 9:45 am
Arriving: Prague Vaclav Havel Airport (PRG) at 11:30 am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! We need a round trip, coach ticket for [REDACTED] from Barcelona to Paris on Saturday April 27th arriving around 12pm. Return to PRAGUE on Sunday April 28 at 9am. Below are her details:

[REDACTED]

Czech Republic

[REDACTED]

P Expires: May 12, 2014

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



•