

**To:** Amex Centurian Travel [REDACTED]  
**From:** Lesley Groff  
**Sent:** Tue 4/23/2019 3:44:08 PM  
**Subject:** Re: Change [REDACTED] [REDACTED] ticket

super. thanks

On Apr 23, 2019, at 11:34 AM, Natalia Molotkova  
<[REDACTED]> wrote:

Done.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]@[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

so true! yes, keep non-refutable and issue! thanks

On Apr 23, 2019, at 10:39 AM, Natalia Molotkova <[REDACTED]> wrote:

Ok to issue non-refundable? In case if you need cancel, we can still VOID it.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]@[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

\$878.90.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]@[REDACTED]  
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Ok on refund of first ticket  
What is The refundable price on this ticket?

Sent from my iPhone

OK, I requested refund for current ticket - \$704.54. Refund takes up to two billing cycles.

Your response is required to complete this reservation. Prices and availability are subject

- Total air reservation, including taxes and fees: \$729.90.
- Ticket is non-refundable, EUR35.00 change penalty applies plus difference in fare

• **Wed, 24 Apr - Aeroflot 261 - Economy - 4h 0m**

Departing: Moscow Sheremetyevo Airport (SVO) at 6:00 pm

Arriving: Paris Charles de Gaulle Airport (CDG) at 9:00 pm

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Flights tomorrow around 5:00PM, which one will work?

AF/SU 4935 SVO CDG 600P 900P

AF 1745 SVO CDG 645P 940P

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

She is checked in for today's flight. Do you know what happened? Flight hasn't departed as yet, I can definitely not going today?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi, Lesley, let me have a look.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we need to change [REDACTED] [REDACTED] ticket to fly from Moscow to Paris to tomorrow /  
record locator is [REDACTED]...but

WAIT, now I am looking...her flight was this morning ...so she missed the flight ...this will need to be  
tomorrow departing Moscow around 5pm. We don't know when she will return or where yet...

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