

To: Richard Kahn, [REDACTED]
Cc: [REDACTED]
From: [REDACTED] on behalf of Jose Torres Jr <[REDACTED]>
Sent: Fri 4/19/2019 1:48:00 PM
Subject: Re: HBRK ASSOCIATES INC & Apple Business : New Account Manager

Hi Richard,

Happy Friday and great to meet you! As Martin mentioned, my name is Jose Torres and I'll be HBRK Associates Inc's Account Manager and point of contact for everything Apple moving forward. My direct contact information is in my signature for your reference.

I'd love to set up some time to introduce myself. It will also give me the ability to learn more about your business, how Apple's supported you in the past, and to address any current issues you may be experiencing that I can help with. Let me know what time works for you in the next couple of weeks and I will coordinate the meeting.

Moving forward, if you have any questions or inquires about Apple products, services, or solutions, please do not hesitate to reach out. Feel free to also forward my contact information to anyone else on your team that may need it. I am here to help ensure your organization is getting the most out of Apple.

Thank you and I look forward to speaking with you soon.

Cheers,

Jose Torres
Account Manager, New York City
Apple Retail for Business
[REDACTED]

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On Apr 18, 2019, at 10:24 AM, Richard Kahn [REDACTED] wrote:

thank you for the update
Jose can you please send your contact information
thanks

Richard Kahn

HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022

[REDACTED]

On Apr 18, 2019, at 12:54 PM, Apple Business Upper East Side
[REDACTED] wrote:

Hi [REDACTED] & Rich -

I hope you're both doing well!

I wanted to reach out and let you know that we have a new account manager, **Jose Torres (cc'd)**, that has joined our team at Apple Business.

Going forward he will be taking lead on your Apple Business Account.

Jose will be reaching out to you in order to setup an introduction call where he can get to know more about your business and how he can support you in purchasing, deploying and managing your technology.

The team at Apple Business Upper East Side and myself are still here to help you out - so you can still connect with us when you need local support, but Jose will be your main point of contact moving forward.

If you have any questions, please feel free to let me know.

Talk soon! ♦

Best Wishes,

Martin O'Brien
Business Expert
Apple Upper East Side

[REDACTED]

Office Hours: M-F, 9am-5pm