

**To:** [REDACTED]  
**From:** Lesley Groff  
**Sent:** Fri 4/5/2019 8:49:43 PM  
**Subject:** Re: Itinerary INCL TICKETNO for [REDACTED] 07APR19 [REDACTED]

[REDACTED] will fly back to Moscow on 15th! (you will return on 12th arriving 13th...)! tickets on the way

On Apr 5, 2019, at 4:25 PM, [REDACTED] <[REDACTED]> wrote:

Honestly, it's better take a one flight because when we arrive it will be already night time in Moscow and it will be longer. Plus the passport control always take me to the police. MIA is different: Hopefully he will approve direct flights. Tell me if there is any info needed or if I can help regarding to our flights

Thank you

On Fri, 5 Apr 2019 at 23:19, Lesley Groff <[REDACTED]> wrote:

OK on return flight on 12th for you...I will ask Jeffrey  
Jeffrey plans to be in Palm Beach and then go to the island.  
I will ask Jeffrey what he wants [REDACTED] dates to be.  
Unfortunately there is no Economy Flex on the direct flights. I believe Jeffrey thought a connecting flight would be good for you so you could get off the plane and walk around some...cutting the trip in half might be better for you(?)

On Apr 5, 2019, at 4:14 PM, [REDACTED]  
<[REDACTED]> wrote:

To the way back we can take the same flight as you booked before. 12th April from MIA (6pm)

The only thing I should know where we will be either on islands or Miami.  
Regarding to [REDACTED], we should check with Jeffrey her dates.  
May I ask to book economy flex to way back please?

On Fri, 5 Apr 2019 at 23:10, Lesley Groff <[REDACTED]> wrote:

Thanks [REDACTED]. I know the direct flight on the 7th....what flight are you looking to return on?

On Apr 5, 2019, at 4:08 PM, [REDACTED]  
<[REDACTED]> wrote:

Lesley,  
Thanks a lot! Can I help you? I can send you what we have on Aeroflot

On Fri, 5 Apr 2019 at 23:07, Lesley Groff <[REDACTED]> wrote:

I think it would be best to change the return now if you know you must be in Moscow on April 13th. I will find out about the direct to Miami flights...

On Apr 5, 2019, at 4:05 PM, [REDACTED]  
<[REDACTED]> wrote:

Hi Lesley!  
Great, thank you! Yes, all is correct. I'll ask [REDACTED] to check too.  
Do you think we don't have a chance to fly directly to MIA? It could be better because I always have difficulties with the passport control in NYC at the police.  
I don't know if Jeffrey told you I have to be in Moscow on 13th of April. Should we change tickets later?

On Fri, 5 Apr 2019 at 22:47, Lesley Groff <[REDACTED]> wrote:

Hello [REDACTED]. Jeffrey requested I purchase a new ticket for you and your friend [REDACTED]. Please see below. You will now connect in NY then fly directly to Palm Beach (instead of Miami). Please confirm receipt! I will send you [REDACTED] ticket in the next email!  
Thanks, Lesley


FLIGHTS | HOTELS | CARS | CRUISES

---

RECORD LOCATOR:



## YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only cannot accept incoming messages. If you have any questions, please contact Cent Service at 1-.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

## Other Information

- CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

## Other Information

- CITIZENS OF RUSSIAN FEDERATION- PASSPORT MUST BE VALID FOR PER INTENDED STAY

---

## Moscow to New York

FLIGHT **SU 100**

---

### DEPARTING

Sun, Apr 07 2019, 09:20 AM

Moscow

Sheremetyevo (SVO)

### ARRIVING

Sun, Apr 07 2019, 12:15 PM

New York

John F Kennedy International (JFK)

---

### Aeroflot

Operated By Aeroflot

Non-stop

**Duration:**9 Hrs 55 Mins

**Departure Terminal:**Terminal D - Domestic/Intl

**Arrival Terminal:**Terminal 1

### FLIGHT INFORMATION

Your Seats: 21C

Q Economy Class

Boeing 777-300Er

Meals: Lunch

Baggage: 2PC per adult

---

### FLIGHT CONFIRMATION

---

Aeroflot: BNPMYS

---

## New York to West Palm Beach

FLIGHT **B6 2153**

---

### DEPARTING

Sun, Apr 07 2019, 02:53 PM  
New York  
John F Kennedy International (JFK)

### ARRIVING

Sun, Apr 07 2019, 06:02 PM  
West Palm Beach  
Palm Beach International (PBI)

---

### Jetblue Airways

Operated By Jetblue Airways

Non-stop

**Duration:** 3 Hrs 9 Mins

**Departure Terminal:** Terminal 5

### FLIGHT INFORMATION

Your Seats: 24A

S Economy Class

Airbus Industrie A320-100/200

Baggage: 2PC per adult

---

### FLIGHT CONFIRMATION

Jetblue Airways: XXXXXXXXXX

---

---

## West Palm Beach to New York

FLIGHT **B6 1054**

---

### DEPARTING

Tue, Apr 16 2019, 07:21 PM  
West Palm Beach  
Palm Beach International (PBI)

### ARRIVING

Tue, Apr 16 2019, 10:20 PM  
New York  
John F Kennedy International (JFK)

---

### Jetblue Airways

Operated By Jetblue Airways

Non-stop

**Duration:** 2 Hrs 59 Mins

**Arrival Terminal:** Terminal 5

### FLIGHT INFORMATION

Your Seats: 31A

M Economy Class

Airbus Industrie A321

Baggage: 2PC per adult

---

### FLIGHT CONFIRMATION

Jetblue Airways: XXXXXXXXXX

---

---

## New York to Moscow

FLIGHT **SU 123**

---

### DEPARTING

Wed, Apr 17 2019, 12:55 AM  
New York  
John F Kennedy International (JFK)

### ARRIVING

Wed, Apr 17 2019, 05:20 PM  
Moscow  
Sheremetyevo (SVO)

---

### Aeroflot

Operated By Aeroflot

Non-stop

**Duration:**9 Hrs 25 Mins

**Departure Terminal:**Terminal 1

**Arrival Terminal:**Terminal D - Domestic/Intl

### FLIGHT INFORMATION

Your Seats: 15A

U Economy Class

Airbus Industrie A330-300

Meals: Dinner Snack

Baggage: 2PC per adult

---

### FLIGHT CONFIRMATION

---

---

## TRAVELLER INFORMATION

---

[REDACTED]

### E-TICKET

Ticket SU [REDACTED]-05APR

### LOYALTY PROGRAM

Aeroflot [REDACTED]

---

#### NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL ASSIST HOTLINE

When you travel more than 100 miles from home, you have 24/7 medical, legal, financial or other select emergency coordination and assistance services, including medical and legal referrals, passport replacement, cash wires and more. Card Members may be responsible for the costs charged by third-party service providers.

**1-800-333-AMEX** (toll-free) 1-[REDACTED] (direct-dial collect).

Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

[Entry and Exit Information for Travel](#)



American Express recommends that you periodically review [www.Visacentral.com](http://www.Visacentral.com) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental

authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318.  
Washington State Seller of Travel Registration Number:  
UBI#600469694. Iowa: TA# 669 Registered Iowa Travel  
Agency.

Best regards,

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]