

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Mon 4/8/2019 8:04:27 PM
Subject: Re: change ticket to tomorrow morning!TICKETNO for IL [REDACTED] 07APR19 [REDACTED]

great! thanks

We need to get her home...I purchase fully refundable so we can look at other airlines...even if it is a long layover in NY that is ok...

On Apr 8, 2019, at 3:57 PM, Natalia Molotkova
<[REDACTED]> wrote:

Lesley, let me have a look.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha and welcome back! We need to find a ticket for [REDACTED] a to go back to Moscow tomorrow morning Beach through New York to Moscow? Or from Miami back to Moscow? But it needs to be tomorrow morning possible

-

FLIGHTS| HOTELS| CARS| CRUISES

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification system that cannot accept incoming messages. If you have any questions, please contact Customer Service at 1-800-828-7273.

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Other Information

- CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT
-

Other Information

- A VISA IS REQUIRED FOR ENTRY INTO US
-

Moscow to Miami

FLIGHT **SU 110**

DEPARTING

Sun, Apr 07 2019, 11:00 AM
Moscow
Sheremetyevo (SVO)

ARRIVING

Sun, Apr 07 2019, 04:15 PM
Miami
Miami International (MIA)

Aeroflot

Operated By Aeroflot

Non-stop

Duration: 12 Hrs 15 Mins

Departure Terminal: Terminal D - Domestic/Intl

FLIGHT INFORMATION

H Economy Class

Airbus Industrie A330-200

Meals: Lunch

Baggage: 2PC per adult

FLIGHT CONFIRMATION

Aeroflot: FIBVTQ

West Palm Beach to New York

FLIGHT **B6 1054**

DEPARTING

Mon, Apr 15 2019, 07:21 PM
West Palm Beach
Palm Beach International (PBI)

ARRIVING

Mon, Apr 15 2019, 10:20 PM
New York
John F Kennedy International (JFK)

Jetblue Airways

Operated By Jetblue Airways

Non-stop

Duration: 2 Hrs 59 Mins

Arrival Terminal: Terminal 5

FLIGHT INFORMATION

Z Economy Class
Airbus Industrie A321
Baggage: 2PC per adult

FLIGHT CONFIRMATION

Jetblue Airways: XXXXXXXXXX

New York to Moscow

FLIGHT **SU 123**

DEPARTING

Tue, Apr 16 2019, 12:55 AM
New York
John F Kennedy International (JFK)

ARRIVING

Tue, Apr 16 2019, 05:20 PM
Moscow
Sheremetyevo (SVO)

Aeroflot

Operated By Aeroflot

Non-stop

Duration:9 Hrs 25 Mins

Departure Terminal:Terminal 1

Arrival Terminal:Terminal D - Domestic/Intl

FLIGHT INFORMATION

K Economy Class

Airbus Industrie A330-300

Meals: Dinner Snack

Baggage: 2PC per adult

FLIGHT CONFIRMATION

Aeroflot: FIBVTQ

TRAVELLER INFORMATION



E-TICKET

Ticket SU [REDACTED]-05APR

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL AMERICAN EXPRESS HOTLINE

When you travel more than 100 miles from home, you have 24/7 medical, legal and other select emergency coordination and assistance services, including medical referrals, PP# XXXXXXXXXXXXt, cash wires and more. Card Members may be responsible for the costs charged by third-party service providers.

1-800-333-AMEX (toll-free) 1-[REDACTED] (direct-dial collect).

Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

Entry and Exit Information for Travel

American Express recommends that you periodically review [www.Visacentral.com](#) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive marketing offers from American Express. For details about our e-mail practices, see the American Express Privacy Statement at [www.americanexpress.com/privacy](#).

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader installed on your website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel at check-out from the property. You may wish to inquire with the hotel before your stay about the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, expense or damage to persons or property resulting, directly or indirectly, from the actions or omissions of travel suppliers, including but not limited to delays, overbooking's, cancellations, services, cessation of operations, accidents or failures of equipment, or changes to travel itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic conditions, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents, or events related to the public internet, telecommunications lines or facilities, or third party systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making travel arrangements that meet your individual needs. We consider various factors in selecting travel suppliers to you and recommending specific itineraries. In this role, we act as an independent third party and not as a fiduciary. We want you to be aware that our travel suppliers pay us commissions as well as incentives for reaching sales targets or other goals. From time to time we may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services. For our travel counselors, for them, such as granting them access to our marketing channels, participating in promotional programs and supporting technology initiatives. In addition, we receive compensation from travel suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into business relationships with suppliers and these arrangements, including levels of compensation and incentives we receive, are subject to change. In identifying and recommending itineraries, we may consider a number of factors, including supplier quality and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Seller of Travel

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use your preference data for servicing purposes.