

To: [REDACTED]
From: Natalia Molotkova
Sent: Mon 4/8/2019 9:07:08 PM
Subject: ARM-EPSTEIN/J - [REDACTED] - Paris to Linate

Title: American Express ®

Lesley, please advise, if I need to call hotel, to check if they received form - if you already sent it to them.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hello Ms. Groff,

You are more than welcome.

Linda King ARM/ATL
From Centurion Support on behalf of your Relationship Manager, Natalia Molotkova

Excellent. Thank you!

Sent from my iPhone

Ms. Groff,

I've attached the Westin Palace credit card authorization form for you should you need it.
Have a good day.

Linda King ARM/ATL
From Centurion Support on behalf of your Relationship Manager, Natalia Molotkova

terrific! thank you!

Thank you for your email. I am currently out of the office.

Good Afternoon Ms. Groff,

While you are working on getting permission to book and prepay for this Hotel stay, I am trying to get the Credit Card Authorization form sent even though the reservation has not yet been made. Trying to get what we need since we have such a short window to work in.

Have a good evening.

Linda King ARM/ATL

From Centurion Support on behalf of your Relationship Manager, Natalia Molotkova

yes...she is going for the furniture show! Let me get permission to book this room and prepay...I will come back to you. thanks

Good Afternoon Ms. Groff,

Here is the closest 5-star property showing available. Please note the rate change. There is a huge Furniture Mart taking place this weekend which is why there is such a difference in cost over the weekend.

The Westin Palace Milan - 5-Stars - 0.3 Miles from ME Milan Il Duca

Changes and Cancellation is not possible after booking - Penalty 100% of stay
Deposit is equal to the full stay

Contemporary King Guest Room

284.00 (USD 319.00) EFF 07APR

544.00 (USD 611.00) EFF 08APR

949.00 (USD 1066.00) EFF 09APR

999.00 (USD 1122.00) EFF 10APR

Estimated total for hotel reservation : \$2816.00 EUR (USD 3164.00). Daily resort and additional fees may apply.

Ms. Groff, nothing is currently at this time because once it is booked, it is not possible to change or cancel. There is limited availability so rates and availability are subject to change until booked.

Your response is required to complete this reservation. Prices and availability are subject to change.

Please reply to this email and provide your authorization to proceed.

Have a good day.

Linda King ARM/ATL

From Centurion Support on behalf of your Relationship Manager

great! thank you!

Might you be able to recommend another hotel in the same area as ME II Duca, 4/5 star for [REDACTED] with standard room availability for April 7-11?

Thank you for your email. I am currently out of the office.

Good Afternoon Ms. Groff,

As requested, I have secured the flights detailed under Option #1 under the Fully Refundable rates and sent the reservation to be ticketed. Upon receipt, please review the confirmation and if any changes are necessary, please let us know as soon as possible.

Have a good day.

Linda King ARM/ATL

From Centurion Support on behalf of your Relationship Manager, Natalia Molotkova

Hi Linda. We can issue Option 1 for [REDACTED]...coach. Issue the **FULLY REFUNDABLE/Changeable** tickets please!

Thank you for this Linda. I may need to change the date of arrival to Milan to morning of the 8th...waiting to find out...in a holding pattern...for the time being please HOLD Option 1 Non Refundable/Changeable for [REDACTED]. thanks!

Thank you for your email. I am currently out of the office.

Good Afternoon Ms. Groff,

Per your earlier telephone conversation with Susan Goodwin, here are a couple non-stop options for flights from Paris to Milan (LIN) on April 7th for [REDACTED]. As you probably imagined, availability is very limited.

Option #1 - Will need to issue 2 one-way tickets

Alitalia 313 07APR Paris Charles DeGaulle-CDG Milan Linate-LIN

515P

645P (Last seat on this flight)

Operated by Alitalia Cityliner SPA

One-Way Cost - \$655.50/person Non-Refundable; \$65.00 EUR change/cancel penalty plus difference in fare

One-Way Cost - \$745.50/person Fully Refundable/Changeable

Air France 1313 11APR Milan Linate-LIN

Paris Charles DeGaulle-CDG

840P 1010P

One-Way Cost - \$534.90 Non-Refundable; Changes are not permitted.

One-Way Cost - \$637.90/person Fully Refundable/Changeable

Option #2 - One Roundtrip ticket

Alitalia 353 07APR Paris Orly-ORY Milan Linate-LIN 715P 840P - (Last seat on this flight - Business Class only)

Operated by Alitalia Cityliner SPA

Alitalia 356 11APR Milan Linate-LIN Paris Orly-ORY 820P 945P

Operated by Alitalia Cityliner SPA

Roundtrip Cost - \$1159.70/person Non-Refundable; Change/cancel penalty applies plus difference in fare

Roundtrip Cost - \$1249.70/person Fully Refundable/Changeable

Ms. Groff, please review the above options and let us know how you would like for us to proceed.

If you would like a connecting option, please let us know.

Your response is required to complete this reservation. Prices and availability are subject to change.

Please reply to this email and provide your authorization to proceed.

Have a good day.

Linda King ARM/ATL

From Centurion Support on behalf of your Relationship Manager, Natalia Molotkova

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

