

To: Natalia Molotkova [REDACTED]
From: Lesley Groff
Sent: Thur 4/11/2019 4:24:50 PM
Subject: Re: Ticket changes

Hi Natasha.

-Please issue AA tickets for both ladies from PB to NY on 14th at \$242 price tag then purchase extra leg room seats at \$50 each. The Number you need is 4775

-ticket NY to Moscow for [REDACTED] was fully refundable I bought with Harrison last night. Can we void entire ticket including the Jet Blue she will not use. Then buy new Aeroflot Took it in economy flex price tag? The flight looks fine

-The flight for [REDACTED] is a bit late. Is this the only option? Or are you giving me best pricing and trying to stay On Lufthansa? Jeffrey had asked for flights departing around 5 PM on Tuesday. But maybe that's not possible... if not, then issue the below in coach.

Sent from my iPhone

On Apr 11, 2019, at 12:06 PM, Natalia Molotkova <[REDACTED]> wrote:

I. April 14 - PBI-NYC - this flight can be in coach? Here are options:

Best coach fare is with Americans:

AA /** 4633 14APR PBI LGA 0316P 0620P
OPERATED BY REPUBLIC AIRLINES AS AMERICAN EAGLE

\$242.90 , seats with extra leg room are at \$50.00 additional.

Best business class fare is with American Airlines:

AA /** 4633 14APR PBI LGA 0316P 0620P
OPERATED BY REPUBLIC AIRLINES AS AMERICAN EAGLE

\$386.91 per ticket.

II. [REDACTED], April 6 to Moscow - now she has already ticket in business class , we can just change it to

SU 103D 16APR T JFKSVO SS1 720P 1145A 17APR

Will be even exchange.

She is no longer using her ticket on Jet Blue from St. Thomas to NYC tomorrow, correct?

III. [REDACTED] - she is having now partially used ticket on Lufthansa from Miami, we can change it to depart from JFK:

LH 405 16APR JFK FRA 955P 1150A
LH 896 17APR FRA VNO 305P 605P

Add collect will be \$1513.00

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Do you have record locators? Just want to make sure pulling right reservation.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Thanks

Sent from my iPhone

On it.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha. We need to change flights for [REDACTED] and [REDACTED]. They should both now fly from Palm Beach this Sunday April 14 around 3pm direct if possible Economy Flex so [REDACTED] can upgrade herself. However -give me pricing on economy, economy flex and biz seats. Then on Tuesday April 16, [REDACTED] to fly direct to Moscow (in economy flex so she can upgrade) and [REDACTED] to fly Tuesday April 16 to Vilnius in economy. Both flights to depart same airport (I assume JFK) around 5pm.

Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

