

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Thur 4/11/2019 5:38:28 PM
Subject: Re: [REDACTED]

do exchange on the ticket instead! I forgot it was partially used! thanks.

On Apr 11, 2019, at 1:35 PM, Natalia Molotkova

[REDACTED] wrote:

-ticket NY to Moscow for [REDACTED] was fully refundable I bought with Harrison last night. Can we void entire ticket buy new Aeroflot Took it in economy flex price tag? The flight looks fine

Ticket, you issued last night, was exchange, so I can do partial refund, if any left (you know how it is with partial and refund the rest, if there is anything left), or exchange existing. You still want to cancel partially use ticket

Ticket on Jet Blue was issued yesterday, so yes, will void it.

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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