

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Thur 4/11/2019 5:38:28 PM
Subject: Re: [REDACTED]

do exchange on the ticket instead! I forgot it was partially used! thanks.

On Apr 11, 2019, at 1:35 PM, Natalia Molotkova

[REDACTED] wrote:

-ticket NY to Moscow for [REDACTED] was fully refundable I bought with Harrison last night. Can we void entire ticket and buy new Aeroflot Took it in economy flex price tag? The flight looks fine

Ticket, you issued last night, was exchange, so I can do partial refund, if any left (you know how it is with partial refund and refund the rest, if there is anything left), or exchange existing. You still want to cancel partially use ticket

Ticket on Jet Blue was issued yesterday, so yes, will void it.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use your preference data for servicing purposes.