

To: Natalia Molotkova [REDACTED]
From: Lesley Groff
Sent: Thur 4/11/2019 8:46:36 PM
Subject: Re: [REDACTED]

Super. Thanks. Rush exchange is you can. He is all over me

Sent from my iPhone

On Apr 11, 2019, at 4:40 PM, Natalia Molotkova <[REDACTED]> wrote:

Here is the disclosure, you agreed for exchange. No need fro upgrade, original ticket was issued in business.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

thanks you for voiding Jet Blue.
Please purchase ticket as shown below. thanks

On Apr 11, 2019, at 1:47 PM, Natalia Molotkova <[REDACTED]> wrote:

OK, Jet Blue ticket is voided.

Your response is required to complete this reservation. Prices and availability are subject to

- Total air reservation, including taxes and fees: \$0.00 (even exchange).
- Ticket is refundable, changes are subject to difference in fare.

• **Tue, 16 Apr - Aeroflot 103 - Business - 9h 25m**

Departing: New York John F Kennedy Airport, (JFK) at 7:20 pm

Arriving: Moscow Sheremetyevo Airport (SVO) at 11:45 am (on the 17 Apr)

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

do exchange on the ticket instead! I forgot it was partially used! thanks.

-ticket NY to Moscow for [REDACTED] was fully refundable I bought with Harrison last night. Can we void entire ticket and buy new Aeroflot Took it in economy flex price tag? The flight looks fine

Ticket, you issued last night, was exchange, so I can do partial refund, if any left (you know how it is with exchange) and refund the rest, if there is anything left), or exchange existing. You still want to cancel partially used ticket?

Ticket on Jet Blue was issued yesterday, so yes, will void it.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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OK, Jet Blue ticket is voided.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$0.00 (even exchange).
- Ticket is refundable, changes are subject to difference in fare.

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Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

do exchange on the ticket instead! I forgot it was partially used! thanks.

-ticket NY to Moscow for [REDACTED] was fully refundable I bought with Harrison last night. Can we void entire ticket including the Jet Blue she will not use. Then buy new Aeroflot Took it in economy flex price tag? The flight looks fine

Ticket, you issued last night, was exchange, so I can do partial refund, if any left (you know how it is with partially used tickets, they will reprise it as one way and refund the rest, if there is anything left), or exchange existing. You still want to cancel partially use ticket and issue FLEX fare in coach?

Ticket on Jet Blue was issued yesterday, so yes, will void it.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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