

**To:** [REDACTED]  
**From:** Natalia Molotkova  
**Sent:** Wed 4/10/2019 8:30:15 PM  
**Subject:** Change Karyna, [REDACTED] flights!

Title: American Express ®

Thank you!!

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

ok.

On Apr 10, 2019, at 1:57 PM, Natalia Molotkova [REDACTED] wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

Karyna: [REDACTED]

- Total air reservation, including taxes and fees: \$1.70 (add collect, exchange).
- Ticket is refundable, changes are subject to difference in fare.
- Thu, 11 Apr - Air France 1313 - Business - 1h 30m  
Departing: Linate Airport, Milan (LIN) at 8:40 pm  
Arriving: Paris Charles de Gaulle Airport (CDG) at 10:10 pm
- Sun, 14 Apr - Air France 6 - Business - 8h 25m  
Departing: Paris Charles de Gaulle Airport (CDG) at 2:00 pm  
Arriving: New York John F Kennedy Airport, (JFK) at 4:25 pm

[REDACTED] - same flight is not offered on April 14th, latest at 7:05PM.

- Total air reservation, including taxes and fees: \$376.00.

- Ticket is non-refundable, GBP60.00 change penalty applies plus difference in fare
- Sun, 14 Apr - British Airways 567 - Economy - 2h 0m  
Departing: Malpensa Airport, Milan (MXP) at 7:05 pm  
Arriving: London Heathrow Airport (LHR) at 8:05 pm

[REDACTED] - same flight is sold out, I can offer new flight on Alitalia

AZ 356 14APR LIN ORY 820P 945P - \$836.20 (business only). And refund original Air France.

- Total air reservation, including taxes and fees: \$836.20
- Ticket is refundable, changes are subject to difference in fare.
- Sun, 14 Apr - Alitalia 356 - Business - 1h 25m  
Departing: Linate Airport, Milan (LIN) at 8:20 pm  
Arriving: Orly Airport, Paris (ORY) at 9:45 pm

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

Thanks we upgraded Karyna's ticket using points I just wonder what's going to happen with that now??♀\*

Sent from my iPhone

On it.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

Hi Natasha. Karyna, [REDACTED] will all stay in Milan until evening of Sunday April 14th. Please change  
be great) Karyna, [REDACTED] to Paris and [REDACTED] back to London (same as before)

Karyna: [REDACTED]  
[REDACTED]

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Karyna's ticket was issued in business, and paid with points, no upgrade.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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Karyn [REDACTED]

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Hours: Mon through Friday 9AM-530PM EST

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Karyna: [REDACTED]

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