

To: Natalia Molotkova[natalia.molotkova@centurion.com]
From: Lesley Groff
Sent: Thur 4/11/2019 6:17:54 PM
Subject: Re: [REDACTED]

Please issue ticket as stated below for [REDACTED].

Sent from my iPhone

On Apr 11, 2019, at 2:16 PM, Natalia Molotkova <[REDACTED]> wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$0.00 (exchnage with refudn of \$689.00).
- Ticket is refundable, changes are subject to difference in fare.
- **Tue, 16 Apr - Lufthansa 401 - Premium Economy - 7h 55m**
Departing: New York John F Kennedy Airport, (JFK) at 4:10 pm
Arriving: Frankfurt am Main Airport (FRA) at 6:05 am

Wed, 17 Apr - Lufthansa 886 - Economy - 2h 0m
Departing: Frankfurt am Main Airport (FRA) at 10:00 am
Arriving: Vilnius Intl Airport (VNO) at 1:00 pm

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

thanks

OK, on it, changing and calculating difference in fare.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

CORRECT spelling:

[REDACTED] [REDACTED]

I think this these earlier flights are better...can we do these please?

-The flight for [REDACTED] is a bit late. Is this the only option? Or are you giving me best pricing and trying to stay On Lufthansa? Jeffrey had asked for flights departing around 5 PM on Tuesday. But maybe that's not possible... if not, then issue the below in coach.

Is she [REDACTED] or [REDACTED]? Last reservation fro her name was spelled [REDACTED]. That is how I put it on AA flights.

I can do

LH 401 16APR JFK FRA 410P 605A = premium economy (like was original)
LH 886 17APR FRA VNO 1000A 100P- economy

But to price it, I have to cancel existing leg from Miami to Frankfurt (I hope add collect will be same as later flight - \$1513.00. Ok to cancel and re-book? But there is a change add collect will be different (problem is, that second leg - Frankfurt - Vilnius on earlier flight is sold out, so I can't book it somewhere else and price).

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

