

**To:** [REDACTED]  
**From:** Natalia Molotkova  
**Sent:** Thur 4/11/2019 3:58:43 PM  
**Subject:** Possible flight for Karyna

Title: American Express ®

Let me know, if I can proceed.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

got it thanks

Yes, correct, but like I mentioned over the phone, it is not upgrade, you just paying with points difference in fare.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

so if I understand correctly, we could pay \$2007.23 in cash for coach seat then 174,570 points to upgrade to biz seat? (the difference in fare from coach to biz is \$1745.70) We would also get 20% back points in a few billing cycles...

The only available direct flight with business class is American Airlines (do you have miles with American Airlines).

Money fare is \$3752.93.

AA 207 14APR MXP MIA 910A 155P

You can pay for the ticket using AMEX points - 375,293 points and 20% back, or you can pay with points just the difference in fare between coach and business (coach fare is \$2007.23)

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

then check availability for [REDACTED] from milan to miami Sunday April 14, non stop, is upgrade available on flight? Price for biz seat and can we upgrade if we buy Economy upgrade with points? [REDACTED] is currently holding a ticket to fly from Paris to New York on the 15th. We would just cancel that (I believe I bought fully refundable. ) This would be a new ticket from Milan to Miami for her

from my iPhone

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