

**To:** Natalia Molotkova[redacted]  
**From:** [redacted]  
**Sent:** Thur 4/11/2019 4:01:35 PM  
**Subject:** Re: Possible flight for Karyna

Yes please pay the difference in Amex points! Issue ticket! I have approval to do it

Sent from my iPhone

On Apr 11, 2019, at 11:58 AM, Natalia Molotkova <[redacted]> wrote:

Let me know, if I can proceed.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

got it thanks

Yes, correct, but like I mentioned over the phone, it is not upgrade, you just paying with points difference in fare.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

so if I understand correctly, we could pay \$2007.23 in cash for coach seat then 174,570 points to upgrade to biz seat? (the difference in fare from coach to biz is \$1745.70) We would also get 20% back points in a few billing cycles...

The only available direct flight with business class is American Airlines (do you have miles with American Airlines).

Money fare is \$3752.93.

AA 207 14APR MXP MIA 910A 155P

You can pay for the whole ticket using AMEX points - 375 293 points and 20% back, or you can pay with points just the difference in fare between coach and business (coach fare is \$2007.23)

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager



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then check availability for Karyna from Milan to Miami Sunday April 14, non stop, is upgrade available on flight? Price for biz seat and can we upgrade if we buy Economy upgrade with points? Karyna is currently holding a ticket to fly from Paris to New York on the 15th. We would just cancel that (I believe I bought fully refundable.) This would be a new ticket from Milan to Miami for her

from my iPhone

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