

To: Amex Centurian Trave [REDACTED]
From: [REDACTED]
Sent: Tue 4/30/2019 1:42:47 PM
Subject: question...

Hi Natasha...when we transfer Amex points to upgrade a ticket and then we need to change the flight for the passenger (as happens quite a bit with us!) what happens with those points? I imagine it gets tricky...?