

To: Amex Centurian Travel [REDACTED]
From: [REDACTED]
Sent: Tue 4/30/2019 2:09:00 PM
Subject: Re: question...

I'm talking about Using Amex points to pay the difference in fare between coach and business.

I know once points are transferred to an airline they are non transferable back to Amex...they would remain points with the airline. thank you!

On Apr 30, 2019, at 9:59 AM, Natalia Molotkova

<[REDACTED]> wrote:

Lesley, are you asking about transferring points to the airline or using points to pay the difference in fare betw

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...when we transfer Amex points to upgrade a ticket and then we need to change the flight for the
with us!) what happens with those points? I imagine it gets tricky...?

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