

To: [REDACTED]
From: Natalia Molotkova
Sent: Mon 5/20/2019 3:21:49 PM
Subject: Ticket for [REDACTED]

Title: American Express ®

Looks like it is only refundable, my bad:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$688.50.
- Ticket is refundable, changes are subject to difference in fare.

• **Sun, 26 May - Aeroflot 2579 - Economy - 3h 45m**

Departing: London Heathrow Airport (LHR) at 1:25 pm

Arriving: Moscow Sheremetyevo Airport (SVO) at 7:10 pm

• **Tue, 11 Jun - Aeroflot 2584 - Economy - 4h 15m**

Departing: Moscow Sheremetyevo Airport (SVO) at 7:10 pm

Arriving: London Heathrow Airport (LHR) at 9:25 pm

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

can you give me the 2 price tags? I think non refundable is ok but if the price difference is minimal, maybe we do refundable just in case.

Does she need FLEX refundable?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

she is in **London** and needs the tickets the way I gave them to you (**London/Moscow/London**)
(she said she needed a trip from Moscow to London?!?...but gave the flights correctly...as I
said...she was confused!?) Flex seat please and pricing...

thank you for this. I have emailed her...she is confused. I think she is in Moscow now...I
forwarded her the flights you found..will get back to you as soon as I hear.

I think you give me wrong flight numbers. It is in reverse (example SU 2584 is from Moscow to
London).

Here

Regards, are the flights closest to time frame you mentioned:

SU 2582 26MAY SVO LHR 140P 400P
SU 2583 11JUN LHR SVO 515P 1110P

Please verify.

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha. Hope you had a nice weekend. I need a round trip, FLEX ticket for [REDACTED] [REDACTED]
from Moscow to London on May 26th (SU2579 departing 1:25pm) and return on June 11th back to
Moscow (SU2584 departing 7:10pm).

Please advise price for fully refundable as well as non refundable/changeable. thanks!

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