

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Mon 5/20/2019 3:22:29 PM
Subject: Re: Ticket for [REDACTED]

no worries! Refundable it is! Please issue ticket as stated below. thanks

On May 20, 2019, at 11:21 AM, Natalia Molotkova
<[REDACTED]> wrote:

Looks like it is only refundable, my bad:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$688.50.
- Ticket is refundable, changes are subject to difference in fare.

• **Sun, 26 May - Aeroflot 2579 - Economy - 3h 45m**

Departing: London Heathrow Airport (LHR) at 1:25 pm

Arriving: Moscow Sheremetyevo Airport (SVO) at 7:10 pm

• **Tue, 11 Jun - Aeroflot 2584 - Economy - 4h 15m**

Departing: Moscow Sheremetyevo Airport (SVO) at 7:10 pm

Arriving: London Heathrow Airport (LHR) at 9:25 pm

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@ [REDACTED]
Hours: Mon through Friday 9AM-530PM EST

can you give me the 2 price tags? I think non refundable is ok but if the price difference is minimal, maybe we can do it.

Does she need FLEX refundable?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

she is in **London** and needs the tickets the way I gave them to you (**London/Moscow/London**) (she said s
London?!?...but gave the flights correctly...as I said...she was confused!?) Flex seat please and pricing...

thank you for this. I have emailed her...she is confused. I think she is in Moscow now...I forwarded her the
I hear.

I think you give me wrong flight numbers. It is in reverse (example SU 2584 is from Moscow to London).

Here

Regards, are the flights closest to time frame you mentioned:

SU 2582 26MAY SVO LHR 140P 400P
SU 2583 11JUN LHR SVO 515P 1110P

Please verify.

Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@ [REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Hi Natasha. Hope you had a nice weekend. I need a round trip, FLEX ticket for [REDACTED] [REDACTED] from Mos
1:25pm) and return on June 11th back to Moscow (SU2584 departing 7:10pm).

Please advise price for fully refundable as well as non refundable/changeable. thanks!

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