

To: [REDACTED]

From: Natalia Molotkova

Sent: Mon 5/13/2019 6:14:07 PM

Subject: Itinerary for [REDACTED] 16MAY19 [REDACTED]

Title: American Express ®

I am confused, what flights she needs, Aeroflot or Air France?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

She is always flex economy. I think you can't hold that you can only purchase after the fact? Or if flex economy not available (that is only Aeroflot) the. Premium economy yes!

Sent from my iPhone

Do you need coach or premium economy on this one?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Can you place all on hold again and let me know pricing and how long it will hold for? Thanks.

Sent from my iPhone

It was already auto-cancelled, was on hold till May 12. I am not sure why it doesn't say anymore about expiration date.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

How long will these flights stay on hold? when do they expire? thanks

Begin forwarded message:

**From:** "American Express Travel" <[REDACTED]>  
**Subject:** Itinerary for [REDACTED] 16MAY19  
**Date:** May 12, 2019 at 2:37:24 PM EDT  
**To:** [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

[REDACTED]

[REDACTED]

RECORD LOCATOR: [REDACTED]

## YOUR TRIP DETAILS

---

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel

Service at 1- [REDACTED]

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

---

## Other Information

---

- CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT
- 

## London to Miami

FLIGHT **AF 6754**

---

### DEPARTING

Thu, May 16 2019, 10:45 AM

London

London Heathrow (LHR)

### ARRIVING

Thu, May 16 2019, 03:30 PM

Miami

Miami International (MIA)

---

### Air France

Operated By Virgin Atlantic

Non-stop

**Duration:** 9 Hrs 45 Mins

---

**Departure Terminal:**Terminal 3

**FLIGHT INFORMATION**

W Premium Economy  
Airbus Industrie A330-300  
Meals: Cold Meal  
Baggage: 2PC per adult

---

**FLIGHT CONFIRMATION**

Air France: XXXXXXXXXX

---

**Miami to Paris**

**FLIGHT AF 99**

---

**DEPARTING**

Wed, May 22 2019, 07:40 PM  
Miami  
Miami International (MIA)

**ARRIVING**

Thu, May 23 2019, 10:40 AM  
Paris  
Charles De Gaulle (CDG)

---

**Air France**

Operated By Air France

Non-stop

**Duration:**9 Hrs

**Arrival Terminal:**Terminal 2 E

---

#### FLIGHT INFORMATION

Y Economy Class  
Boeing 777-300Er  
Meals: Breakfast Meals  
Baggage: 1PC per adult

---

#### FLIGHT CONFIRMATION

Air France: XXXXXXXXXX

---

Paris to Moscow

FLIGHT **AF 1744**

---

#### DEPARTING

Thu, May 23 2019, 12:55 PM  
Paris  
Charles De Gaulle (CDG)

#### ARRIVING

Thu, May 23 2019, 05:45 PM  
Moscow  
Sheremetyevo (SVO)

---

#### Air France

Operated By Air France

Non-stop

**Duration:** 3 Hrs 50 Mins

**Departure Terminal:** Terminal 2 E

**Arrival Terminal:** Terminal E - International

---

#### FLIGHT INFORMATION

Y Economy Class

Airbus Industrie A320-100/200

Meals: Meals

Baggage: 1PC per adult

---

#### FLIGHT CONFIRMATION

Air France: XXXXXXXXXX

---

Miami to Moscow

FLIGHT **SU 111**

---

#### DEPARTING

Tue, May 21 2019, 06:00 PM

Miami

Miami International (MIA)

#### ARRIVING

Wed, May 22 2019, 12:15 PM

Moscow

Sheremetyevo (SVO)

---

#### Aeroflot

Operated By Aeroflot

Non-stop

**Duration:** 11 Hrs 15 Mins

**Arrival Terminal:** Terminal D - Domestic/Intl

---

#### FLIGHT INFORMATION

B Economy Class  
Airbus Industrie A330-200  
Meals: Dinner Snack  
Baggage: 1PC per adult

---

#### FLIGHT CONFIRMATION

Aeroflot: [REDACTED]

---

#### TRAVELLER INFORMATION

[REDACTED]

---

#### NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL ASSIST HOTLINE

When you travel more than 100 miles from home, you have 24/7 medical, legal, financial or other select emergency coordination and assistance services, including medical and legal referrals, PP# XXXXXXXXXXt, cash wires and more. Card Members may be responsible for the costs charged by third-party service providers.

**1-800-333-AMEX** (toll-free) **1-715-343-7977** (direct-dial collect).

Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

[Entry and Exit Information for Travel](#)

American Express recommends that you periodically review [www.Visacentral.com](http://www.Visacentral.com) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing



programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.



[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

