

**To:** [REDACTED]  
**From:** Natalia Molotkova  
**Sent:** Mon 5/20/2019 1:42:19 PM  
**Subject:** Purchase Joscha's tickets...NGATVD

Title: American Express ®

OK, plenty of seats available.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

No let them do it. The family has to sit together. But thanks

Sent from my iPhone

On May 20, 2019, at 9:26 AM, Natalia Molotkova <[REDACTED]> wrote:

-  
Lesley, do you want to pre-assign his seats fro fee or he will get them at the airport for free?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

OK

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I LOVE that the airlines want to connect a cell phone number to tickets! Will this be for every airline both domestic and international?

Joscha's cell is [REDACTED]

Please issue ticket as stated below!

On May 17, 2019, at 6:02 PM, Natalia Molotkova <[REDACTED]> wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$2492.33.
- Ticket is non-refundable, \$300.00 change penalty applies plus difference in fare

• **Tue, 9 Jul - Lufthansa 455 - Economy - 10h 50m**

Departing: San Francisco Intl Airport, (SFO) at 2:55 pm

Arriving: Frankfurt am Main Airport (FRA) at 10:45 am Wed, 10 Jul

Wed, 10 Jul - Lufthansa 104 - Economy - 0h 55m

Departing: Frankfurt am Main Airport (FRA) at 12:15 pm

Arriving: Munich Airport (MUC) at 1:10 pm

• **Fri, 12 Jul - Lufthansa 2040 - Economy - 1h 5m**

Departing: Munich Airport (MUC) at 2:10 pm

Arriving: Berlin Tegel Airport (TXL) at 3:15 pm

• **Sun, 18 Aug - Lufthansa 454 - Economy - 11h 25m**

Departing: Frankfurt am Main Airport (FRA) at 10:25 am

Arriving: San Francisco Intl Airport, (SFO) at 12:50 pm

Please reply to this email and provide your authorization to proceed.

I will need his cell phone number or email, airline requires it:

On June 1, 2019, the new regulations of IATA Resolution 830d will enter into force. These changes mean that we will request the travelers' contact information for every flight booking. The contact information will be provided to the passenger directly in the event of any flight modifications and to be able to inform them about flight changes.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ah! thank you@!

Yes, on it.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we can Purchase Joscha's tickets! Lesley

Begin forwarded message:

**From:** "American Express Travel" <[REDACTED]>  
**Subject:** Itinerary for BACH/JOSCHA 09JUL19 NGATVD  
**Date:** May 16, 2019 at 11:35:21 AM EDT  
**To:** [REDACTED]

FLIGHTS| HOTELS| CARS| CRUISES

[REDACTED]

[REDACTED]

RECORD LOCATOR: NGATVD

## YOUR TRIP DETAILS

---

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification system that cannot accept incoming messages. If you have any questions, please contact Customer Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:



---

## Other Information

- 
- CITIZENS OF GERMANY MUST CARRY A VALID PASSPORT

---

## San Francisco to Frankfurt

FLIGHT **LH 455**

---

### DEPARTING

Tue, Jul 09 2019, 02:55 PM

San Francisco

San Francisco International (SFO)

### ARRIVING

Wed, Jul 10 2019, 10:45 AM

Frankfurt

Frankfurt International (FRA)

---

**Lufthansa**

Operated By Lufthansa

Non-stop

**Duration:**10 Hrs 50 Mins

**Departure Terminal:**Terminal International

**Arrival Terminal:**Terminal 1

---

**FLIGHT INFORMATION**

T Economy Class

Airbus Industrie A380-800

Meals: Meals

Baggage: 1PC per adult

---

**FLIGHT CONFIRMATION**

Lufthansa: Q7B7BM

---

**Frankfurt to Muenchen**

**FLIGHT LH 104**

---

**DEPARTING**

Wed, Jul 10 2019, 12:15 PM

Frankfurt

Frankfurt International (FRA)

---

**ARRIVING**

Wed, Jul 10 2019, 01:10 PM

Muenchen

---

Franz Josef Strauss (MUC)

---

**Lufthansa**

Operated By Lufthansa

Non-stop

**Duration:**55 Mins

**Departure Terminal:**Terminal 1

**Arrival Terminal:**Terminal 2

**FLIGHT INFORMATION**

T Economy Class

Airbus Industrie A321

Meals: Snack

Baggage: 1PC per adult

---

**FLIGHT CONFIRMATION**

Lufthansa: Q7B7BM

---

**Muenchen to Berlin**

**FLIGHT LH 2040**

---

**DEPARTING**

Fri, Jul 12 2019, 02:10 PM

Muenchen

Franz Josef Strauss (MUC)

**ARRIVING**

---

Fri, Jul 12 2019, 03:15 PM  
Berlin  
Berlin-Tegel / Otto Lilienthal (TXL)

---

**Lufthansa**

Operated By Lufthansa

Non-stop

**Duration:** 1 Hr 5 Mins

**Departure Terminal:** Terminal 2

**FLIGHT INFORMATION**

T Economy Class

Airbus Industrie A321

Meals: Snack

Baggage: 1PC per adult

---

**FLIGHT CONFIRMATION**

Lufthansa: Q7B7BM

---

**Frankfurt to San Francisco**

**FLIGHT LH 454**

---

**DEPARTING**

Sun, Aug 18 2019, 10:25 AM

Frankfurt

Frankfurt International (FRA)

**ARRIVING**

Sun, Aug 18 2019, 12:50 PM  
San Francisco  
San Francisco International (SFO)

---

**Lufthansa**

Operated By Lufthansa

Non-stop

**Duration:**11 Hrs 25 Mins

**Departure Terminal:**Terminal 1

**Arrival Terminal:**Terminal International

**FLIGHT INFORMATION**

T Economy Class

Airbus Industrie A380-800

Meals: Meals

Baggage: 1PC per adult

**FLIGHT CONFIRMATION**

Lufthansa: Q7B7BM

**TRAVELLER INFORMATION**

JOSCHA BACH

**NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL  
HOTLINE**

When you travel more than 100 miles from home, you have 24/7 medical, leg



other select emergency coordination and assistance services, including medical referrals, PP# XXXXXXXXXXXXt, cash wires and more. Card Members may be the costs charged by third-party service providers.



Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

#### Entry and Exit Information for Travel

American Express recommends that you periodically review [www.Visacentral.com](#) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive marketing offers from American Express. For details about our e-mail practices, please see the American Express Privacy Statement at [www.americanexpress.com/privacy](#).

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader installed on your computer. Visit the website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a great trip!

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel at check-out from the property. You may wish to inquire with the hotel before your stay regarding the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any expense or damage to persons or property resulting, directly or indirectly, from the omissions of travel suppliers, including but not limited to delays, overbooking, cancellations, services, cessation of operations, accidents or failures of equipment, or changes to itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic conditions, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents, or other events related to the public internet, telecommunications lines or facilities, or third party systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making travel arrangements that meet your individual needs. We consider various factors in selecting travel suppliers to you and recommending specific itineraries. In this role, we act as an independent third party and not as a fiduciary. We want you to be aware that Amex may pay us commissions as well as incentives for reaching sales targets or other performance goals. From time to time we may also provide incentives to our travel counselors. Certain suppliers may provide compensation to us for various marketing and administrative services provided by Amex for them, such as granting them access to our marketing channels, participating in promotional programs and supporting technology initiatives. In addition, we receive compensation from travel suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into business relationships with suppliers and these arrangements, including levels of compensation and incentives we receive, are subject to change. In identifying and recommending itineraries, we may consider a number of factors, including supplier quality, price and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Seller of Travel

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use your preference data for servicing purposes.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$2492.33.
- Ticket is non-refundable, \$300.00 change penalty applies plus difference in fare

• **Tue, 9 Jul - Lufthansa 455 - Economy - 10h 50m**

Departing: San Francisco Intl Airport, (SFO) at 2:55 pm

Arriving: Frankfurt am Main Airport (FRA) at 10:45 am Wed, 10 Jul

Wed, 10 Jul - Lufthansa 104 - Economy - 0h 55m

Departing: Frankfurt am Main Airport (FRA) at 12:15 pm

Arriving: Munich Airport (MUC) at 1:10 pm

• **Fri, 12 Jul - Lufthansa 2040 - Economy - 1h 5m**

Departing: Munich Airport (MUC) at 2:10 pm

Arriving: Berlin Tegel Airport (TXL) at 3:15 pm

• **Sun, 18 Aug - Lufthansa 454 - Economy - 11h 25m**

Departing: Frankfurt am Main Airport (FRA) at 10:25 am

Arriving: San Francisco Intl Airport, (SFO) at 12:50 pm

Please reply to this email and provide your authorization to proceed.

I will need his cell phone number or email, airline requires it:

On June 1, 2019, the new regulations of IATA Resolution 830d will enter into force. These changes mean that travel agencies will be obligated to actively request the travelers' contact information for every flight booking. The contact information will be provided to the airlines in order for the airline to contact the passenger directly in the event of any flight modifications and to be able to inform them about flight changes.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

ah! thank you@!

Yes, on it.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we can Purchase Joscha's tickets! Lesley

Begin forwarded message:

**From:** "American Express Travel" <[REDACTED]>

**Subject:** Itinerary for BACH/JOSCHA 09JUL19 NGATVD

**Date:** May 16, 2019 at 11:35:21 AM EDT

**To:** [REDACTED]

FLIGHTS| HOTELS| CARS| CRUISES



RECORD LOCATOR: **NGATVD**

## YOUR TRIP DETAILS

---

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at [REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
[REDACTED]

---

## Other Information

---

- CITIZENS OF GERMANY MUST CARRY A VALID PASSPORT
- 

## San Francisco to Frankfurt

FLIGHT **LH 455**

---

### DEPARTING

Tue, Jul 09 2019, 02:55 PM  
San Francisco

---

San Francisco International (SFO)

#### ARRIVING

Wed, Jul 10 2019, 10:45 AM

Frankfurt

Frankfurt International (FRA)

---

#### Lufthansa

Operated By Lufthansa

Non-stop

**Duration:**10 Hrs 50 Mins

**Departure Terminal:**Terminal International

**Arrival Terminal:**Terminal 1

#### FLIGHT INFORMATION

T Economy Class

Airbus Industrie A380-800

Meals: Meals

Baggage: 1PC per adult

---

#### FLIGHT CONFIRMATION

Lufthansa: Q7B7BM

---

Frankfurt to Muenchen

FLIGHT **LH 104**

---

#### DEPARTING

Wed, Jul 10 2019, 12:15 PM

Frankfurt

---

Frankfurt International (FRA)

#### ARRIVING

Wed, Jul 10 2019, 01:10 PM

Muenchen

Franz Josef Strauss (MUC)

---

#### Lufthansa

Operated By Lufthansa

Non-stop

**Duration:**55 Mins

**Departure Terminal:**Terminal 1

**Arrival Terminal:**Terminal 2

#### FLIGHT INFORMATION

T Economy Class

Airbus Industrie A321

Meals: Snack

Baggage: 1PC per adult

---

#### FLIGHT CONFIRMATION

Lufthansa: Q7B7BM

---

#### Muenchen to Berlin

FLIGHT **LH 2040**

---

#### DEPARTING

Fri, Jul 12 2019, 02:10 PM

Muenchen

---

Franz Josef Strauss (MUC)

#### ARRIVING

Fri, Jul 12 2019, 03:15 PM

Berlin

Berlin-Tegel / Otto Lilienthal (TXL)

---

#### Lufthansa

Operated By Lufthansa

Non-stop

**Duration:** 1 Hr 5 Mins

**Departure Terminal:** Terminal 2

#### FLIGHT INFORMATION

T Economy Class

Airbus Industrie A321

Meals: Snack

Baggage: 1PC per adult

---

#### FLIGHT CONFIRMATION

Lufthansa: Q7B7BM

---

## Frankfurt to San Francisco

FLIGHT **LH 454**

---

#### DEPARTING

Sun, Aug 18 2019, 10:25 AM

Frankfurt

Frankfurt International (FRA)

---



## ARRIVING

Sun, Aug 18 2019, 12:50 PM  
San Francisco  
San Francisco International (SFO)

---

### Lufthansa

Operated By Lufthansa

Non-stop

**Duration:**11 Hrs 25 Mins

**Departure Terminal:**Terminal 1

**Arrival Terminal:**Terminal International

## FLIGHT INFORMATION

T Economy Class

Airbus Industrie A380-800

Meals: Meals

Baggage: 1PC per adult

---

## FLIGHT CONFIRMATION

Lufthansa: Q7B7BM

---

## TRAVELLER INFORMATION

---

JOSCHA BACH

---

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL ASSIST  
HOTLINE

When you travel more than 100 miles from home, you have 24/7 medical, legal, financial or other select emergency coordination and assistance services, including medical and legal referrals, PP# XXXXXXXXXXt, cash wires and more. Card Members may be responsible for the costs charged by third-party service providers.

Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

#### Entry and Exit Information for Travel

American Express recommends that you periodically review [www.Visacentral.com](http://www.Visacentral.com) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



Lesley, do you want to pre-assign his seats for free or he will get them at the airport for free?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

OK

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

I LOVE that the airlines want to connect a cell phone number to tickets! Will this be for every airline both domestic and international?

Joscha's cell is [REDACTED]

Please issue ticket as stated below!

On May 17, 2019, at 6:02 PM, Natalia Molotkova <[REDACTED]> wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$2492.33.
- Ticket is non-refundable, \$300.00 change penalty applies plus difference in fare

• **Tue, 9 Jul - Lufthansa 455 - Economy - 10h 50m**

Departing: San Francisco Intl Airport, (SFO) at 2:55 pm

Arriving: Frankfurt am Main Airport (FRA) at 10:45 am Wed, 10 Jul

Wed, 10 Jul - Lufthansa 104 - Economy - 0h 55m

Departing: Frankfurt am Main Airport (FRA) at 12:15 pm

Arriving: Munich Airport (MUC) at 1:10 pm

• **Fri, 12 Jul - Lufthansa 2040 - Economy - 1h 5m**

Departing: Munich Airport (MUC) at 2:10 pm

Arriving: Berlin Tegel Airport (TXL) at 3:15 pm

• **Sun, 18 Aug - Lufthansa 454 - Economy - 11h 25m**

Departing: Frankfurt am Main Airport (FRA) at 10:25 am

Arriving: San Francisco Intl Airport, (SFO) at 12:50 pm

Please reply to this email and provide your authorization to proceed.

I will need his cell phone number or email, airline requires it:

On June 1, 2019, the new regulations of IATA Resolution 830d will enter into force. These changes mean that we will request the travelers' contact information for every flight booking. The contact information will be provided to the passenger directly in the event of any flight modifications and to be able to inform them about flight changes.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

ah! thank you@!

Yes, on it.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we can Purchase Joscha's tickets! Lesley

Begin forwarded message:

**From:** "American Express Travel" <[REDACTED]>  
**Subject:** Itinerary for BACH/JOSCHA 09JUL19 NGATVD  
**Date:** May 16, 2019 at 11:35:21 AM EDT  
**To:** [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

[REDACTED]

[REDACTED]

RECORD LOCATOR: NGATVD

YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification  
cannot accept incoming messages. If you have any questions, please contact  
Service at [REDACTED]

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

---

## Other Information

---

- CITIZENS OF GERMANY MUST CARRY A VALID PASSPORT
- 

## San Francisco to Frankfurt

FLIGHT **LH 455**

---

### DEPARTING

Tue, Jul 09 2019, 02:55 PM

San Francisco

San Francisco International (SFO)

### ARRIVING

Wed, Jul 10 2019, 10:45 AM

Frankfurt

Frankfurt International (FRA)

---

### Lufthansa

Operated By Lufthansa

Non-stop

**Duration:** 10 Hrs 50 Mins

---

**Departure Terminal:**Terminal International

**Arrival Terminal:**Terminal 1

#### FLIGHT INFORMATION

T Economy Class

Airbus Industrie A380-800

Meals: Meals

Baggage: 1PC per adult

---

#### FLIGHT CONFIRMATION

Lufthansa: Q7B7BM

---

### Frankfurt to Muenchen

FLIGHT **LH 104**

---

#### DEPARTING

Wed, Jul 10 2019, 12:15 PM

Frankfurt

Frankfurt International (FRA)

#### ARRIVING

Wed, Jul 10 2019, 01:10 PM

Muenchen

Franz Josef Strauss (MUC)

---

#### Lufthansa

Operated By Lufthansa



Non-stop

**Duration:**55 Mins

**Departure Terminal:**Terminal 1

**Arrival Terminal:**Terminal 2

#### FLIGHT INFORMATION

T Economy Class

Airbus Industrie A321

Meals: Snack

Baggage: 1PC per adult

#### FLIGHT CONFIRMATION

Lufthansa: Q7B7BM

### Muenchen to Berlin

FLIGHT **LH 2040**

#### DEPARTING

Fri, Jul 12 2019, 02:10 PM

Muenchen

Franz Josef Strauss (MUC)

#### ARRIVING

Fri, Jul 12 2019, 03:15 PM

Berlin

Berlin-Tegel / Otto Lilienthal (TXL)

**Lufthansa**

Operated By Lufthansa

Non-stop

**Duration:** 1 Hr 5 Mins

**Departure Terminal:** Terminal 2

#### FLIGHT INFORMATION

T Economy Class

Airbus Industrie A321

Meals: Snack

Baggage: 1PC per adult

#### FLIGHT CONFIRMATION

Lufthansa: Q7B7BM

### Frankfurt to San Francisco

**FLIGHT LH 454**

#### DEPARTING

Sun, Aug 18 2019, 10:25 AM

Frankfurt

Frankfurt International (FRA)

#### ARRIVING

Sun, Aug 18 2019, 12:50 PM

San Francisco

San Francisco International (SFO)

**Lufthansa**

Operated By Lufthansa

Non-stop

**Duration:**11 Hrs 25 Mins

**Departure Terminal:**Terminal 1

**Arrival Terminal:**Terminal International

**FLIGHT INFORMATION**

T Economy Class

Airbus Industrie A380-800

Meals: Meals

Baggage: 1PC per adult

**FLIGHT CONFIRMATION**

Lufthansa: Q7B7BM

**TRAVELLER INFORMATION**

JOSCHA BACH

**NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL  
HOTLINE**

When you travel more than 100 miles from home, you have 24/7 medical, leg  
other select emergency coordination and assistance services, including medic  
referrals, PP# XXXXXXXXXXXt, cash wires and more. Card Members may be r  
the costs charged by third-party service providers.



View and manage your Trip by logging onto [American Express Travel](#).

Entry and Exit Information for Travel

American Express recommends that you periodically review [www.Visacentral](#) most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive marketing offers from American Express. For details about our e-mail practices, please see the American Express Privacy Statement at [www.americanexpress.com/privacy](#).

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader installed on your computer. To download and install this free software, visit the website below.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a great trip!

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel at check-out from the property. You may wish to inquire with the hotel before your stay regarding the existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any expense or damage to persons or property resulting, directly or indirectly, from the omissions of travel suppliers, including but not limited to delays, overbooking, cancellations, services, cessation of operations, accidents or failures of equipment, or changes to itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic conditions, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents related to the public internet, telecommunications lines or facilities, or third party systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in recommending travel suppliers to you and recommending specific itineraries. In this role, we act as an independent third party and not as a fiduciary. We want you to be aware that we may pay us commissions as well as incentives for reaching sales targets or other goals. From time to time we may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services. We may provide for them, such as granting them access to our marketing channels, participating in promotional programs and supporting technology initiatives. In addition, we receive compensation from travel suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into business relationships with suppliers and these arrangements, including levels of compensation and incentives we receive, are subject to change. In identifying and recommending itineraries, we may consider a number of factors, including supplier quality and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Seller of Travel

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use your preference data for servicing purposes.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$2492.33.
- Ticket is non-refundable, \$300.00 change penalty applies plus difference in fare

• **Tue, 9 Jul - Lufthansa 455 - Economy - 10h 50m**

Departing: San Francisco Intl Airport, (SFO) at 2:55 pm

Arriving: Frankfurt am Main Airport (FRA) at 10:45 am Wed, 10 Jul

Wed, 10 Jul - Lufthansa 104 - Economy - 0h 55m

Departing: Frankfurt am Main Airport (FRA) at 12:15 pm

Arriving: Munich Airport (MUC) at 1:10 pm

• **Fri, 12 Jul - Lufthansa 2040 - Economy - 1h 5m**

Departing: Munich Airport (MUC) at 2:10 pm

Arriving: Berlin Tegel Airport (TXL) at 3:15 pm

• **Sun, 18 Aug - Lufthansa 454 - Economy - 11h 25m**

Departing: Frankfurt am Main Airport (FRA) at 10:25 am

Arriving: San Francisco Intl Airport, (SFO) at 12:50 pm

Please reply to this email and provide your authorization to proceed.

I will need his cell phone number or email, airline requires it:

On June 1, 2019, the new regulations of IATA Resolution 830d will enter into force. These changes mean that travel agencies will be obligated to actively request the travelers' contact information for every flight booking. The contact information will be provided to the airlines in order for the airline to contact the passenger directly in the event of any flight modifications and to be able to inform them about flight changes.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

ah! thank you@!

Yes, on it.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we can Purchase Joscha's tickets! Lesley

Begin forwarded message:

**From:** "American Express Travel" <[REDACTED]>  
**Subject:** Itinerary for BACH/JOSCHA 09JUL19 NGATVD  
**Date:** May 16, 2019 at 11:35:21 AM EDT  
**To:** [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

[REDACTED]

[REDACTED]

RECORD LOCATOR: NGATVD

## YOUR TRIP DETAILS

---

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at [REDACTED]

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

---

### Other Information

---

- CITIZENS OF GERMANY MUST CARRY A VALID PASSPORT
- 

### San Francisco to Frankfurt

FLIGHT **LH 455**

---

#### DEPARTING

Tue, Jul 09 2019, 02:55 PM  
San Francisco  
San Francisco International (SFO)

#### ARRIVING

Wed, Jul 10 2019, 10:45 AM  
Frankfurt  
Frankfurt International (FRA)

---



---

**Lufthansa**

Operated By Lufthansa

Non-stop

**Duration:**10 Hrs 50 Mins

**Departure Terminal:**Terminal International

**Arrival Terminal:**Terminal 1

**FLIGHT INFORMATION**

T Economy Class

Airbus Industrie A380-800

Meals: Meals

Baggage: 1PC per adult

---

**FLIGHT CONFIRMATION**

Lufthansa: Q7B7BM

---

**Frankfurt to Muenchen**

**FLIGHT LH 104**

---

**DEPARTING**

Wed, Jul 10 2019, 12:15 PM

Frankfurt

Frankfurt International (FRA)

**ARRIVING**

Wed, Jul 10 2019, 01:10 PM

Muenchen

Franz Josef Strauss (MUC)

---

---

**Lufthansa**

Operated By Lufthansa

Non-stop

**Duration:**55 Mins

**Departure Terminal:**Terminal 1

**Arrival Terminal:**Terminal 2

**FLIGHT INFORMATION**

T Economy Class

Airbus Industrie A321

Meals: Snack

Baggage: 1PC per adult

---

**FLIGHT CONFIRMATION**

Lufthansa: Q7B7BM

---

**Muenchen to Berlin**

**FLIGHT LH 2040**

---

**DEPARTING**

Fri, Jul 12 2019, 02:10 PM

Muenchen

Franz Josef Strauss (MUC)

**ARRIVING**

Fri, Jul 12 2019, 03:15 PM

Berlin

Berlin-Tegel / Otto Lilienthal (TXL)

---

---

**Lufthansa**

Operated By Lufthansa

Non-stop

**Duration:** 1 Hr 5 Mins

**Departure Terminal:** Terminal 2

---

**FLIGHT INFORMATION**

T Economy Class

Airbus Industrie A321

Meals: Snack

Baggage: 1PC per adult

---

**FLIGHT CONFIRMATION**

Lufthansa: Q7B7BM

---

**Frankfurt to San Francisco**

**FLIGHT LH 454**

---

**DEPARTING**

Sun, Aug 18 2019, 10:25 AM

Frankfurt

Frankfurt International (FRA)

**ARRIVING**

Sun, Aug 18 2019, 12:50 PM

San Francisco

San Francisco International (SFO)

---

---

**Lufthansa**

Operated By Lufthansa

Non-stop

**Duration:**11 Hrs 25 Mins

**Departure Terminal:**Terminal 1

**Arrival Terminal:**Terminal International

---

**FLIGHT INFORMATION**

T Economy Class

Airbus Industrie A380-800

Meals: Meals

Baggage: 1PC per adult

---

**FLIGHT CONFIRMATION**

Lufthansa: Q7B7BM

---

**TRAVELLER INFORMATION**


---

JOSCHA BACH

---

**NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL ASSIST  
HOTLINE**

When you travel more than 100 miles from home, you have 24/7 medical, legal, financial or other select emergency coordination and assistance services, including medical and legal referrals, PP# XXXXXXXXXXXt, cash wires and more. Card Members may be responsible for the costs charged by third-party service providers.



## Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

### Entry and Exit Information for Travel

American Express recommends that you periodically review [www.Visacentral.com](http://www.Visacentral.com) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations,

acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

