

To: [REDACTED]
From: Natalia Molotkova
Sent: Mon 5/20/2019 3:07:29 PM
Subject: Ticket for [REDACTED]

Title: American Express ®

Does she need FLEX refundable?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

she is in **London** and needs the tickets the way I gave them to you (**London/Moscow/London**)
(she said she needed a trip from Moscow to London?!?...but gave the flights correctly...as I
said...she was confused!?) Flex seat please and pricing...

thank you for this. I have emailed her...she is confused. I think she is in Moscow now...I
forwarded her the flights you found..will get back to you as soon as I hear.

I think you give me wrong flight numbers. It is in reverse (example SU 2584 is from Moscow to
London).

Here

Regards, are the flights closest to time frame you mentioned:

SU 2582 26MAY SVO LHR 140P 400P
SU 2583 11JUN LHR SVO 515P 1110P

Please verify.

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha. Hope you had a nice weekend. I need a round trip, FLEX ticket for [REDACTED] from Moscow to London on May 26th (SU2579 departing 1:25pm) and return on June 11th back to Moscow (SU2584 departing 7:10pm).

Please advise price for fully refundable as well as non refundable/changeable. thanks!

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