

To: Amex Centurian Travel[natalia.molotkova@centurion.com]
From: [REDACTED]
Sent: Thur 5/16/2019 2:13:58 PM
Subject: Re: Can You HOLD all these flights again please? EY FTEO

great. thanks

On May 16, 2019, at 10:12 AM, Natalia Molotkova
[REDACTED] wrote:

Yes, will do.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha ...can you hold all these flights again please? Is pricing the same today? I will forward the family as well. Lesley

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Subject: Itinerary for BACH/JOSCHA 09JUL19 EYFTEO
Date: May 13, 2019 at 10:08:12 AM EDT
To: [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

RECORD LOCATOR: **EYFTEO**

YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification system that cannot accept incoming messages. If you have any questions, please contact Customer Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Other Information

- CITIZENS OF GERMANY MUST CARRY A VALID PASSPORT

San Francisco to Frankfurt

FLIGHT **LH 455**

DEPARTING

Tue, Jul 09 2019, 02:55 PM

San Francisco

San Francisco International (SFO)

ARRIVING

Wed, Jul 10 2019, 10:45 AM

Frankfurt
Frankfurt International (FRA)

Lufthansa

Operated By Lufthansa

Non-stop

Duration: 10 Hrs 50 Mins

Departure Terminal: Terminal International

Arrival Terminal: Terminal 1

FLIGHT INFORMATION

T Economy Class

Airbus Industrie A380-800

Meals: Meals

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Lufthansa: UUYEH2

Frankfurt to Muenchen

FLIGHT LH 104

DEPARTING

Wed, Jul 10 2019, 12:15 PM

Frankfurt

Frankfurt International (FRA)

ARRIVING

Wed, Jul 10 2019, 01:10 PM
Muenchen
Franz Josef Strauss (MUC)

Lufthansa

Operated By Lufthansa

Non-stop

Duration:55 Mins

Departure Terminal:Terminal 1

Arrival Terminal:Terminal 2

FLIGHT INFORMATION

T Economy Class

Airbus Industrie A321

Meals: Snack

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Lufthansa: UUYEH2

Muenchen to Berlin

FLIGHT LH 2040

DEPARTING

Fri, Jul 12 2019, 02:10 PM

Muenchen

Franz Josef Strauss (MUC)

ARRIVING

Fri, Jul 12 2019, 03:15 PM

Berlin

Berlin-Tegel / Otto Lilienthal (TXL)

Lufthansa

Operated By Lufthansa

Non-stop

Duration: 1 Hr 5 Mins

Departure Terminal: Terminal 2

FLIGHT INFORMATION

T Economy Class

Airbus Industrie A321

Meals: Snack

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Lufthansa: UUYEH2

Frankfurt to San Francisco

FLIGHT LH 454

DEPARTING

Sun, Aug 18 2019, 10:25 AM

Frankfurt

Frankfurt International (FRA)

ARRIVING

Sun, Aug 18 2019, 12:50 PM

San Francisco

San Francisco International (SFO)

Lufthansa

Operated By Lufthansa

Non-stop

Duration: 11 Hrs 25 Mins

Departure Terminal: Terminal 1

Arrival Terminal: Terminal International

FLIGHT INFORMATION

T Economy Class

Airbus Industrie A380-800

Meals: Meals

Baggage: 1PC per adult

FLIGHT CONFIRMATION

Lufthansa: UUYEH2

TRAVELLER INFORMATION

JOSCHA BACH

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL
HOTLINE

When you travel more than 100 miles from home, you have 24/7 medical, legal and other select emergency coordination and assistance services, including medical referrals, passport replacement, cash wires and more. Card Members may be responsible for the costs charged by third-party service providers.

1-800-333-AMEX (toll-free) **1-715-343-7977** (direct-dial collect).

Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

Entry and Exit Information for Travel

American Express recommends that you periodically review [www.Visacentral.com](#) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive marketing offers from American Express. For details about our e-mail practices, please see the American Express Privacy Statement at [www.americanexpress.com/privacy](#).

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader installed on your website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a great trip!

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel at check-out from the property. You may wish to inquire with the hotel before you travel about the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc.

subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any expense or damage to persons or property resulting, directly or indirectly, from omissions of travel suppliers, including but not limited to delays, overbooking, cancellations, services, cessation of operations, accidents or failures of equipment, or changes to itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic conditions, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents, or related to the public internet, telecommunications lines or facilities, or third party systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making travel arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we act as an independent third party and not as a fiduciary. We want you to be aware that we may pay us commissions as well as incentives for reaching sales targets or other goals. From time to time we may also provide incentives to our travel counselors. Certain suppliers may provide compensation to us for various marketing and administrative services performed for them, such as granting them access to our marketing channels, participating in promotional programs and supporting technology initiatives. In addition, we receive compensation from travel suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into business relationships with suppliers and these arrangements, including levels of compensation and incentives we receive, are subject to change. In identifying and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Seller of Travel

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use your preference data for servicing purposes.