

**To:** Natalia Molotkova[REDACTED]  
**From:** Lesley Groff  
**Sent:** Tue 5/14/2019 11:08:01 PM  
**Subject:** Re: Ticket for [REDACTED] to Osaka, Japan Thurs. May 16th/Return to London

Ok thank you! Waiting for JE to reply

Sent from my iPhone

On May 14, 2019, at 6:44 PM, Natalia Molotkova <[REDACTED]> wrote:

Lesley, it is May 15 in Japan already, may I ask you to call American Express (I am leaving now) to book hotel, but before agent books it, please ask her or him to call hotel and ask reservations to email us credit card authorization form (reservations will be open at 7:30 PM ET (8:30 AM hotel time)).

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Your response is required to complete this reservation. Prices and availability are subject to change.

THE RITZ CARLTON OSAKA  
2-5-25 UMEDA KITA KU  
OSAKA JP 530-0001

I am not showing pre-paid rates, but I can request credit card authorization form, let me know which room to book:

SUPERIOR ROOM  
\$482.00 EFF 17MAY - 18MAY  
\$628.00 EFF 18MAY - 19MAY

- Estimated total for hotel reservation: \$1384.00. Daily resort and additional fees may apply.

DELUXE CORNER ROOM  
\$510.00 EFF 17MAY - 18MAY  
\$655.00 EFF 18MAY - 19MAY

- Estimated total for hotel reservation: \$1452.00. Daily resort and additional fees may apply.

SKYVIEW JR.SUITE ROOM  
\*\* \$564.00 EFF 17MAY - 18MAY  
\$710.00 EFF 18MAY - 19MAY

- Estimated total for hotel reservation: \$1588.00. Daily resort and additional fees may apply.

Cancellation policy is 2 days.

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Oops, forgot , sorry, checking.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

super...can you check on the Ritz now in Osaka for May 17-19?

On May 14, 2019, at 5:51 PM, Natalia Molotkova <[REDACTED]> wrote:

Sure, tickets are on its way.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]@[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Perfect! Please issue ticket as stated below.

Sent from my iPhone

Your response is required to complete this reservation. Prices and availability are subject

- Total air reservation, including taxes and fees: **\$7786.20.**

Ticket one - Air France - \$3676.70

- Ticket is refundable, changes are subject to difference in fare.

**• Thu, 16 May - Air France 292 - Premium Economy - 11h 50m**

Departing: Paris Charles de Gaulle Airport (CDG) at 1:55 pm

Arriving: Kansai Airport, Osaka (KIX) at 8:45 am (on the 17 May)

Ticket two - British Airways - \$4109.50

- Ticket is refundable, changes are subject to difference in fare.

**• Thu, 30 May - British Airways 6 - Premium Economy - 12h 25m**

Departing: Tokyo Narita Airport (NRT) at 12:55 pm

Arriving: London Heathrow Airport (LHR) at 5:20 pm

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]@[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Are those prices fully refundable?

Sent from my iPhone

Super. Thx

Sent from my iPhone

OK, I stepped away, just came back, working till 6:45p,

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Issue premium economy for May 16 and May 30 please! Are these fully refundable prices?

Sent from my iPhone

Please check May 30th for premium economy

Sent from my iPhone

Yes on both days:

BA 6 30MAY NRT LHR 1255P 0520P

TOTAL FARE - USD 4109.50

June 1st - only one seat left

BA 6 01JUN NRT LHR 1255P 0520P

TOTAL FARE - USD 4382.50

I will step away from my desk at 4:15pm, will be back at 5:30pm, will work till 6:45 pm.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

If she travelled to London on May 30 or June 1 could she fly premium economy?

Sent from my iPhone

OK, hold is not too long till early morning tomorrow.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hold premium economy to Japan and coach to London.

Sent from my iPhone

Wow! Ok. Thx.

Sent from my iPhone

AF 292 16MAY CDG KIX 155P 845A 17MAY

Business - \$6791.40  
Premium Economy - \$3676.70  
Economy - \$3195.70

BA 6 31MAY NRT LHR 1255P 520P - business and premium economy sold out

First (one seat left ) - \$17,159.50  
Coach - \$2681.50

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

super. thanks

On it!!!

Regards,

Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we need a round trip multi city ticket for [REDACTED] from Paris to Osaka, Japan on May 17-19. I say there is an Air France direct flight for the Paris to Osaka and there is a direct flight on British Airways given so hoping you can figure out. She is requesting a biz seat. Let me know the price but also give me a regular room with 2 beds

She is asking to stay at the Ritz May 17-19 in Osaka. Please price for me a regular room with 2 beds

Thanks, Lesley

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Centurion Relationship Manager

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She is asking to stay at the Ritz May 17-19 in Osaka. Please price for me a regular room with 2 beds

Thanks, Lesley

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She is asking to stay at the Ritz May 17-19 in Osaka. Please price for me a regular room with 2 beds if possible. Can we prepay the Ritz?

Thanks, Lesley

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