

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Thur 5/23/2019 3:53:54 PM
Subject: Re: Change ticket! [REDACTED] 16MAY19 [REDACTED] (Need hotel & train ticket!)

lets do 2:01pm
can I have price of premium economy and biz? (or is it first?)

On May 23, 2019, at 11:49 AM, Natalia Molotkova
<[REDACTED]> wrote:

Trains are:

At 2:01pm or 3:31pm, which one? What class?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]@[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

OK, working on train.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]@[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

for the moment we will not book this hotel for [REDACTED].. researching her to stay with a friend instead... train ticket next! :)

On May 23, 2019, at 10:11 AM, Natalia Molotkova <[REDACTED]> wrote:

Hotel:

Your response is required to complete this reservation. Prices and availability are subject to change.

INTERCONTINENTAL LONDON PARK
ONE HAMILTON PLACE PARK LANE
LONDON GB W1J 7QY

CLASSIC ROOM

** 429.00 EFF 30MAY - 31MAY
439.00 EFF 31MAY - 02JUN

- Estimated total for hotel reservation: GBP1307.00. Daily resort and additional fees may apply.

SUPERIOR ROOM

** 469.00 EFF 30MAY - 01JUN
499.00 EFF 01JUN - 02JUN

- Estimated total for hotel reservation: GBP1437.00. Daily resort and additional fees may apply.

DELUXE ROOM

** 519.00 EFF 30MAY - 31MAY
529.00 EFF 31MAY - 01JUN
565.00 EFF 01JUN - 02JUN

- Estimated total for hotel reservation: GBP1613.00. Daily resort and additional fees may apply.

EXECUTIVE ROOM

** 549.00 EFF 30MAY - 31MAY
559.00 EFF 31MAY - 01JUN
619.00 EFF 01JUN - 02JUN

- Estimated total for hotel reservation: GBP1727.00. Daily resort and additional fees may apply.

Cancellation policy - 1 days prior to arrival.

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

great. thanks

On May 23, 2019, at 9:40 AM, Natalia Molotkova <[REDACTED]> wrote:

OK, working on train and hotel next.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Great! Please issue ticket as stated below. thanks

On May 23, 2019, at 9:36 AM, Natalia Molotkova <[REDACTED]> w

Let's start with air first:

Your response is required to complete this reservation. Prices and availability

- Total air reservation, including taxes and fees: \$0.00 (exchange with refund)
- Ticket is refundable, changes are subject to difference in fare.

• Thu, 30 May - British Airways 6 - Business - 12h 25m

Departing: Tokyo Narita Airport (NRT) at 12:55 pm

Arriving: London Heathrow Airport (LHR) at 5:20 pm

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

good to know...

hoping you feel good as new asap!

Morning, thank you , I am OK.

Working on exchange.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Morning. Hope you are feeling ok.!! We need to change [REDACTED] ticket to London to dep the intercontinental hotel in London May 30-June 2. Then she needs a train ticket from L

FLIGHTS | HOTELS | CARS

RECORD LOCATOR: [REDACTED]

YOUR T

DO NOT REPLY TO THIS EMAIL. This message cannot accept incoming messages. If you have a question, please call our Customer Service at 1-[REDACTED].

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Other Information

- CITIZENS OF FRANCE MUST CARRY A VACCINATION CARD

Paris to Osaka

FLIGHT AF 292

DEPARTING

Thu, May 16 2019, 01:55 PM
Paris
Charles De Gaulle (CDG)

ARRIVING

Fri, May 17 2019, 08:45 AM
Osaka
Kansai International (KIX)

Air France

Operated By Air France

Non-stop

Duration:11 Hrs 50 Mins

Departure Terminal:Terminal 2 F

Arrival Terminal:Terminal 1

FLIGHT INFORMATION

Your Seats: 10B
W Premium Economy
Boeing 777-200/200ER
Meals: Meals Snack

FLIGHT CONFIRMATION

Air France: [REDACTED]

Tokyo to London

FLIGHT BA 6

DEPARTING

Fri, May 31 2019, 12:55 PM
Tokyo
Narita International Airport (NRT)

ARRIVING

Fri, May 31 2019, 05:20 PM
London
London Heathrow (LHR)

British Airways

Operated By British Airways

Non-stop
Duration:12 Hrs 25 Mins
Departure Terminal:Terminal 2
Arrival Terminal:Terminal 5

FLIGHT INFORMATION

Your Seats: 11J
C Business Class
Boeing 787-9
Meals: Meals
Baggage: 2PC per adult

FLIGHT CONFIRMATION

British Airways: [REDACTED]

TRAVELER



E-TICKET



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ASSIST HOTLINE

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Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$0.00 (exchange with refund of \$380)
- Ticket is refundable, changes are subject to difference in fare.
- **Thu, 30 May - British Airways 6 - Business - 12h 25m**
Departing: Tokyo Narita Airport (NRT) at 12:55 pm
Arriving: London Heathrow Airport (LHR) at 5:20 pm

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

good to know...
hoping you feel good as new asap!

Morning, thank you , I am OK.

Working on exchange.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning. Hope you are feeling ok.!! We need to change [REDACTED] ticket to London to depart on [REDACTED] intercontinental hotel in London May 30-June 2. Then she needs a train ticket from London to [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
RECORD LOCATOR: [REDACTED]

YOUR TRIP

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Other Information

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• CITIZENS OF FRANCE MUST CARRY A VALID P

Paris to Osaka

FLIGHT AF 292

DEPARTING

Thu, May 16 2019, 01:55 PM
Paris
Charles De Gaulle (CDG)

ARRIVING

Fri, May 17 2019, 08:45 AM
Osaka
Kansai International (KIX)

Air France

Operated By Air France

Non-stop

Duration:11 Hrs 50 Mins

Departure Terminal:Terminal 2 F

Arrival Terminal:Terminal 1

FLIGHT INFORMATION

Your Seats: 10B

W Premium Economy

Boeing 777-200/200Er

Meals: Meals Snack

FLIGHT CONFIRMATION

Air France: [REDACTED]

Tokyo to London

FLIGHT BA 6

DEPARTING

Fri, May 31 2019, 12:55 PM
Tokyo
Narita International Airport (NRT)

ARRIVING

Fri, May 31 2019, 05:20 PM
London
London Heathrow (LHR)

British Airways

Operated By British Airways

Non-stop
Duration: 12 Hrs 25 Mins
Departure Terminal: Terminal 2
Arrival Terminal: Terminal 5

FLIGHT INFORMATION

Your Seats: 11J
C Business Class
Boeing 787-9
Meals: Meals
Baggage: 2PC per adult

FLIGHT CONFIRMATION

British Airways: [REDACTED]

TRAVELLER IN



E-TICKET



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< [REDACTED] - [REDACTED] - [REDACTED] >

< [REDACTED] >

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OK, working on train and hotel next.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Great! Please issue ticket as stated below. thanks

On May 23, 2019, at 9:36 AM, Natalia Molotkova <[REDACTED]> wrote:

Let's start with air first:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$0.00 (exchange with refund of \$380)
- Ticket is refundable, changes are subject to difference in fare.
- **Thu, 30 May - British Airways 6 - Business - 12h 25m**
Departing: Tokyo Narita Airport (NRT) at 12:55 pm
Arriving: London Heathrow Airport (LHR) at 5:20 pm

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

good to know...
hoping you feel good as new asap!

Morning, thank you , I am OK.

Working on exchange.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning. Hope you are feeling ok.!! We need to change [REDACTED] ticket to London to depart on [REDACTED] the intercontinental hotel in London May 30-June 2. Then she needs a train ticket from London

FLIGHTS | HOTELS | CARS | CRUISES

[REDACTED]
[REDACTED]
[REDACTED]
RECORD LOCATOR: [REDACTED]

YOUR TRIP D

EFTA_R1_01112453
EFTA02286288

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cannot accept incoming messages. If you have any q
Service at 1-[REDACTED].

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<https://myamextravel.com/baggage>

Other Information

- CITIZENS OF FRANCE MUST CARRY A VALID PA

Paris to Osaka

FLIGHT AF 292

DEPARTING

Thu, May 16 2019, 01:55 PM
Paris
Charles De Gaulle (CDG)

ARRIVING

Fri, May 17 2019, 08:45 AM
Osaka
Kansai International (KIX)

Air France

Operated By Air France

Non-stop
Duration:11 Hrs 50 Mins
Departure Terminal:Terminal 2 F
Arrival Terminal:Terminal 1

FLIGHT INFORMATION

Your Seats: 10B
W Premium Economy
Boeing 777-200/200Er
Meals: Meals Snack

FLIGHT CONFIRMATION

Air France: [REDACTED]

Tokyo to London

FLIGHT BA 6

DEPARTING

Fri, May 31 2019, 12:55 PM
Tokyo
Narita International Airport (NRT)

ARRIVING

Fri, May 31 2019, 05:20 PM
London
London Heathrow (LHR)

British Airways

Operated By British Airways

Non-stop

Duration: 12 Hrs 25 Mins

Departure Terminal: Terminal 2

Arrival Terminal: Terminal 5

FLIGHT INFORMATION

Your Seats: 11J

C Business Class

Boeing 787-9

Meals: Meals

Baggage: 2PC per adult

FLIGHT CONFIRMATION

British Airways: [REDACTED]

TRAVELLER INF

[REDACTED] [REDACTED]

E-TICKET

[REDACTED]
[REDACTED]
[REDACTED]

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<http://www.adobe.com/products/acrobat/readstep.html>

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inquire with the hotel before your trip regarding the existence of such charges.

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<[REDACTED]>

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Let's start with air first:

Your response is required to complete this reservation. Prices and availability are subject to change.

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Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning. Hope you are feeling ok.!! We need to change [REDACTED] ticket to London to depart on May 30 intercontinental hotel in London May 30-June 2. Then she needs a train ticket from London to Paris de

FLIGHTS | HOTELS | CARS | CRUISES

RECORD LOCATOR: [REDACTED]

YOUR TRIP DE

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EFTA02286295

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Other Information

- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Paris to Osaka

FLIGHT AF 292

DEPARTING

Thu, May 16 2019, 01:55 PM
Paris
Charles De Gaulle (CDG)

ARRIVING

Fri, May 17 2019, 08:45 AM
Osaka
Kansai International (KIX)

Air France

Operated By Air France

Non-stop

Duration:11 Hrs 50 Mins

Departure Terminal:Terminal 2 F

Arrival Terminal:Terminal 1

FLIGHT INFORMATION

Your Seats: 10B

W Premium Economy

Boeing 777-200/200Er

Meals: Meals Snack

FLIGHT CONFIRMATION

Air France: [REDACTED]

Tokyo to London

FLIGHT BA 6

DEPARTING

Fri, May 31 2019, 12:55 PM

Tokyo

Narita International Airport (NRT)

ARRIVING

Fri, May 31 2019, 05:20 PM

London

London Heathrow (LHR)

British Airways

Operated By British Airways

Non-stop

Duration:12 Hrs 25 Mins

Departure Terminal:Terminal 2

Arrival Terminal:Terminal 5

FLIGHT INFORMATION

Your Seats: 11J

C Business Class

Boeing 787-9

Meals: Meals

Baggage: 2PC per adult

FLIGHT CONFIRMATION

British Airways: [REDACTED]

TRAVELLER INFO

[REDACTED] [REDACTED]

E-TICKET

[REDACTED]
[REDACTED]
[REDACTED]

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL

ASSIST HOTLINE

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legal, financial or other select emergency coordination and services including medical and legal referrals, PP# XXXXXXXXXX and more. Card Members may be responsible for the costs of services provided.

[REDACTED] (toll-free)

[REDACTED] (direct-dial)

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<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Traveler. Have a pleasant trip.

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not limited to, daily resort or facility fees, may be applicable to the hotel operator at check-out from the property. Please inquire with the hotel before your trip regarding the existence of such charges.

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Intermediary Disclosure. Amex assists you in finding travel arrangements that meet your individual needs. We consider many factors in identifying travel suppliers to you and recommending travel itineraries. In this role, we are acting as an independent travel agent and fiduciary. We want you to be aware that certain suppliers may receive compensation, as well as incentives for reaching sales targets or other goals. At the same time, we may also provide incentives to our travel counselors and travel agents. We may also provide compensation to us for various marketing services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other products to pay for supplier products and services. From time to time, we may enter into other business relationships with suppliers and travel agents, including levels and types of compensation and incentives, which are subject to change. In identifying suppliers and recommending travel itineraries, we may consider a number of factors, including supplier availability, price, travel preferences. The relationships we have with suppliers may change over time, as may the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 100-9000000
State Seller of Travel Registration Number: UBI#600469
Registered Iowa Travel Agency

< [REDACTED] - [REDACTED] >

< [REDACTED] >

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Hotel:

Your response is required to complete this reservation. Prices and availability are subject to change.

INTERCONTINENTAL LONDON PARK
ONE HAMILTON PLACE PARK LANE
LONDON GB W1J 7QY

CLASSIC ROOM

** 429.00	EFF 30MAY - 31MAY
439.00	EFF 31MAY - 02JUN

- Estimated total for hotel reservation: GBP1307.00. Daily resort and additional fees may apply.

SUPERIOR ROOM

** 469.00	EFF 30MAY - 01JUN
499.00	EFF 01JUN - 02JUN

- Estimated total for hotel reservation: GBP1437.00. Daily resort and additional fees may apply.

DELUXE ROOM

** 519.00	EFF 30MAY - 31MAY
529.00	EFF 31MAY - 01JUN
565.00	EFF 01JUN - 02JUN

- Estimated total for hotel reservation: GBP1613.00. Daily resort and additional fees may apply.

EXECUTIVE ROOM

** 549.00	EFF 30MAY - 31MAY
559.00	EFF 31MAY - 01JUN
619.00	EFF 01JUN - 02JUN

- Estimated total for hotel reservation: GBP1727.00. Daily resort and additional fees may apply.

Cancellation policy - 1 days prior to arrival.

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

great. thanks

On May 23, 2019, at 9:40 AM, Natalia Molotkova <[REDACTED]> wrote:

OK, working on train and hotel next.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
natalia.molotkova@centurion.com

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Great! Please issue ticket as stated below. thanks

On May 23, 2019, at 9:36 AM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]
Let's start with air first:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$0.00 (exchange with refund of \$38)
- Ticket is refundable, changes are subject to difference in fare.

- Thu, 30 May - British Airways 6 - Business - 12h 25m

Departing: Tokyo Narita Airport (NRT) at 12:55 pm
Arriving: London Heathrow Airport (LHR) at 5:20 pm

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

good to know...
hoping you feel good as new asap!

Morning, thank you , I am OK.

Working on exchange.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Morning. Hope you are feeling ok.!! We need to change [REDACTED] ticket to London to depart on [REDACTED] the intercontinental hotel in London May 30-June 2. Then she needs a train ticket from London [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

RECORD LOCATOR: [REDACTED]

YOUR TRIP D

DO NOT REPLY TO THIS EMAIL. This message was
cannot accept incoming messages. If you have any q
Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be acc
<https://myamextravel.com/baggage>

Other Information

- CITIZENS OF FRANCE MUST CARRY A VALID PA

Paris to Osaka

FLIGHT AF 292

DEPARTING

Thu, May 16 2019, 01:55 PM
Paris
Charles De Gaulle (CDG)

ARRIVING

Fri, May 17 2019, 08:45 AM
Osaka
Kansai International (KIX)

Air France

Operated By Air France

Non-stop

Duration:11 Hrs 50 Mins

Departure Terminal:Terminal 2 F

Arrival Terminal:Terminal 1

FLIGHT INFORMATION

Your Seats: 10B
W Premium Economy
Boeing 777-200/200Er
Meals: Meals Snack

FLIGHT CONFIRMATION

Air France: [REDACTED]

Tokyo to London

FLIGHT BA 6

DEPARTING

Fri, May 31 2019, 12:55 PM
Tokyo
Narita International Airport (NRT)

ARRIVING

Fri, May 31 2019, 05:20 PM
London
London Heathrow (LHR)

British Airways

Operated By British Airways

Non-stop
Duration:12 Hrs 25 Mins
Departure Terminal:Terminal 2
Arrival Terminal:Terminal 5

FLIGHT INFORMATION

Your Seats: 11J
C Business Class
Boeing 787-9
Meals: Meals
Baggage: 2PC per adult

FLIGHT CONFIRMATION

British Airways: [REDACTED]

TRAVELLER INF



E-TICKET



**NEED EMERGENCY ASSISTANCE ON YOUR TRIP?
ASSIST HOTLINE**

When you travel more than 100 miles from home, you legal, financial or other select emergency coordination including medical and legal referrals, PP# XXXXXXXX more. Card Members may be responsible for the costs service providers.

████████ (toll-free) ██████████ (direct-dia

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have the latest version of Adobe Acrobat Reader. Refer to website below to download and install.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel. Have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, not limited to, daily resort or facility fees, may be applied to your account and will be payable to the hotel operator at check-out from the property. Please inquire with the hotel before your trip regarding the existence and amount of such charges.

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when customers use the American Express Card or other products to pay for supplier products and services. From time to time, we may enter into other business relationships with suppliers and agents, including levels and types of compensation and incentives, which are subject to change. In identifying suppliers and recommended agents, we may consider a number of factors, including supplier and agent preferences. The relationships we have with suppliers and agents may change over time, as may the suppliers we identify and the itineraries we recommend.

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State Seller of Travel Registration Number: UBI#60046
Registered Iowa Travel Agency.

< [REDACTED] >
< [REDACTED] >

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Let's start with air first:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$0.00 (exchange with refund of \$38.70).
- Ticket is refundable, changes are subject to difference in fare.
- **Thu, 30 May - British Airways 6 - Business - 12h 25m**

Departing: Tokyo Narita Airport (NRT) at 12:55 pm

Arriving: London Heathrow Airport (LHR) at 5:20 pm

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]@[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

good to know...

hoping you feel good as new asap!

Morning, thank you , I am OK.

Working on exchange.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]@[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning. Hope you are feeling ok.!! We need to change [REDACTED] ticket to London to depart on May 30 intercontinental hotel in London May 30-June 2. Then she needs a train ticket from London to Paris de

FLIGHTS | HOTELS | CARS | CRUISES

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a system that does not accept incoming messages. If you have any questions, please contact our Customer Service at 1-[REDACTED].

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Other Information

• CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Paris to Osaka

FLIGHT AF 292

EFTA_R1_01112476
EFTA02286311

DEPARTING

Thu, May 16 2019, 01:55 PM
Paris
Charles De Gaulle (CDG)

ARRIVING

Fri, May 17 2019, 08:45 AM
Osaka
Kansai International (KIX)

Air France

Operated By Air France

Non-stop
Duration:11 Hrs 50 Mins
Departure Terminal:Terminal 2 F
Arrival Terminal:Terminal 1

FLIGHT INFORMATION

Your Seats: 10B
W Premium Economy
Boeing 777-200/200Er
Meals: Meals Snack

FLIGHT CONFIRMATION

Air France: [REDACTED]

Tokyo to London

FLIGHT BA 6

DEPARTING

Fri, May 31 2019, 12:55 PM
Tokyo
Narita International Airport (NRT)

ARRIVING

Fri, May 31 2019, 05:20 PM
London
London Heathrow (LHR)

British Airways

Operated By British Airways

Non-stop
Duration:12 Hrs 25 Mins
Departure Terminal:Terminal 2
Arrival Terminal:Terminal 5

FLIGHT INFORMATION

Your Seats: 11J
C Business Class
Boeing 787-9
Meals: Meals
Baggage: 2PC per adult

FLIGHT CONFIRMATION

British Airways: [REDACTED]

TRAVELLER INFORMATION



E-TICKET



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[REDACTED] (toll-free) [REDACTED] (direct-dial collect)

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See attached itinerary PDF or link for full terms and conditions.

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<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Services. Have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, such as, but not limited to, daily resort or facility fees, may be applicable to your stay. These charges are typically payable to the hotel operator at check-out from the property. Please inquire with the hotel before your trip regarding the existence and amount of such charges.

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State Seller of Travel Registration Number: UBI#600469694.
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< [REDACTED] >

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OK, working on train and hotel next.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Great! Please issue ticket as stated below. thanks

On May 23, 2019, at 9:36 AM, Natalia Molotkova <[REDACTED]> wrote:

Let's start with air first:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$0.00 (exchange with refund of \$38.70).
- Ticket is refundable, changes are subject to difference in fare.
- **Thu, 30 May - British Airways 6 - Business - 12h 25m**

Departing: Tokyo Narita Airport (NRT) at 12:55 pm

Arriving: London Heathrow Airport (LHR) at 5:20 pm

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

good to know...
hoping you feel good as new asap!

Morning, thank you , I am OK.

Working on exchange.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning. Hope you are feeling ok.!! We need to change [REDACTED] ticket to London to depart on May 30 from the intercontinental hotel in London May 30-June 2. Then she needs a train ticket from London to Paris

[FLIGHTS](#) | [HOTELS](#) | [CARS](#) | [CRUISES](#)

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

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Other Information

- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Paris to Osaka

FLIGHT AF 292

DEPARTING

Thu, May 16 2019, 01:55 PM
Paris
Charles De Gaulle (CDG)

ARRIVING

Fri, May 17 2019, 08:45 AM
Osaka
Kansai International (KIX)

Air France

Operated By Air France

Non-stop

Duration:11 Hrs 50 Mins

Departure Terminal:Terminal 2 F

Arrival Terminal:Terminal 1

FLIGHT INFORMATION

Your Seats: 10B
W Premium Economy
Boeing 777-200/200Er
Meals: Meals Snack

FLIGHT CONFIRMATION

Air France: [REDACTED]

Tokyo to London

FLIGHT BA 6

DEPARTING

Fri, May 31 2019, 12:55 PM
Tokyo
Narita International Airport (NRT)

ARRIVING

Fri, May 31 2019, 05:20 PM
London
London Heathrow (LHR)

British Airways

Operated By British Airways

Non-stop
Duration:12 Hrs 25 Mins
Departure Terminal:Terminal 2
Arrival Terminal:Terminal 5

FLIGHT INFORMATION

Your Seats: 11J
C Business Class
Boeing 787-9
Meals: Meals
Baggage: 2PC per adult

FLIGHT CONFIRMATION

British Airways: [REDACTED]

TRAVELLER INFORMATION

[REDACTED] [REDACTED]

E-TICKET

[REDACTED]
[REDACTED]
[REDACTED]

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[REDACTED] (toll-free) [REDACTED] (direct-dial collect)

[REDACTED]

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PDF itinerary attachment:

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<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Services. Have a safe and pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, not limited to, daily resort or facility fees, may be applicable to your stay. You will be responsible for these charges and will be required to pay them directly to the hotel operator at check-out from the property. You should inquire with the hotel before your trip regarding the existence and amount of such charges.

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changes in fares, itineraries or schedules; or (2) acts of God, fire, earthquakes, floods, climatic aberrations, acts of governmental or other authorities, strikes, riots, theft, disease, accidents or failures related to the internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

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California State Seller of Travel Registration Number: 10223180
State Seller of Travel Registration Number: UBI#600469694. Iowa
Registered Iowa Travel Agency.

<[REDACTED]>
<[REDACTED]>

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Let's start with air first:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$0.00 (exchange with refund of \$38.70).
- Ticket is refundable, changes are subject to difference in fare.

• Thu, 30 May - British Airways 6 - Business - 12h 25m

Departing: Tokyo Narita Airport (NRT) at 12:55 pm

Arriving: London Heathrow Airport (LHR) at 5:20 pm

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

good to know...
hoping you feel good as new asap!

Morning, thank you , I am OK.

Working on exchange.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Morning. Hope you are feeling ok!!! We need to change [REDACTED] ticket to London to depart on May 30. Also a hotel in London May 30-June 2. Then she needs a train ticket from London to Paris departing around 2:30pm.

FLIGHTS | HOTELS | CARS | CRUISES

RECORD LOCATOR: **NALWUQ**

YOUR TRIP DETAILS

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Service at 1-[REDACTED]

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<https://myamextravel.com/baggage>

Other Information

- CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Paris to Osaka

FLIGHT AF 292

DEPARTING

Thu, May 16 2019, 01:55 PM
Paris
Charles De Gaulle (CDG)

ARRIVING

Fri, May 17 2019, 08:45 AM
Osaka
Kansai International (KIX)

Air France

Operated By Air France

Non-stop
Duration:11 Hrs 50 Mins
Departure Terminal:Terminal 2 F
Arrival Terminal:Terminal 1

FLIGHT INFORMATION

Your Seats: 10B

W Premium Economy
Boeing 777-200/200Er
Meals: Meals Snack

FLIGHT CONFIRMATION

Air France: [REDACTED]

Tokyo to London

FLIGHT BA 6

DEPARTING

Fri, May 31 2019, 12:55 PM
Tokyo
Narita International Airport (NRT)

ARRIVING

Fri, May 31 2019, 05:20 PM
London
London Heathrow (LHR)

British Airways

Operated By British Airways

Non-stop
Duration:12 Hrs 25 Mins
Departure Terminal:Terminal 2
Arrival Terminal:Terminal 5

FLIGHT INFORMATION

Your Seats: 11J
C Business Class
Boeing 787-9
Meals: Meals
Baggage: 2PC per adult

FLIGHT CONFIRMATION

British Airways: [REDACTED]

TRAVELLER INFORMATION



E-TICKET



NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL ASSIST HOTLINE

When you travel more than 100 miles from home, you have access to emergency assistance services 24 hours a day, 7 days a week, including medical and legal referrals, passport replacement, and more. Card Members may be responsible for the costs charged to the service providers.

[REDACTED] (toll-free) [REDACTED] (direct-dial collect)

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