

To: [REDACTED]  
Cc: [REDACTED]  
From: Lesley Groff  
Sent: Sat 5/18/2019 11:52:35 PM  
Subject: Re: ☐☐ Thanks! Your booking is confirmed at Highland Resort Hotel & Spa

Thanks

Sent from my iPhone

On May 18, 2019, at 7:43 PM, [REDACTED] wrote:

Envoyé de mon iPhone

Début du message transféré :

**Expéditeur:** "Highland Resort Hotel & Spa"  
<[REDACTED]>  
**Date:** 19 mai 2019 à 06:48:04 UTC+9  
**Destinataire:** [REDACTED]  
**Objet:** ♦ Thanks! Your booking is confirmed at Highland Resort Hotel & Spa  
**Répondre à:** "Highland Resort Hotel & Spa" <[REDACTED]>

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<mime-attachment.png>

**Thanks, [REDACTED]! Your payment was successful and your booking is now confirmed.**

<mime-attachment.png>

**Highland Resort Hotel & Spa is expecting you on May 22**

<mime-attachment.png>

**Make changes to your booking or ask the property a question in just a few clicks**

Easily make changes online to all your bookings by [creating a password](#).

PAID

You've paid for this booking!

## ¥30,960 by American Express on May 18, 2019

Show this confirmation during check-in and enjoy your stay at Highland Resort Hotel & Spa!

[Make changes to your booking](#)

[Manage your booking in the app](#)

### Highland Resort Hotel & Spa <mime-attachment.gif> Great Value Today

ハイランドリゾート ホテル & スパ

403-0017, Fujiyoshida, Shinnishihara 5-6-1 - [Show directions](#)

403-0017 富士吉田市 新西原5-6-1

Email property

<mime-attachment.png>

<mime-attachment.jpg>

[Get the print version](#)

[Print your receipt](#)

#### Your reservation

1 night, 1 room

#### Check-in

Wednesday, May 22, 2019 (from 3:00 PM)

#### Check-out

Thursday, May 23, 2019 (until 12:00 PM)

#### Payment

You have paid for your booking with American Express in the amount of ¥30,960. Your reservation is now confirmed.

#### Cancellation cost

• From now on: ¥30,960

1 Standard Twin Room with Mt.Fuji View - Non-Smoking

8 % VAT is included.

10 % service charge is included.

#### Price

**¥30,960**

<mime-attachment.png> We Price Match

A Hot spring tax is applicable, charges may vary.

Please note: additional supplements (e.g. extra bed) are not added to this total.

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[https://www.booking.com/s/32\\_8/4386460e](https://www.booking.com/s/32_8/4386460e)

## Room Details

This twin room features air conditioning, electric kettle and bathrobe.

Guest name



[Edit guest name](#)

Number of guests

max. 3 people.

Meal Plan

Breakfast costs ¥2,390 per person per night.

## Important Information

To use the property's free shuttle, call upon arrival at Fujisan Train Station or Fuji-Q Highland Train Station. Contact details can be found on the booking confirmation.

The property will be going through renovation works from April 2018 until July 2019. During this period, guests may experience some noise or light disturbances, and some hotel facilities and services may not be available.

Guests with tattoos may not be permitted to use the property's public bathing areas or other

facilities where the tattoos might be visible to other guests.

## Booking Conditions

### Cancellation policy

You can cancel free of charge until 7 days before arrival. You'll be charged the total price if you cancel in the 7 days before arrival.

Any applicable refunds will be automatically processed by [Booking.com](#) within 24 hours of confirmation.

Any cancellation or modification fees are determined by the property. Additional costs will be paid to the property.

### Guest parking

Free private parking is available on site (reservation is not needed).

### Internet

WiFi is available in all areas and is free of charge.

[See all Booking Conditions](#)

## Need help with your reservation?

### Contact the property

Phone: + [REDACTED]

### Manage your booking

You can [modify](#), [cancel](#) or [upgrade](#) your reservation online anytime.

## Keep this confirmation in your pocket

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## A taxi straight to your stay

<mime-attachment.png>

Avoid post-flight stress with a taxi straight to **Highland Resort Hotel & Spa**. It'll be waiting for you when you land.

**See deals**

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