

**To:** Amex Centurian Travel [REDACTED]  
**From:** Lesley Groff  
**Sent:** Mon 6/3/2019 3:09:04 PM  
**Subject:** Re: Change Return ticket to June 8th for [REDACTED] (Rec. [REDACTED])

yes! OK to change ticket to the 7:55am flight. thanks!

On Jun 3, 2019, at 11:05 AM, Natalia Molotkova  
<[REDACTED]> wrote:

OK to change?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]@[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

she prefers the 7:55am from JFK please

On Jun 3, 2019, at 10:30 AM, Natalia Molotkova <[REDACTED]> wrote:

BA 178 JFK LHR 755A 745P

and then goes to evening

BA 112 JFK LHR 630P 630A¥1

Your response is required to complete this reservation. Prices and availability are sub-

- Total air reservation, including taxes and fees: \$189.00.
- Ticket is non-refundable, \$189.00 change penalty applies plus difference in fare.
- **Sat, 8 Jun - British Airways 178 - Economy - 6h 50m**

Departing: New York John F Kennedy Airport, (JFK) at 7:55 am  
Arriving: London Heathrow Airport (LHR) at 7:45 pm

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

yes please

On Jun 3, 2019, at 10:06 AM, Natalia Molotkova <[REDACTED]> wrote:

Not from Newark, should I check JFK?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]@[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

WAIT!! [REDACTED] is asking if there is a morning or afternoon flight on June 8th...can you check!

On Jun 3, 2019, at 9:54 AM, Natalia Molotkova <[REDACTED]> wrote:

Your response is required to complete this reservation. Prices and availability

- Total air reservation, including taxes and fees: \$189.00.
- Ticket is non-refundable, \$189.00 change penalty applies plus difference in
- **Sat, 8 Jun - British Airways 184 - Economy - 7h 10m**  
Departing: Newark Liberty Airport (EWR) at 6:05 pm  
Arriving: London Heathrow Airport (LHR) at 6:15 am (on the 9 Jun)

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]@[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we need to change [REDACTED] return ticket to London to June 8th please  
(Rec. [REDACTED])

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and are not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products purchased through these providers is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to cancel any purchases that we believe are unauthorized or in violation of our terms and conditions.

Please issue ticket as stated below for [REDACTED].

On Jun 3, 2019, at 9:54 AM, Natalia Molotkova <[REDACTED]> wr...

Your response is required to complete this reservation. Prices and availability

- Total air reservation, including taxes and fees: \$189.00.
- Ticket is non-refundable, \$189.00 change penalty applies plus difference in taxes and fees.
- **Sat, 8 Jun - British Airways 184 - Economy - 7h 10m**  
Departing: Newark Liberty Airport (EWR) at 6:05 pm  
Arriving: London Heathrow Airport (LHR) at 6:15 am (on the 9 Jun)

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]@[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we need to change [REDACTED] return ticket to London to June 8th please

(Rec. [REDACTED])

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products purchased from these providers is against the service provider. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to cancel any purchases made in violation of our terms and conditions.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$189.00.
- Ticket is non-refundable, \$189.00 change penalty applies plus difference in fare.
- **Sat, 8 Jun - British Airways 184 - Economy - 7h 10m**

Departing: Newark Liberty Airport (EWR) at 6:05 pm

Arriving: London Heathrow Airport (LHR) at 6:15 am (on the 9 Jun)

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we need to change [REDACTED] return ticket to London to June 8th please...if sa

(Rec. [REDACTED])

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is with American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note purchases.

Not from Newark, should I check JFK?

Regards,

Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

WAIT!! [REDACTED] is asking if there is a morning or afternoon flight on June 8th...can you check!

On Jun 3, 2019, at 9:54 AM, Natalia Molotkova <[REDACTED]> wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$189.00.
- Ticket is non-refundable, \$189.00 change penalty applies plus difference in fare.

• **Sat, 8 Jun - British Airways 184 - Economy - 7h 10m**  
Departing: Newark Liberty Airport (EWR) at 6:05 pm  
Arriving: London Heathrow Airport (LHR) at 6:15 am (on the 9 Jun)

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,

Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we need to change [REDACTED] return ticket to London to June 8th please...if sa  
(Rec. [REDACTED])

[Privacy Statement](#) | Visit the Centurion Card website

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge and accept that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to terminate the relationship with the service provider at any time for any purpose.

Please issue ticket as stated below for [REDACTED].

On Jun 3, 2019, at 9:54 AM, Natalia Molotkova <[REDACTED]> wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$189.00.
- Ticket is non-refundable, \$189.00 change penalty applies plus difference in fare.

**• Sat, 8 Jun - British Airways 184 - Economy - 7h 10m**

Departing: Newark Liberty Airport (EWR) at 6:05 pm

Arriving: London Heathrow Airport (LHR) at 6:15 am (on the 9 Jun)

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

return ticket to London to June 8th please...if so

(Rec. [REDACTED])

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved.

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that you are responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to cancel purchases for any unauthorized purchases.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$189.00.
- Ticket is non-refundable, \$189.00 change penalty applies plus difference in fare.
- **Sat, 8 Jun - British Airways 184 - Economy - 7h 10m**  
Departing: Newark Liberty Airport (EWR) at 6:05 pm  
Arriving: London Heathrow Airport (LHR) at 6:15 am (on the 9 Jun)

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

On it

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we need to change [REDACTED] return ticket to London to June 8th please...if same flight  
(Rec. [REDACTED])

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. We are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing you.

BA 178 JFK LHR 755A 745P

and then goes to evening

BA 112 JFK LHR 630P 630A¥1

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$189.00.
- Ticket is non-refundable, \$189.00 change penalty applies plus difference in fare.

• **Sat, 8 Jun - British Airways 178 - Economy - 6h 50m**

Departing: New York John F Kennedy Airport, (JFK) at 7:55 am

Arriving: London Heathrow Airport (LHR) at 7:45 pm

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

yes please

On Jun 3, 2019, at 10:06 AM, Natalia Molotkova <[REDACTED]> wrote:

Not from Newark, should I check JFK?

Regards,

Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]@[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

WAIT!! [REDACTED] is asking if there is a morning or afternoon flight on June 8th...can you check!

On Jun 3, 2019, at 9:54 AM, Natalia Molotkova <[REDACTED]> wrote:

Your response is required to complete this reservation. Prices and availability are su

- Total air reservation, including taxes and fees: \$189.00.
- Ticket is non-refundable, \$189.00 change penalty applies plus difference in fare.
- **Sat, 8 Jun - British Airways 184 - Economy - 7h 10m**

Departing: Newark Liberty Airport (EWR) at 6:05 pm

Arriving: London Heathrow Airport (LHR) at 6:15 am (on the 9 Jun)

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]@[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]@[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we need to change [REDACTED] return ticket to London to June 8th please...if sa

(Rec. [REDACTED])

[Privacy Statement](#) | Visit the Centurion Card website

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](#).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that you are responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to cancel any purchases.

Please issue ticket as stated below for [REDACTED].

On Jun 3, 2019, at 9:54 AM, Natalia Molotkova <[REDACTED]> wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$189.00.
- Ticket is non-refundable, \$189.00 change penalty applies plus difference in fare.

**• Sat, 8 Jun - British Airways 184 - Economy - 7h 10m**

Departing: Newark Liberty Airport (EWR) at 6:05 pm

Arriving: London Heathrow Airport (LHR) at 6:15 am (on the 9 Jun)

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,

Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we need to change [REDACTED] return ticket to London to June 8th please...if so

(Rec. [REDACTED])

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved.

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that you are responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to cancel any purchases.

responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and payment history for the purpose of fraud detection.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$189.00.
- Ticket is non-refundable, \$189.00 change penalty applies plus difference in fare.

**• Sat, 8 Jun - British Airways 184 - Economy - 7h 10m**

Departing: Newark Liberty Airport (EWR) at 6:05 pm

Arriving: London Heathrow Airport (LHR) at 6:15 am (on the 9 Jun)

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we need to change [REDACTED] return ticket to London to June 8th please...if same flight

(Rec. [REDACTED])

[Privacy Statement](#) | Visit the [Centurion Card](#) website

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](#).

© 2015 American Express. All rights reserved.

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and payment history for the purpose of fraud detection.

Not from Newark, should I check JFK?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

WAIT!! [REDACTED] is asking if there is a morning or afternoon flight on June 8th...can you check!

On Jun 3, 2019, at 9:54 AM, Natalia Molotkova <[REDACTED]> wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$189.00.
- Ticket is non-refundable, \$189.00 change penalty applies plus difference in fare.
- **Sat, 8 Jun - British Airways 184 - Economy - 7h 10m**  
Departing: Newark Liberty Airport (EWR) at 6:05 pm  
Arriving: London Heathrow Airport (LHR) at 6:15 am (on the 9 Jun)

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we need to change [REDACTED] return ticket to London to June 8th please...if same flight

(Rec. [REDACTED])

[Privacy Statement](#) | Visit the Centurion Card website

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that you are responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to not honor purchases.

Please issue ticket as stated below for Daria.

On Jun 3, 2019, at 9:54 AM, Natalia Molotkova <[REDACTED]> wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$189.00.
- Ticket is non-refundable, \$189.00 change penalty applies plus difference in fare.

**• Sat, 8 Jun - British Airways 184 - Economy - 7h 10m**

Departing: Newark Liberty Airport (EWR) at 6:05 pm

Arriving: London Heathrow Airport (LHR) at 6:15 am (on the 9 Jun)

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we need to change [REDACTED] return ticket to London to June 8th please...if same flight

(Rec. [REDACTED])

[Privacy Statement](#) | Visit the Centurion Card website

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).  
© 2015 American Express. All rights reserved  
American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and activity purposes.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$189.00.
- Ticket is non-refundable, \$189.00 change penalty applies plus difference in fare.

**• Sat, 8 Jun - British Airways 184 - Economy - 7h 10m**

Departing: Newark Liberty Airport (EWR) at 6:05 pm

Arriving: London Heathrow Airport (LHR) at 6:15 am (on the 9 Jun)

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we need to change [REDACTED] return ticket to London to June 8th please...if same flight exists

(Rec. [REDACTED])

[Privacy Statement](#) | Visit the Centurion Card website

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and activity purposes.