

**To:** Merwin Dela Cruz[m]  
**Cc:** Luciano Fontanilla[lu...@il.com]; Bella Klein[b...@g...m...];  
Lesley Groff[...@...]  
**From:** Richard Kahn  
**Sent:** Thur 5/30/2019 3:03:20 PM  
**Subject:** Re: Pickup Information for Order W524743985

thank you  
Richard Kahn  
HBRK Associates Inc.  
575 Lexington Avenue 4th Floor  
New York, NY 10022  
tel  
fax  
cel

On May 30, 2019, at 11:02 AM, Merwin Dela cruz <[REDACTED]> wrote:

Dad is picking it up now. We'll let you know once delivered.  
Thanks

Sent from Yahoo Mail for iPhone

On Thursday, May 30, 2019, 10:38 AM, Richard Kahn <[REDACTED]> wrote:

order is ready  
please pick up and delivery

please confirm receipt of this email and also notify us once delivered  
thanks

Richard Kahn  
HBRK Associates Inc.  
575 Lexington Avenue 4th Floor  
New York, NY 10022  
tel  
fax  
cel

Begin forwarded message:

**From:** Apple Store  
<[pickup\\_notification@orders.apple.com](mailto:pickup_notification@orders.apple.com)>  
**Subject: Pickup Information for Order**  
**W524743985**  
**Date:** May 30, 2019 at 10:20:57 AM EDT  
**To:** [rkahn@hbrkassociates.com](mailto:rkahn@hbrkassociates.com)

## Your items are ready for pickup.

We'll email these instructions to your Pickup Contact.

Order Number: W524743985

Ordered on: May 30, 2019

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### Pickup Instructions

#### Bring your ID

You'll need your valid government-issued photo ID. For convenience and quicker check-in, add this info to Apple Wallet on your iOS device.

#### See a Specialist

Show this email and they'll get your items and help your device.

W524743985

**Pickup Contact:**

Merwin or Jojo Merwin or Jojo

.....84

**Pickup Store:**

Apple Upper East Side

940 Madison Avenue

New York, NY 10021

1-646-3432700

[Hours & Directions >](#)

**Items for Pickup**

**Available Now**



12.9-inch iPad Pro Wi-Fi + Cellular

Space Gray

Qty 1



AppleCare+ for iPad Pro

Automatically registered with your Apple har



**Apple Pencil (2nd Generation)**

Qty 1



**Smart Keyboard Folio for 12.9-inch iPad Pro (3rd Generation) - US English**

Qty 1

## Personal Setup

With Personal Setup, we'll have your new Apple product up and running before you leave the store. After that, you can also take advantage of a one-to-one Online Personal Setup session with an Apple Specialist, who will show you how to get even more from your new Apple product.  
[Schedule your Online Personal Setup](#)

## Questions

### **Can I pick up the items myself?**

Yes. When you get to the Apple Store, let an employee know you have an order to pick up. We'll bring out your items and answer any of your questions.

You can also change your pickup contact at any time by calling us at [800-692-7753](tel:800-692-7753).

### **How do I view or change my order?**

Visit online Order Status to view the most up-to-date information and make changes to your order. To review more information about changing your order or returns, please visit online Help.

You can also reach our Customer Service team at 800-692-7753, Monday through Friday from 5:00 a.m. to 8:00 p.m. or Saturday and Sunday from 7:00 a.m. to 4:00 p.m. Time. Please have your order number available.

[Shop Online](#) |

[Find a Store](#) |

800-692-7753 |

[Get the Apple Store App](#)

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