

**To:** [REDACTED] [REDACTED]  
**From:** Lesley Groff  
**Sent:** Mon 6/3/2019 1:59:34 PM  
**Subject:** Re:

changing your ticket to Sat. June 8th...it will be exact same flight...

On Jun 3, 2019, at 7:49 AM, [REDACTED] <[REDACTED]> wrote:

Thank you so much !

Also I want to ask you if there any chance to change my ticket to Saturday ?

Sent from [Mail.ru](#) app for iOS

Sunday, 2 June 2019, 15:03 -0400 from Lesley Groff <[REDACTED]>:

Ok good!

Yes! We can get you more towels. It could be tomorrow but let me see what I can do.

Sent from my iPhone

On Jun 2, 2019, at 2:09 PM, [REDACTED] <[REDACTED]> wrote:

It's working now

Can I ask someone for more towels ? Because I have only one

Thanks

Sent from [Mail.ru](#) app for iOS

Sunday, 2 June 2019, 12:19 -0400 from Lesley Groff <[REDACTED]>:

♦ ♦

Sent from my iPhone

On Jun 2, 2019, at 12:10 PM, [REDACTED] <[REDACTED]> wrote:

Ok I will try when Im in apartment

Thank you

Sent from [Mail.ru](#) app for iOS

Sunday, 2 June 2019, 12:08 -0400 from Lesley Groff <[REDACTED]>:

EFTA\_R1\_01118168  
EFTA02288796

Hi [REDACTED]. I am told the circuit breaker box is usually located outside the kitchen or in the hallway leading to the bedroom. Maybe you can flip the tripped switch for yourself.

Sent from my iPhone

On Jun 2, 2019, at 8:09 AM, [REDACTED] <[REDACTED]> wrote:

Ok I'll call him now

Thank you

Sent from [Mail.ru](#) app for iOS

Sunday, 2 June 2019, 08:08 -0400 from Lesley Groff <[REDACTED]>:

Good morning! Hmm, not sure. They should be working. ..perhaps a fuse has tripped. ... can you pick up the phone on the wall near the front door ..it will ring the doorman at the desk downstairs. Maybe he can send up a maintenance man. I will see if I can reach someone in our staff also.

Sent from my iPhone

On Jun 2, 2019, at 7:56 AM, [REDACTED] <[REDACTED]> wrote:

Morning Lesley !

In the kitchen and living room ( where is a tv ) all the plug sockets doesn't work . So I can't use WiFi , TV , Fridge , coffee machine etc .The rest is fine , all is working

Sent from [Mail.ru](#) app for iOS