

To: Amex Centurian Travel[REDACTED]
From: [REDACTED]
Sent: Tue 6/4/2019 8:46:27 PM
Subject: Re: Lionel Villete Change his seat!

I have the ticket...thanks...
but curious...did you check...are the other flights out of JFK all sold out? or does he just not want to fly economy? I thought I saw availability....

On Jun 4, 2019, at 3:48 PM, Natalia Molotkova
[REDACTED] > wrote:

OK

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Just sent email confirming to buy biz seat as non Refundable. ! Thx

Sent from my iPhone

May I proceed with exchange or reinstate him in premium economy?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I confirmed business class seat, due to was only one. I confirmed new ticket as non-refundable, is it OK? To \$1248.00.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

AA 44 JFK CDG 625P 745A¥1 - available

Yes, Air France sold out.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$295.00.
- Ticket is non-refundable, \$200.00 change penalty applies plus difference in fare.

• Wed, 5 Jun - Delta 676 - First - 4h 6m

Departing: Cyril E. King Airport, St. Thomas (STT) at 1:50 pm

Arriving: New York John F Kennedy Airport, (JFK) at 5:56 pm

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

...do you show that all the flights from JFK tomorrow night to Paris are sold out ? can you double check...th

do it please!

Only one seat left in business - add collect \$295.00. Bulkhead row, aisle.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

yes...what would it cost?

he has premium economy, you want me to try to move him to business?

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager
natalia.molotkova@centurion.com
(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

Hmm. No biz seat? I wonder where door is to get out of plane they are using
Sent from my iPhone

I can move him closer, but only middle seat, row 15.

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We need to try and change Lionel Vilette's seat on tomorrow's flight from St. Thomas to New York. He's currently in the middle seat, row 15. We can move him closer to the front of the plane if possible ...but if not he'll take any seat if it's closer to the connecting flight. All flights to Paris tomorrow night are sold out. So therefore he's going to remain on that 7:30PM flight for the seat we can. Please let me know!!!

Sent from my iPhone

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Yes. Keep as non refundable price! Thanks. And issue

Sent from my iPhone

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