

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Fri 6/7/2019 10:07:09 PM
Subject: Re: Trip for [REDACTED] and her parents!

from [REDACTED]:

So the place where they have to pick dad's passport opens at 9 am so I think it will be very risky to fly that day, the timing is too tight. So let's do as you offered. Fly on Monday morning from Ulan-ude to Moscow, stay overnight in there in a hotel (something close to the airport) and fly from moscow to la on Tuesday early morning.

On Jun 7, 2019, at 2:45 PM, Natalia Molotkova

[REDACTED] wrote:

What time they need to pick up passport in the city?

The thing is, traffic in Moscow that time will be horrible, so to make 2:25pm departure, they will have to be at 11:25a-12:25pm. So, depends what time they are picking up passports, I assume it is at the US Embassy, so

Distance from city to Sheremetievo airport is only 22 miles, but it takes at least one hour to get there.

No later flights from Domodedovo.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

From [REDACTED]:

Ok...that is pity but she is right. Let's get a ticket flying on Sunday from Ulan-Ude to Moscow so that they stay on Monday on the latest connecting flight at 2:35 pm. I think should be enough time to go into a city and pick

Sent from my iPhone

Oh my. Ok. Let me tell [REDACTED]

Sent from my iPhone

Direct flight from Moscow to LA is at 12:00, no way they will have enough time in Moscow to go to the city. F airport in Moscow. Latest connecting time from Moscow to LA is at 2:35pm, I still think it is not enough time, please advise (later than 2:35pm will be flight via China, I don't think they want to go back to Asia and fly to L

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

I still need birthdays but see below:

Here is a information for their Russian passports (which we use flying internally, within the country) for their t

Passport info for a flight from Moscow to LA:

Sent from my iPhone

OK, working on it.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...please see below from [REDACTED]...we need to work on these tickets for her parents and
Tickets should be economy or premium economy...lets price as non refundable/changeable and fully refundable
what change fee is ...Thanks! Lesley

Hi Lesley,

I have great news, my dad got his visa approved. Could we please get tickets for them fly from Ulan-Ude, RU
10th to fly to Moscow and be there on the morning (local time) so they can pass by the US consulate to pick
evening (giving them enough time to get his passport) to fly from Moscow to LA?

And also a ticket for me flying from New York to LA to be there at the same time as my parents do I can greet

Thank you Lesley. I will need also book a hotel
for us but let's start from tickets first. Thank you!

P.S. they will need to return to Ulan-Ude by June 23rd (local time) day or night doesn't matter.

Many thanks Lesley!!!!

Let me know, what else is needed

I will send you their passport info shortly as soon as I get home like in 10 min or so!

Best,



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