

To: [REDACTED]  
From: Natalia Molotkova  
Sent: Mon 6/3/2019 4:17:08 PM  
Subject: Change return ticket [REDACTED] 30MAY19 [REDACTED]

Title: American Express ®

OK

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

please issue ticket as stated below for [REDACTED]

On Jun 3, 2019, at 11:44 AM, Natalia Molotkova <[REDACTED]>  
wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: **\$183.30.**
- Ticket is refundable, changes are subject to difference in fare.
- Code share: AIR BALTIC CORP
- **Sat, 8 Jun - Air France 9 - Economy - 7h 15m**  
Departing: New York John F Kennedy Airport, (JFK) at 11:55 pm  
Arriving: Paris Charles de Gaulle Airport (CDG) at 1:10 pm (on the 9 Jun)
- **Sun, 9 Jun - Air France 7986 - Economy - 2h 40m**  
OPERATED BY AIR BALTIC CORP  
Departing: Paris Charles de Gaulle Airport (CDG) at 4:45 pm  
Arriving: Vilnius Intl Airport (VNO) at 8:25 pm

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
(617) 811-8887  
Hours: Mon through Friday 9AM-530PM EST

I haven't sent them yet.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I did not receive options on this change as of yet...

On Jun 3, 2019, at 9:50 AM, Natalia Molotkova [REDACTED] > wrote:

On it.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning!! We need to change [REDACTED]'s ticket to return to Vilnius on June 8th. Coach. Fully refundable price too please). Thx. Lesley

-  
-

**From:** "American Express Travel" <[REDACTED]>

**Date:** May 30, 2019 at 9:28:55 AM EDT

**To:** [REDACTED]

**Subject:** Itinerary INCL TICKETNO for [REDACTED] 30MAY19 [REDACTED]

-

FLIGHTS| HOTELS| CARS| CRUISES

RECORD LOCATOR: [REDACTED]

## YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only and cannot accept incoming messages. If you have any questions, please contact Century Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

## Other Information

[REDACTED]

Vilnius to Moscow

FLIGHT **SU 2105**

### DEPARTING

Thu, May 30 2019, 11:05 AM

Vilnius  
Vilnius (VNO)

#### ARRIVING

Thu, May 30 2019, 12:40 PM  
Moscow  
Sheremetyevo (SVO)

#### Aeroflot

Operated By Aeroflot

Non-stop

**Duration:** 1 Hr 35 Mins

**Arrival Terminal:** Terminal E - International

#### FLIGHT INFORMATION

R Economy Class  
Airbus Industrie A321  
Meals: Snack

#### FLIGHT CONFIRMATION

Aeroflot 

Moscow to New York

FLIGHT **SU 102**

#### DEPARTING

Thu, May 30 2019, 02:15 PM

Moscow  
Sheremetyevo (SVO)

#### ARRIVING

Thu, May 30 2019, 05:30 PM  
New York  
John F Kennedy International (JFK)

#### Aeroflot

Operated By Aeroflot

Non-stop

**Duration:** 10 Hrs 15 Mins

**Departure Terminal:** Terminal D - Domestic/Intl

**Arrival Terminal:** Terminal 1

#### FLIGHT INFORMATION

R Economy Class  
Boeing 777-300Er  
Meals: Lunch

#### FLIGHT CONFIRMATION

Aeroflot: XXXXXXXXXX

New York to Paris

FLIGHT **AF 23**

#### DEPARTING

Sat, Jun 08 2019, 04:25 PM  
New York  
John F Kennedy International (JFK)

#### ARRIVING

Sun, Jun 09 2019, 05:50 AM  
Paris  
Charles De Gaulle (CDG)

---

#### Air France

Operated By Air France

Non-stop

**Duration:**7 Hrs 25 Mins

**Departure Terminal:**Terminal 1

**Arrival Terminal:**Terminal 2 E

#### FLIGHT INFORMATION

H Economy Class

Boeing 777-300Er

Meals: Breakfast Meals

Baggage: 1PC per adult

---

#### FLIGHT CONFIRMATION

Air France: 

---

#### Other Information

---

• THANK YOU FOR CHOOSING AMERICAN EXPRESS TRAVEL SERVICES

## TRAVELLER INFORMATION

### E-TICKET

20MAY

30MAY

### NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL ASSISTANCE

When you travel more than 100 miles from home, you have 24/7 medical, legal, financial and select emergency coordination and assistance services, including medical and legal assistance, travel arrangements, cash advances, cash wires and more. Card Members may be responsible for the cost of third-party service providers.

**1-800-333-AMEX** (toll-free) **1-715-343-7977** (direct-dial collect).

Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

### Entry and Exit Information for Travel

American Express recommends that you periodically review [www.Visacentral.com](http://www.Visacentral.com) for the most up-to-date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and does not assume any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive promotional offers from American Express. For details about our e-mail practices, please review our [Privacy Policy](#).

Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader installed on your computer. Visit the website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, resort or facility fees, may be applicable to your stay and payable to the hotel operator or the hotel from the property. You may wish to inquire with the hotel before your trip regarding the amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel arrangements and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of suppliers, including but not limited to delays, overbooking's, cancellation of services, changes in operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other event outside the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements to meet your individual needs. We consider various factors in identifying travel suppliers and recommending specific itineraries. In this role, we are acting as an independent third party and not a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as for reaching sales targets or other goals, and from time to time may also provide incentives to travel counselors. Certain suppliers may also provide compensation to us for various administrative services that we perform for them, such as granting them access to our distribution channels, participating in marketing programs and supporting technology initiatives. We may also receive compensation from suppliers when customers use the American Express Card to purchase American Express products to pay for supplier products and services. From time to time, we may enter into other business relationships with suppliers and these arrangements, including the types of compensation and incentives we receive, are subject to change. In identifying travel suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the selection of suppliers and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: 1022318.

Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agent

[illegible]

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to not be bound by any terms, conditions, notices or policies of any third party service provider for any purposes.

On it.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning!! We need to change [REDACTED] ticket to return to Vilnius on June 8th. Coach. Fully refundable price (if refundable price too please). Thx. Lesley

-  
-

**From:** "American Express Travel" <[REDACTED]>

**Date:** May 30, 2019 at 9:28:55 AM EDT

**To:** [REDACTED]

**Subject:** Itinerary INCL TICKETNO for [REDACTED] 30MAY19 [REDACTED]

-

FLIGHTS | HOTELS | CARS | CRUISES

[REDACTED]

[REDACTED]

RECORD LOCATOR [REDACTED]

## YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address and cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

---

## Other Information



---

## Vilnius to Moscow

FLIGHT **SU 2105**

---

### DEPARTING

Thu, May 30 2019, 11:05 AM

Vilnius

Vilnius (VNO)

### ARRIVING

Thu, May 30 2019, 12:40 PM

Moscow

Sheremetyevo (SVO)

---

### Aeroflot

Operated By Aeroflot

Non-stop

**Duration:** 1 Hr 35 Mins

**Arrival Terminal:**Terminal E - International

**FLIGHT INFORMATION**

R Economy Class  
Airbus Industrie A321  
Meals: Snack

---

**FLIGHT CONFIRMATION**

Aeroflot: 

---

Moscow to New York

FLIGHT **SU 102**

---

**DEPARTING**

Thu, May 30 2019, 02:15 PM  
Moscow  
Sheremetyevo (SVO)

**ARRIVING**

Thu, May 30 2019, 05:30 PM  
New York  
John F Kennedy International (JFK)

---

**Aeroflot**

Operated By Aeroflot

Non-stop

**Duration:**10 Hrs 15 Mins

---

**Departure Terminal:**Terminal D - Domestic/Intl

**Arrival Terminal:**Terminal 1

**FLIGHT INFORMATION**

R Economy Class

Boeing 777-300Er

Meals: Lunch

**FLIGHT CONFIRMATION**

Aeroflot: XXXXXXXXXX

**New York to Paris**

**FLIGHT AF 23**

**DEPARTING**

Sat, Jun 08 2019, 04:25 PM

New York

John F Kennedy International (JFK)

**ARRIVING**

Sun, Jun 09 2019, 05:50 AM

Paris

Charles De Gaulle (CDG)

**Air France**

Operated By Air France

Non-stop

**Duration:**7 Hrs 25 Mins  
**Departure Terminal:**Terminal 1  
**Arrival Terminal:**Terminal 2 E

---

**FLIGHT INFORMATION**

H Economy Class  
Boeing 777-300Er  
Meals: Breakfast Meals  
Baggage: 1PC per adult

---

**FLIGHT CONFIRMATION**

Air France 

---

**Other Information**

---

• THANK YOU FOR CHOOSING AMERICAN EXPRESS TRAVEL SERVICES

---

**TRAVELLER INFORMATION**

---



**E-TICKET**



**NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL ASSIST HOT**

When you travel more than 100 miles from home, you have 24/7 medical, legal, financial and select emergency coordination and assistance services, including medical and legal referrals, XXXXXXXXXXXXt, cash wires and more. Card Members may be responsible for the costs charged by third-party service providers.

**1-800-333-AMEX** (toll-free) **1-715-343-7977** (direct-dial collect).

Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

Entry and Exit Information for Travel

American Express recommends that you periodically review [www.Visacentral.com](http://www.Visacentral.com) for the most date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expresses no liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Revisit the website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the exact amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent company and subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage, including but not limited to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause outside the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements to meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we may receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may also enter into other business relationships with suppliers and these arrangements, including the types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability, your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](https://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you incur. We reserve the right to use profile and preference data for servicing purposes.

ok

On Jun 3, 2019, at 11:40 AM, Natalia Molotkova <[REDACTED]> wrote:

I haven't sent them yet.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I did not receive options on this change as of yet...

On Jun 3, 2019, at 9:50 AM, Natalia Molotkova <[REDACTED]> wrote:

On it.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Morning!! We need to change [REDACTED] ticket to return to Vilnius on June 8th. Coach. Fully refundable (refundable price too please). Thx. Lesley

-  
-

**From:** "American Express Travel" <[REDACTED]>

**Date:** May 30, 2019 at 9:28:55 AM EDT

**To:** [REDACTED]

**Subject:** Itinerary INCL TICKETNO for [REDACTED] 30MAY19 [REDACTED]

-

FLIGHTS | HOTELS | CARS | CRUISES

[REDACTED]

RECORD LOCATOR: [REDACTED]

## YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only and cannot accept incoming messages. If you have any questions, please contact Centurion Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

---

## Other Information

---



---

## Vilnius to Moscow

FLIGHT **SU 2105**

---

### DEPARTING

Thu, May 30 2019, 11:05 AM

Vilnius

Vilnius (VNO)

### ARRIVING

Thu, May 30 2019, 12:40 PM

Moscow

Sheremetyevo (SVO)

---

### Aeroflot

Operated By Aeroflot

Non-stop

**Duration:** 1 Hr 35 Mins

---

**Arrival Terminal:**Terminal E - International

**FLIGHT INFORMATION**

R Economy Class  
Airbus Industrie A321  
Meals: Snack

**FLIGHT CONFIRMATION**

Aeroflot: XXXXXXXXXX

Moscow to New York

**FLIGHT SU 102**

**DEPARTING**

Thu, May 30 2019, 02:15 PM  
Moscow  
Sheremetyevo (SVO)

**ARRIVING**

Thu, May 30 2019, 05:30 PM  
New York  
John F Kennedy International (JFK)

**Aeroflot**

Operated By Aeroflot

Non-stop

**Duration:**10 Hrs 15 Mins

**Departure Terminal:**Terminal D - Domestic/Intl

**Arrival Terminal:**Terminal 1

**FLIGHT INFORMATION**

R Economy Class

Boeing 777-300Er

Meals: Lunch

**FLIGHT CONFIRMATION**

Aeroflot

**New York to Paris**

**FLIGHT AF 23**

**DEPARTING**

Sat, Jun 08 2019, 04:25 PM

New York

John F Kennedy International (JFK)

**ARRIVING**

Sun, Jun 09 2019, 05:50 AM

Paris

Charles De Gaulle (CDG)

**Air France**

Operated By Air France

Non-stop

**Duration:**7 Hrs 25 Mins  
**Departure Terminal:**Terminal 1  
**Arrival Terminal:**Terminal 2 E

**FLIGHT INFORMATION**

H Economy Class  
Boeing 777-300Er  
Meals: Breakfast Meals  
Baggage: 1PC per adult

**FLIGHT CONFIRMATION**

Air France

**Other Information**

• THANK YOU FOR CHOOSING AMERICAN EXPRESS TRAVEL SERVICES

**TRAVELLER INFORMATION**

**E-TICKET**

Ticket SU  
Ticket AF

#### NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL ASSISTANCE

When you travel more than 100 miles from home, you have 24/7 medical, legal, financial and select emergency coordination and assistance services, including medical and legal assistance, travel assistance, cash wires and more. Card Members may be responsible for the cost of third-party service providers.

**1-800-333-AMEX** (toll-free) **1-715-343-7977** (direct-dial collect).

Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

#### Entry and Exit Information for Travel

American Express recommends that you periodically review [www.Visacentral.com](#) for the most up-to-date and accurate entry/exit requirements for your travel destination. Due to frequent changes in requirements, American Express cannot guarantee the accuracy of the information provided and does not assume any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive promotional offers from American Express. For details about our e-mail practices, please review our American Express Privacy Statement at [www.americanexpress.com/privacy](#)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader installed on your website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, resort or facility fees, may be applicable to your stay and payable to the hotel operator at the property. You may wish to inquire with the hotel before your trip regarding the amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, operational errors, operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other event outside the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements to meet your individual needs. We consider various factors in identifying travel suppliers and recommending specific itineraries. In this role, we are acting as an independent third party and not a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as for reaching sales targets or other goals, and from time to time may also provide incentives to travel counselors. Certain suppliers may also provide compensation to us for various administrative services that we perform for them, such as granting them access to our distribution channels, participating in marketing programs and supporting technology initiatives. We may also receive compensation from suppliers when customers use the American Express Card to purchase American Express products to pay for supplier products and services. From time to time, we may enter into other business relationships with suppliers and these arrangements, including the types of compensation and incentives we receive, are subject to change. In identifying travel suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the selection of travel suppliers and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agent

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to not be bound by the terms of any offer made by a third party for any purposes.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

Subject: Itinerary INCL TICKETNO for 30MAY19

RECORD LOCATOR: [REDACTED]

## YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address and cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

## Other Information

Vilnius to Moscow

**FLIGHT SU 2105**

---

**DEPARTING**

Thu, May 30 2019, 11:05 AM  
Vilnius  
Vilnius (VNO)

**ARRIVING**

Thu, May 30 2019, 12:40 PM  
Moscow  
Sheremetyevo (SVO)

---

**Aeroflot**

Operated By Aeroflot

Non-stop

**Duration:** 1 Hr 35 Mins

**Arrival Terminal:** Terminal E - International

**FLIGHT INFORMATION**

R Economy Class  
Airbus Industrie A321  
Meals: Snack

---

**FLIGHT CONFIRMATION**

Aeroflot: 

---

Moscow to New York

**FLIGHT SU 102**

---

**DEPARTING**

Thu, May 30 2019, 02:15 PM  
Moscow  
Sheremetyevo (SVO)

**ARRIVING**

Thu, May 30 2019, 05:30 PM  
New York  
John F Kennedy International (JFK)

---

**Aeroflot**

Operated By Aeroflot

Non-stop

**Duration:**10 Hrs 15 Mins

**Departure Terminal:**Terminal D - Domestic/Intl

**Arrival Terminal:**Terminal 1

**FLIGHT INFORMATION**

R Economy Class  
Boeing 777-300Er  
Meals: Lunch

---

**FLIGHT CONFIRMATION**

Aeroflot: XXXXXXXXXX

---

New York to Paris

## FLIGHT AF 23

---

### DEPARTING

Sat, Jun 08 2019, 04:25 PM  
New York  
John F Kennedy International (JFK)

### ARRIVING

Sun, Jun 09 2019, 05:50 AM  
Paris  
Charles De Gaulle (CDG)

---

### Air France

Operated By Air France

Non-stop

**Duration:** 7 Hrs 25 Mins

**Departure Terminal:** Terminal 1

**Arrival Terminal:** Terminal 2 E

### FLIGHT INFORMATION

H Economy Class  
Boeing 777-300ER  
Meals: Breakfast Meals  
Baggage: 1PC per adult

---

### FLIGHT CONFIRMATION

Air France: XXXXXXXXXX

---

### Other Information

---

---

• THANK YOU FOR CHOOSING AMERICAN EXPRESS TRAVEL SERVICES

---

## TRAVELLER INFORMATION

---



### E-TICKET

Ticket SU

Ticket AF



---

### NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL ASSIST HOT

When you travel more than 100 miles from home, you have 24/7 medical, legal, financial and select emergency coordination and assistance services, including medical and legal referrals, XXXXXXXXXXXXt, cash wires and more. Card Members may be responsible for the costs charged by third-party service providers.

**1-800-333-AMEX** (toll-free) **1-715-343-7977** (direct-dial collect).

Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

### Entry and Exit Information for Travel

American Express recommends that you periodically review [www.Visacentral.com](http://www.Visacentral.com) for the most

date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Revisit the website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the exact amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause outside the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements to meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we may receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including le

types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you incur. We reserve the right to use profile and preference data for servicing purposes.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: **\$183.30.**
- Ticket is refundable, changes are subject to difference in fare.
- Code share: AIR BALTIC CORP

• **Sat, 8 Jun - Air France 9 - Economy - 7h 15m**

Departing: New York John F Kennedy Airport, (JFK) at 11:55 pm

Arriving: Paris Charles de Gaulle Airport (CDG) at 1:10 pm (on the 9 Jun)

Sun, 9 Jun - Air France 7986 - Economy - 2h 40m

OPERATED BY AIR BALTIC CORP

Departing: Paris Charles de Gaulle Airport (CDG) at 4:45 pm

Arriving: Vilnius Intl Airport (VNO) at 8:25 pm

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

I haven't sent them yet.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager



[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I did not receive options on this change as of yet...

On Jun 3, 2019, at 9:50 AM, Natalia Molotkova <[REDACTED]>  
wrote:

On it.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning!! We need to change [REDACTED] ticket to return to Vilnius on June 8th. Coach. Fully refundable pri  
refundable price too please). Thx. Lesley

-  
-

**From:** "American Express Travel" <[REDACTED]>  
**Date:** May 30, 2019 at 9:28:55 AM EDT  
**To:** [REDACTED]  
**Subject:** Itinerary INCL TICKET NO for [REDACTED] 30MAY19 [REDACTED]

-

FLIGHTS| HOTELS| CARS| CRUISES

[REDACTED]

[REDACTED]

RECORD LOCATOR: [REDACTED]

## YOUR TRIP DETAILS

---

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

---

## Other Information

---



## Vilnius to Moscow

FLIGHT **SU 2105**

---

### DEPARTING

Thu, May 30 2019, 11:05 AM

Vilnius

Vilnius (VNO)

### ARRIVING

Thu, May 30 2019, 12:40 PM

Moscow

---

Sheremetyevo (SVO)

---

**Aeroflot**

Operated By Aeroflot

Non-stop

**Duration:** 1 Hr 35 Mins

**Arrival Terminal:** Terminal E - International

**FLIGHT INFORMATION**

R Economy Class

Airbus Industrie A321

Meals: Snack

---

**FLIGHT CONFIRMATION**

Aeroflot: XXXXXXXXXX

---

**Moscow to New York**

**FLIGHT SU 102**

---

**DEPARTING**

Thu, May 30 2019, 02:15 PM

Moscow

Sheremetyevo (SVO)

**ARRIVING**

Thu, May 30 2019, 05:30 PM

New York

John F Kennedy International (JFK)

---

**Aeroflot**

Operated By Aeroflot

Non-stop

**Duration:**10 Hrs 15 Mins

**Departure Terminal:**Terminal D - Domestic/Intl

**Arrival Terminal:**Terminal 1

**FLIGHT INFORMATION**

R Economy Class

Boeing 777-300Er

Meals: Lunch

---

**FLIGHT CONFIRMATION**

Aeroflot 

---

**New York to Paris**

**FLIGHT AF 23**

---

**DEPARTING**

Sat, Jun 08 2019, 04:25 PM

New York

John F Kennedy International (JFK)

**ARRIVING**

Sun, Jun 09 2019, 05:50 AM

Paris  
Charles De Gaulle (CDG)

---

**Air France**

Operated By Air France

Non-stop

**Duration:**7 Hrs 25 Mins

**Departure Terminal:**Terminal 1

**Arrival Terminal:**Terminal 2 E

**FLIGHT INFORMATION**

H Economy Class

Boeing 777-300Er

Meals: Breakfast Meals

Baggage: 1PC per adult

**FLIGHT CONFIRMATION**

Air France

**Other Information**

- THANK YOU FOR CHOOSING AMERICAN EXPRESS TRAVEL SERVICES

**TRAVELLER INFORMATION**

## E-TICKET

Ticket SU

Ticket AF

### NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL ASSIST HOTL

When you travel more than 100 miles from home, you have 24/7 medical, legal, financial or select emergency coordination and assistance services, including medical and legal referrals XXXXXXXXXXXXt, cash wires and more. Card Members may be responsible for the costs charged to third-party service providers.

**1-800-333-AMEX** (toll-free) **1-715-343-7977** (direct-dial collect).

Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

### Entry and Exit Information for Travel

American Express recommends that you periodically review [www.Visacentral.com](http://www.Visacentral.com) for the most date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to the website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent company and subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause outside the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements to meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we may receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability, your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

On it.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning!! We need to change [REDACTED] ticket to return to Vilnius on June 8th. Coach. Fully refundable price please. (Let me know non refundable price too please). Thx. Lesley

-  
-  
**From:** "American Express Travel" <[REDACTED]>

**Date:** May 30, 2019 at 9:28:55 AM EDT

**To:** [REDACTED]

**Subject:** Itinerary INCL TICKETNO for [REDACTED] 30MAY19 [REDACTED]

-



FLIGHTS| HOTELS| CARS| CRUISES

[REDACTED]

[REDACTED]

RECORD LOCATOR: [REDACTED]

## YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

## Other Information



## Vilnius to Moscow

FLIGHT **SU 2105**

### DEPARTING

Thu, May 30 2019, 11:05 AM

Vilnius

Vilnius (VNO)

### ARRIVING

Thu, May 30 2019, 12:40 PM

Moscow

Sheremetyevo (SVO)

### Aeroflot

Operated By Aeroflot

Non-stop

**Duration:** 1 Hr 35 Mins

**Arrival Terminal:** Terminal E - International

### FLIGHT INFORMATION

R Economy Class  
Airbus Industrie A321  
Meals: Snack

---

**FLIGHT CONFIRMATION**

Aeroflot: 

---

Moscow to New York

FLIGHT **SU 102**

---

**DEPARTING**

Thu, May 30 2019, 02:15 PM  
Moscow  
Sheremetyevo (SVO)

**ARRIVING**

Thu, May 30 2019, 05:30 PM  
New York  
John F Kennedy International (JFK)

---

**Aeroflot**

Operated By Aeroflot

Non-stop

**Duration:** 10 Hrs 15 Mins

**Departure Terminal:** Terminal D - Domestic/Intl

**Arrival Terminal:** Terminal 1

**FLIGHT INFORMATION**

R Economy Class

Boeing 777-300Er

Meals: Lunch

---

**FLIGHT CONFIRMATION**

Aeroflot: 

---

**New York to Paris**

**FLIGHT AF 23**

---

**DEPARTING**

Sat, Jun 08 2019, 04:25 PM

New York

John F Kennedy International (JFK)

**ARRIVING**

Sun, Jun 09 2019, 05:50 AM

Paris

Charles De Gaulle (CDG)

---

**Air France**

Operated By Air France

Non-stop

**Duration:**7 Hrs 25 Mins

**Departure Terminal:**Terminal 1

**Arrival Terminal:**Terminal 2 E

**FLIGHT INFORMATION**

H Economy Class

Boeing 777-300Er

Meals: Breakfast Meals  
Baggage: 1PC per adult

#### FLIGHT CONFIRMATION

Air France: [REDACTED]

#### Other Information

- THANK YOU FOR CHOOSING AMERICAN EXPRESS TRAVEL SERVICES

#### TRAVELLER INFORMATION

#### E-TICKET

Ticket SU [REDACTED]

Ticket AF [REDACTED]

#### NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL ASSIST HOTLINE

When you travel more than 100 miles from home, you have 24/7 medical, legal, financial or other select emergency coordination and assistance services, including medical and legal referrals, PP#XXXXXXXXXXt, cash wires and more. Card Members may be responsible for the costs charged by third-party service providers.

**1-800-333-AMEX** (toll-free) **1-715-343-7977** (direct-dial collect).

Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

Entry and Exit Information for Travel

American Express recommends that you periodically review [www.Visacentral.com](http://www.Visacentral.com) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

