

To: Ann Rodriguez [REDACTED]
From: [REDACTED]
Sent: Wed 6/12/2019 8:48:39 PM
Subject: Fwd: Custom Blackout Theater drapes

just want to make sure you answered TJ?!

Begin forwarded message:

From: TJ Wall [REDACTED]
Subject: Re: Custom Blackout Theater drapes
Date: June 11, 2019 at 11:16:54 AM EDT
To: Ann Rodriguez <[REDACTED]>
Cc: Daphne Wallace [REDACTED]
[REDACTED] >

Hi Ann/[REDACTED]/Daphne,

I just need a few details to finish the order.

Is there a telephone number and contact person associated with the Delivery address in Palm Beach FL?

Do I need to put your company name anywhere on the invoice, etc.?

Thanks,

TJ

TJ Wall
Sales & Service
[REDACTED]
[REDACTED]

About HTmarket.com: HTmarket is the largest home theater store on the Web with over 8000 home theater items. HTmarket has been online since the year 2000. We have a 4.5 star rating with Yahoo Shopping, and an A+ rating with the Better Business Bureau. We know home theater.
On 6/11/2019 9:45 AM, TJ Wall wrote:

Hi Ann,

Yes, we take American Express. Please call us at the number below if you are ready to order.

Thanks!

TJ Wall

TJ Wall
Sales & Service
[REDACTED]

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On 6/10/2019 6:01 PM, Ann Rodriguez wrote:

Yes. Please
Do you except American Express?

Ann R.
[REDACTED]

On Jun 10, 2019, at 5:05 PM, TJ Wall <[REDACTED]> wrote:

Hi Ann/Daphne/[REDACTED]

I just wanted to follow up with you. Please let me know if you are still interested or have any questions.

Best regards,

TJ Wall

TJ Wall
Sales & Service
[REDACTED]

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On 6/6/2019 10:06 AM, TJ Wall wrote:

Hi Ann,

Thanks. I think you will prefer the white backing. The quote is the same as the one I sent to you earlier this week. That is the best price I can do. See the full quote below in the email dated June 3.

The total price (shipping is free) is \$9,726.84

I also want to confirm that you do not need any rods for these drapes. Based on the photos you sent it looks like you already have the correct type that will work with these drapes.

I can get this order placed for you today if you like. I just need someone to call me at the number below with your payment info and to verify the shipping address.

Thanks!

TJ Wall

TJ Wall
Sales & Service

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On 6/6/2019 6:22 AM, ann rodriguez wrote:

Hi TJ,

Black drapes with White backing sounds good. Our existing drapes have a white backing and the sun light didn't

shine through.

Please send me a quote asap for Black drapes w/White backing
and our requested
quantity
& measurements.
Thank you so much TJ
:)

Thank you,
Ann R.

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On Tuesday, June 4, 2019 12:25 PM, TJ Wall

█ wrote:

Hi Ann,
Thanks for getting back to me. The most common
blackout material
ordered is the
White. It's
completely
hidden from view
once the drapes
are installed and I
think one reason
it is preferred is
that it reflects the

light away from
the window, etc.
The Black
material also
works well but
since it soaks up
the light they tend
to get very hot if
they are in front
of a large, sunny
window.

The blackout effect should be the same regardless
of which color
velour you
choose for the
actual panels.

The Black velour is popular but there are also other
darker colors to
choose from.

If you go to the page and scroll down a bit you will
see the 12
different colors
available for
these drapes. So
I would suggest
choosing the
color you like
best since they
will all be
effective in
blocking out the
light.

If you decide to place an order the lead time is going
to be about two
weeks. I would
need someone to
call me at the
number below
with your
payment and
billing info.

Thanks!
TJ

TJ Wall
Sales & Service



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On 6/3/2019 5:23 PM, ann rodriquez wrote:

Not to worry, Thank you for the Quote on the drapes.
Is there a big difference between the White backing vs the Black backing?
Will the room be extra dark with Black Drapes & Black backing?
Does the White backing give off a shine or a glow from light?

I would really like to place the order asap.

Thank you,
Ann R.

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On Monday, June 3, 2019 4:28 PM, TJ Wall

≥ wrote:

Hi,

Sorry for the delay getting back to you. We are still trying to see what the shipping costs would be to the U.S. Virgin Islands. It could be very expensive. We are trying to get some approximate weights and dimensions of the packages from the vendor and then we need to get a quote from DHL. Our vendor cannot ship outside the US. Below is the best pricing I could do on the drapes. These are based on your specifications. You would have any of the color options listed on this page (scroll down to see the colors):

<https://www.htmarket.com/qush3760inbl.html>

These prices are for the curtains only. There are no rods included:

[HTmarket.com](https://www.htmarket.com) Shopping Cart

Item	Options
------	---------



Quick Ship 37- 60 Inch Black Out Lined Superior Home
Theater Curtain [remove]

Height and Fullness :
Fullness(+ \$331)
Opening : One Way D
Color : Black
Exact Height in Inches
Exact Width in Inches



Quick Ship 37- 60 Inch Black Out Lined Superior Home
Theater Curtain [remove]

Height and Fullness :
Fullness(+ \$469)
Opening : One Way D
Color : Black
Exact Height in Inches
Exact Width in Inches

The "blackout" material on the back of each panel
can be ordered in either white or black.

I hope to have a shipping estimate for you soon.

Please let me know if you have any questions.

Thanks,
TJ Wall

TJ Wall
Sales & Service

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Yahoo Shopping, and an A+ rating
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On 6/3/2019 1:58 PM, [REDACTED] wrote:

I just called and
left a message
with Tom for TJ
to please provide
the quote as soon
as possible.
Thanks, [REDACTED]

On
Jun 3,
2019,
at
12:36
AM,
ann
rodriq
uez



wrote:

Hi TJ,
I haven't received
a quote as yet for
our Custom
Blackout
Drapes/Panels.

If your unable to reach me on my cell Anna [REDACTED]
[REDACTED] or at our
office, Daphne
340-775-2525
due to our USVI
location. Please
call [REDACTED]
[REDACTED] at our
NY Office.

Thank you,
Ann R.



On May 30, 2019, at 11:29 AM, Ann Rodriguez



wrote:

Hi TJ,

I did a re-measurement this morning while hanging
the drapes.

New measurements:
12 Panels of 9ft Long (108in)
4 Panels of 11ft 3in Long (135in)
All 12 Panels are 4ft Wide (48in)

We will need 16 Panels in Black w/Blackout backing
for our Home
Theater.

<image1.jpeg><image2.jpeg><image3.jpeg><image
4.jpeg>
<image1.jpeg>

Ann R.
[REDACTED]

On May 29, 2019, at 2:57 PM, Ann Rodriquez

[REDACTED]
[REDACTED] wrote:

Thank you TJ,

It was a pleasure speaking with you this afternoon.

Attached are images of our existing drapes for our
Theater/Movie
room.

<image1.jpeg><image2.jpeg><image3.jpeg><image
4.jpeg><image5.j
peg><image6.jpe
g><image7.jpeg>

Ann R.
340-642-2587

On May 28, 2019, at 11:15 AM, TJ Wall

<[REDACTED]>
[REDACTED] wrote:

Hi Anna,

Thanks for
contacting us. I
tried to reach you
this morning but I
believe your
phone number is
for the U.S. Virgin
Islands.

Unfortunately our
phones system
here at the office
will not allow us
to call that
number.

Can you please
call me at the
number below
when you have a
chance? I need to
discuss the
details of your
drapery order
and get you a
price quote.

Thanks,
TJ Wall

--

TJ Wall
Sales & Service
888-761-8888

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theater.

From: Ann
Rodriguez
Sent: Saturday,
May 25, 12:39 PM
Subject: Custom

Blackout Theater
drapes
To:

[REDACTED]
Cc:
interorders@htmarke

[REDACTED]
Hi HTmarket,
My Name is Ann
Rodriguez,

I would like to
purchase Theater
Drapes "Blackout"
style for my Home
Theater.
I'm unable to reach
you at the numbers
listed on your
website [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

If possible, at your
earliest
convenience.
Can you please
give me a call at
(340) 642-2587 as
I'm very interested
in placing an order
with your
Company.

Thank you,
Ann Rodriguez
[REDACTED]