

To: TJ Wall [REDACTED]; ann rodriquez [REDACTED]; [REDACTED]

From: Daphne Wallace
Sent: Tue 6/4/2019 10:51:47 PM
Subject: Re: Custom Blackout Theater drapes

Greetings TJ,

Thank you for the confirmation. We look forward to completing this order with you.
Kind regards, Daphne

On Tue, Jun 4, 2019 at 5:52 PM TJ Wall [REDACTED] wrote:

Hi Daphne,

I just wanted to confirm with you that the finished drape panels will be carefully packed, wrapped in plastic and shipped in standard boxes. We've ordered hundreds of drapes from this vendor and have never had a problem with shipping damage.

Thanks,

TJ

TJ Wall
Sales & Service
[REDACTED]

About HTmarket.com: HTmarket is the largest home theater store on the Web with over 8000 home theater items.

HTmarket has been online since the year 2000. We have a 4.5 star rating with Yahoo Shopping, and an A+ rating with the Better Business Bureau. We know home theater.

On 6/3/2019 5:27 PM, Daphne Wallace wrote:

Greetings TJ,
Thank you very much. Kind regards, Daphne

On Mon, Jun 3, 2019 at 5:27 PM TJ Wall [REDACTED] wrote:

Hi Daphne.

I just emailed the vendor to see how he would be packing these but I know he will do a good job. I'll get back to you when I know more.

Thanks,

TJ

TJ Wall
Sales & Service

[REDACTED]

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On 6/3/2019 5:07 PM, Daphne Wallace wrote:

Greetings TJ,

The freight forwarder we use is Tropical Shipping [REDACTED] [REDACTED] We already have an account with them. Thank you for the free shipping. How are the curtains packaged? We need to make sure they boxed so they do not suffer damage during the sail.

Thank you and kind regards,

Daphne

On Mon, Jun 3, 2019 at 4:59 PM TJ Wall <[REDACTED]> wrote:

Hi Daphne,

If you are going to ship anywhere in the US, such as Florida, the shipping is free.

You would then be responsible for getting it to the Virgin Islands. We might be able to recommend a freight forwarding service in Florida so let us know if you are interested.

Thanks,

TJ

TJ Wall
Sales & Service

[REDACTED]

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On 6/3/2019 4:30 PM, Daphne Wallace wrote:

Greetings TJ,
Calculate shipping to these 2 alternative addresses:
[REDACTED]

Let's see the cost, and then we will advise the best location for delivery.

Thank you and kind regards,

Daphne

On Mon, Jun 3, 2019 at 4:27 PM TJ Wall [REDACTED] wrote:

Hi,

Sorry for the delay getting back to you. We are still trying to see what the shipping costs would be to the U.S. Virgin Islands. It could be very expensive. We are trying to get some approximate weights and dimensions of the packages from the vendor and then we need to get a quote from DHL. Our vendor cannot ship outside the US. Below is the best pricing I could do on the drapes. These are based on your specifications. You would have any of the color options listed on this page (scroll down to see the colors):

These prices are for the curtains only. There are no rods included:

HTmarket.com Shopping Cart		Options
Item		
 Quick Ship 37- 60 Inch Black Out Lined Superior Home Theater Curtain [remove]		Height and Fullness : 95-112 Fullness(+\$331) Opening : One Way Draw Color : Black Exact Height in Inches : 108" Exact Width in Inches : 48"



Quick Ship 37- 60 Inch Black Out Lined Superior Home Theater
Curtain [remove]

Height and Fullness : 127-144
Fullness(+\$469)
Opening : One Way Draw
Color : Black
Exact Height in Inches : 135"
Exact Width in Inches : 48"

The "blackout" material on the back of each panel can be ordered in either white or black.

I hope to have a shipping estimate for you soon. Please let me know if you have any questions.

Thanks,

TJ Wall

TJ Wall
Sales & Service
[REDACTED]

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On 6/3/2019 1:58 PM, [REDACTED] wrote:

I just called and left a message with Tom for TJ to please provide the quote as soon as possible. Thanks, [REDACTED]

On Jun 3, 2019, at 12:36

AM, ann rodriquez [REDACTED]

> wrote:

Hi TJ,
I haven't received a quote as yet for our Custom Blackout
Drapes/Panels.

If you're unable to reach me on my cell Anna [REDACTED] or at
our office, Daphne [REDACTED]
[REDACTED] due to our USVI
location, Please call [REDACTED]
[REDACTED] at our NY
Office.

Thank you,
Ann R.
[REDACTED]

On May 30, 2019, at 11:29 AM, Ann Rodriquez

[REDACTED]
> wrote:

Hi TJ,

I did a re-measurement this morning while hanging the
drapes.

New measurements:

12 Panels of 9ft Long (108in)
4 Panels of 11ft 3in Long (135in)
All 12 Panels are 4ft Wide (48in)

We will need 16 Panels in Black w/Blackout backing for
our Home
Theater.

<image1.jpeg><image2.jpeg><image3.jpeg><image4.jpeg
>
<image1.jpeg>

Ann R.
[REDACTED]

On May 29, 2019, at 2:57 PM, Ann Rodriquez

[REDACTED]
wrote:

Th
ank
you
TJ,

It was a pleasure speaking with you this afternoon.

Attached are images of our existing drapes for our

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<image1.jpeg><image2.jpeg><image3.jpeg><image4.jpeg><image5.jpeg><image6.jpeg><image7.jpeg>

Ann R.

On May 28, 2019, at 11:15 AM, TJ Wall

[REDACTED]

Hi Anna,

Thanks for contacting us. I tried to reach you this morning but I believe your phone number is for the U.S. Virgin Islands. Unfortunately our phones system here at the office will not allow us to call that number.

Can you please call me at the number below when you have a chance? I need to discuss the details of your drapery order and get you a price quote.

Thanks,

TJ Wall

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TJ Wall
Sales & Service
[REDACTED]

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From: Ann Rodriguez
Sent: Saturday, May 25, 12:39 PM
Subject: Custom Blackout Theater drapes
To: [REDACTED]
Cc: [REDACTED]

Hi HTmarket,
My Name is Ann Rodriguez,

I would like to purchase Theater Drapes
"Blackout" style for my Home Theater.
I'm unable to reach you at the numbers
listed on your website [REDACTED] and
[REDACTED]

If possible, at your earliest convenience.
Can you please give me a call at [REDACTED]
[REDACTED] as I'm very interested in placing an
order with your Company.

Thank you,
Ann Rodriguez
[REDACTED]