

To: [REDACTED]
From: Centurion Support
Sent: Sat 6/8/2019 3:58:12 PM
Subject: Travel for [REDACTED] and parents

Title: American Express ®

of course . Give me a few minutes

From Centurion Support on behalf of your Relationship Manager

Can you research another ticket for me from Detroit to NY (any airport) coach one way around 6pm please? You can send in a new email. For Renato Lacson. (Please note the spelling of this man! Confusing I know

Sent from my iPhone

On Jun 8, 2019, at 11:37 AM, Centurion Support [REDACTED] wrote:

I am off at 1:30 PM ET , then will return for 2 more hours - 3:00 PM to 5:00 PM ET

If for some reason , you do not have an answer by the time I leave , I can issue and void in the morning .

Looking forward to hearing from you later.
Maria

From Centurion Support on behalf of your Relationship Manager

Thank you so very much for this. I think it looks great and very doable. I have sent to [REDACTED] for her review. What time is your shift over today?

On Jun 8, 2019, at 11:29 AM, Centurion Support [REDACTED] wrote:

Good morning [REDACTED]

Thank you so much for letting me assist you this morning . Here are the fares for both travel itineraries.

[REDACTED]
American Airlines - coach round trip
Record locator # [REDACTED] expires tonight June 8th

AA flight # 331 11JUN JFK LAX 11:00A 1:57P
AA flight # 184 17JUN LAX JFK 4:30P 1:04A 18JUN

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$<548.81 round trip pp grand total>.
- Ticket is non-refundable, <<\$0.00>> change/cancel penalty applies plus difference in fare

Please reply to this email and provide your authorization to proceed.

Parents .

S7 - Siberia Airlines
SU - Aeroflot

they will fly into one airport in Moscow (MOSCOW DOMODEDOVO, RUSSIA) then fly out of another airport (MOSCOW DOMODEDOVO, RUSSIA.)

S7 flight # 116 10JUN UUD DME 9:30A 10:55A
SU flight # 106 11JUN SVO LAX 12:00N 2:15P

AA flight # 184 17JUN LAX JFK 4:30P 1:04A 18JUN

SU flight # 103 21JUN JFK SVO 7:20P 11:45A 22JUN

S7 flight # 115 22JUN DME UUD 9:20P 8:15A 23JUN

S7 fare cost .

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$< 1341.00 per person grand total>.
 - Ticket is non-refundable, <<5000 RUB>> change/cancel penalty applies plus difference in fare
- NO SHOW FEE - 7000 RUB per person

Please reply to this email and provide your authorization to proceed.

SU Fare cost

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$< 1316.23 pp grand total>.
 - Ticket is refundable, change/cancellation penalty of <<\$0.00>> will apply; changes are subject to difference in fare
- Please reply to this email and provide your authorization to proceed.

AA one-way flight

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$< 269.90 pp one-way grand total>.
 - Ticket is non-refundable, <<\$0.00>> change/cancel penalty applies plus difference in fare
- Please reply to this email and provide your authorization to proceed.

From Centurion Support on behalf of your Relationship Manager

Let me know, if you have any question. If you are ready to ticket , please advise .

Thank you ,
Maria Hodges
On behalf of your Relationship Manager - Natasha Molotkova

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use your name, note profile and preference data for servicing purposes.

Good morning Lesley,

Thank you so much for letting me assist you this morning . Here are the fares for both travel itineraries.

American Airlines - coach round trip
Record locator # [REDACTED] expires tonight June 8th

AA flight # 331 11JUN JFK LAX 11:00A 1:57P
AA flight # 184 17JUN LAX JFK 4:30P 1:04A 18JUN

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$<548.81 round trip pp grand total>.
- Ticket is non-refundable, <<\$0.00>> change/cancel penalty applies plus difference in fare

Please reply to this email and provide your authorization to proceed.

Parents .

S7 - Siberia Airlines
SU - Aeroflot

they will fly into one airport in Moscow (MOSCOW DOMODEDOVO, RUSSIA) then fly out of another airport in Moscow (MOSCOW SHEREMET, RUSSIA.)

S7 flight # 116 10JUN UUD DME 9:30A 10:55A
SU flight # 106 11JUN SVO LAX 12:00N 2:15P

AA flight # 184 17JUN LAX JFK 4:30P 1:04A 18JUN

SU flight # 103 21JUN JFK SVO 7:20P 11:45A 22JUN

S7 flight # 115 22JUN DME UUD 9:20P 8:15A 23JUN

S7 fare cost .

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$< 1341.00 per person grand total>.
- Ticket is non-refundable, <<5000 RUB>> change/cancel penalty applies plus difference in fare

NO SHOW FEE - 7000 RUB per person

Please reply to this email and provide your authorization to proceed.

SU Fare cost

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$< 1316.23 pp grand total>.
- Ticket is refundable, change/cancellation penalty of <<\$0.00>> will apply; changes are subject to difference in fare.

Please reply to this email and provide your authorization to proceed.

AA one-way flight

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$< 269.90 pp one-way grand total>.
- Ticket is non-refundable, <<\$0.00>> change/cancel penalty applies plus difference in fare

Please reply to this email and provide your authorization to proceed.

From Centurion Support on behalf of your Relationship Manager

Let me know, if you have any question. If you are ready to ticket , please advise .

Thank you ,

Maria Hodges

On behalf of your Relationship Manager - Natasha Molotkova

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



perfect . I will issue them. In case we need to change or void, I will be in tomorrow from 7:00 am to 10 am ET -

Have a great rest of your day !

Maria Hodges

From Centurion Support on behalf of your Relationship Manager

Lets go ahead and issue the tickets. I think they work well...like you said we can void if [REDACTED] or parents decide it won't work.

On Jun 8, 2019, at 11:37 AM, Centurion Support [REDACTED] wrote:

I am off at 1:30 PM ET , then will return for 2 more hours - 3:00 PM to 5:00 PM ET

If for some reason , you do not have an answer by the time I leave , I can issue and void in the morning .

Looking forward to hearing from you later.

Maria

From Centurion Support on behalf of your Relationship Manager

Thank you so very much for this. I think it looks great and very doable. I have sent to Renata for her review

On Jun 8, 2019, at 11:29 AM, Centurion Support [REDACTED] wrote:

Good morning [REDACTED]

Thank you so much for letting me assist you this morning . Here are the fares for both travel itineraries

American Airlines - coach round trip

Record locator # [REDACTED] expires tonight June 8th

AA flight # 331 11JUN JFK LAX 11:00A 1:57P

AA flight # 184 17JUN LAX JFK 4:30P 1:04A 18JUN

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$<548.81 round trip pp grand total>.
- Ticket is non-refundable, <<\$0.00>> change/cancel penalty applies plus difference in fare

Please reply to this email and provide your authorization to proceed.

Parents
[REDACTED]

S7 - Siberia Airlines
SU - Aeroflot

they will fly into one airport in Moscow (MOSCOW DOMODEDOVO, RUSSIA) then fly out of another (MOSCOW DOMODEDOVO, RUSSIA.)

S7 flight # 116 10JUN UUD DME 9:30A 10:55A
SU flight # 106 11JUN SVO LAX 12:00N 2:15P

AA flight # 184 17JUN LAX JFK 4:30P 1:04A 18JUN

SU flight # 103 21JUN JFK SVO 7:20P 11:45A 22JUN

S7 flight # 115 22JUN DME UUD 9:20P 8:15A 23JUN

S7 fare cost .

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$< 1341.00 per person grand total>.
- Ticket is non-refundable, <<5000 RUB>> change/cancel penalty applies plus difference in fare

NO SHOW FEE - 7000 RUB per person

Please reply to this email and provide your authorization to proceed.

SU Fare cost

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$< 1316.23 pp grand total>.

- Ticket is refundable, change/cancellation penalty of <<\$0.00>> will apply; changes are subject to difference in fare
- Please reply to this email and provide your authorization to proceed.

AA one-way flight

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$< 269.90 pp one-way grand total>.

Ticket is non-refundable, <<\$0.00>> change/cancel penalty applies plus difference in fare

Please reply to this email and provide your authorization to proceed.

From Centurion Support on behalf of your Relationship Manager

Let me know, if you have any question. If you are ready to ticket , please advise .

Thank you ,

Maria Hodges

On behalf of your Relationship Manager - Natasha Molotkova

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge and agree to hold American Express harmless for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for service.

Good morning [REDACTED]

Thank you so much for letting me assist you this morning . Here are the fares for both travel itineraries.

American Airlines - coach round trip
Record locator # [REDACTED] expires tonight June 8th

AA flight # 331 11JUN JFK LAX 11:00A 1:57P
AA flight # 184 17JUN LAX JFK 4:30P 1:04A 18JUN

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$<548.81 round trip pp grand total>.
- Ticket is non-refundable, <<\$0.00>> change/cancel penalty applies plus difference in fare

Please reply to this email and provide your authorization to proceed.

Parents
[REDACTED]

S7 - Siberia Airlines
SU - Aeroflot

they will fly into one airport in Moscow (MOSCOW DOMODEDOVO, RUSSIA) then fly out of another airport (MOSCOW DOMODEDOVO, RUSSIA.)

S7 flight # 116 10JUN UUD DME 9:30A 10:55A
SU flight # 106 11JUN SVO LAX 12:00N 2:15P

AA flight # 184 17JUN LAX JFK 4:30P 1:04A 18JUN

SU flight # 103 21JUN JFK SVO 7:20P 11:45A 22JUN

S7 flight # 115 22JUN DME UUD 9:20P 8:15A 23JUN

S7 fare cost .

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$< 1341.00 per person grand total>.
 - Ticket is non-refundable, <<5000 RUB>> change/cancel penalty applies plus difference in fare
- NO SHOW FEE - 7000 RUB per person

Please reply to this email and provide your authorization to proceed.

SU Fare cost

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$< 1316.23 pp grand total>.

• Ticket is refundable, change/cancellation penalty of <<\$0.00>> will apply; changes are subject to difference in fare.
Please reply to this email and provide your authorization to proceed.

AA one-way flight

Your response is required to complete this reservation. Prices and availability are subject to change.

• Total air reservation, including taxes and fees: \$< 269.90 pp one-way grand total>.

Ticket is non-refundable, <<\$0.00>> change/cancel penalty applies plus difference in fare

Please reply to this email and provide your authorization to proceed.

From Centurion Support on behalf of your Relationship Manager

Let me know, if you have any question. If you are ready to ticket , please advise .

Thank you ,

Maria Hodges

On behalf of your Relationship Manager - Natasha Molotkova

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use your preference data for servicing purposes.

I am off at 1:30 PM ET , then will return for 2 more hours - 3:00 PM to 5:00 PM ET

If for some reason , you do not have an answer by the time I leave , I can issue and void in the morning .

Looking forward to hearing from you later.

Maria

From Centurion Support on behalf of your Relationship Manager

Thank you so very much for this. I think it looks great and very doable. I have sent to Renata for her review. What time is your shift over today?

On Jun 8, 2019, at 11:29 AM, Centurion Support [REDACTED]
wrote:

Good morning [REDACTED]

Thank you so much for letting me assist you this morning . Here are the fares for both travel itineraries.

American Airlines - coach round trip

Record locator # [REDACTED] expires tonight June 8th

AA flight # 331 11JUN JFK LAX 11:00A 1:57P

AA flight # 184 17JUN LAX JFK 4:30P 1:04A 18JUN

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$<548.81 round trip pp grand total>.
- Ticket is non-refundable, <<\$0.00>> change/cancel penalty applies plus difference in fare

Please reply to this email and provide your authorization to proceed.

Parents .

S7 - Siberia Airlines

SU - Aeroflot

they will fly into one airport in Moscow (MOSCOW DOMODEDOVO, RUSSIA) then fly out of another airport (MOSCOW DOMODEDOVO, RUSSIA.)

S7 flight # 116 10JUN UUD DME 9:30A 10:55A

SU flight # 106 11JUN SVO LAX 12:00N 2:15P

AA flight # 184 17JUN LAX JFK 4:30P 1:04A 18JUN

SU flight # 103 21JUN JFK SVO 7:20P 11:45A 22JUN

S7 flight # 115 22JUN DME UUD 9:20P 8:15A 23JUN

S7 fare cost .

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$< 1341.00 per person grand total>.
- Ticket is non-refundable, <<5000 RUB>> change/cancel penalty applies plus difference in fare

NO SHOW FEE - 7000 RUB per person

Please reply to this email and provide your authorization to proceed.

SU Fare cost

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$< 1316.23 pp grand total>.

- Ticket is refundable, change/cancellation penalty of <<\$0.00>> will apply; changes are subject to difference in fare

Please reply to this email and provide your authorization to proceed.

AA one-way flight

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$< 269.90 pp one-way grand total>.

Ticket is non-refundable, <<\$0.00>> change/cancel penalty applies plus difference in fare

Please reply to this email and provide your authorization to proceed.

From Centurion Support on behalf of your Relationship Manager

Let me know, if you have any question. If you are ready to ticket , please advise .

Thank you ,

Maria Hodges

On behalf of your Relationship Manager - Natasha Molotkova

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use your name and profile and preference data for servicing purposes.

Good morning Lesley,

Thank you so much for letting me assist you this morning . Here are the fares for both travel itineraries.

American Airlines - coach round trip

Record locator # [REDACTED] expires tonight June 8th

AA flight # 331 11JUN JFK LAX 11:00A 1:57P

AA flight # 184 17JUN LAX JFK 4:30P 1:04A 18JUN

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$<548.81 round trip pp grand total>.
- Ticket is non-refundable, <<\$0.00>> change/cancel penalty applies plus difference in fare

Please reply to this email and provide your authorization to proceed.

Parents [REDACTED]

S7 - Siberia Airlines

SU - Aeroflot

they will fly into one airport in Moscow (MOSCOW DOMODEDOVO, RUSSIA) then fly out of another airport in Moscow (MOSCOW SHEREMET, RUSSIA.)

S7 flight # 116 10JUN UUD DME 9:30A 10:55A
SU flight # 106 11JUN SVO LAX 12:00N 2:15P

AA flight # 184 17JUN LAX JFK 4:30P 1:04A 18JUN

SU flight # 103 21JUN JFK SVO 7:20P 11:45A 22JUN

S7 flight # 115 22JUN DME UUD 9:20P 8:15A 23JUN

S7 fare cost .

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$< 1341.00 per person grand total>.
- Ticket is non-refundable, <<5000 RUB>> change/cancel penalty applies plus difference in fare
NO SHOW FEE - 7000 RUB per person

Please reply to this email and provide your authorization to proceed.

SU Fare cost

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$< 1316.23 pp grand total>.
- Ticket is refundable, change/cancellation penalty of <<\$0.00>> will apply; changes are subject to difference in fare.

Please reply to this email and provide your authorization to proceed.

AA one-way flight

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$< 269.90 pp one-way grand total>.
- Ticket is non-refundable, <<\$0.00>> change/cancel penalty applies plus difference in fare

Please reply to this email and provide your authorization to proceed.

From Centurion Support on behalf of your Relationship Manager

Let me know, if you have any question. If you are ready to ticket , please advise .

Thank you ,

Maria Hodges

On behalf of your Relationship Manager - Natasha Molotkova

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

