

To: Daphne Wallace [REDACTED]
From: [REDACTED]
Sent: Tue 6/4/2019 10:42:25 PM
Subject: Re: Custom Blackout Theater drapes

Me too!

Sent from my iPhone

On Jun 4, 2019, at 7:30 PM, Daphne Wallace [REDACTED] wrote:

◆ Hope this works out.

On Tue, Jun 4, 2019 at 6:04 PM [REDACTED] wrote:

◆

Sent from my iPhone

On Jun 4, 2019, at 6:51 PM, Daphne Wallace [REDACTED] wrote:

Greetings TJ,
Thank you for the confirmation. We look forward to completing this order with you. Kind regards, Daphne

On Tue, Jun 4, 2019 at 5:52 PM TJ Wall [REDACTED] wrote:

Hi Daphne,

I just wanted to confirm with you that the finished drape panels will be carefully packed, wrapped in plastic and shipped in standard boxes. We've ordered hundreds of drapes from this vendor and have never had a problem with shipping damage.

Thanks,

TJ

TJ Wall
Sales & Service
[REDACTED]

About HTmarket.com: HTmarket is the largest home theater store on the Web with over 8000 home theater items.
HTmarket has been online since the year 2000. We have a 4.5 star

rating with Yahoo Shopping, and an A+ rating with the Better Business Bureau. We know home theater.
On 6/3/2019 5:27 PM, Daphne Wallace wrote:

Greetings TJ,
Thank you very much. Kind regards, Daphne

On Mon, Jun 3, 2019 at 5:27 PM TJ Wall <[REDACTED]> wrote:

Hi Daphne.

I just emailed the vendor to see how he would be packing these but I know he will do a good job. I'll get back to you when I know more.

Thanks,

TJ

TJ Wall
Sales & Service
[REDACTED]

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On 6/3/2019 5:07 PM, Daphne Wallace wrote:

Greetings TJ,
The freight forwarder we use is Tropical Shipping [REDACTED]
[REDACTED] We already have an account with them. Thank you for the free shipping. How are the curtains packaged? We need to make sure they boxed so they do not suffer damage during the sail.

Thank you and kind regards,

Daphne

On Mon, Jun 3, 2019 at 4:59 PM TJ Wall <[REDACTED]> wrote:

Hi Daphne,

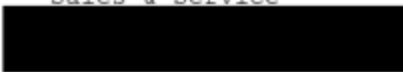
If you are going to ship anywhere in the US, such as Florida, the shipping is free.

You would then be responsible for getting it to the Virgin Islands. We might be able to recommend a freight forwarding service in Florida so let us know if you are interested.

Thanks,



TJ

TJ Wall
Sales & Service



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On 6/3/2019 4:30 PM, Daphne Wallace wrote:

Greetings TJ,
Calculate shipping to these 2 alternative addresses:

Let's see the cost, and then we will advise the best location for delivery.

Thank you and kind regards,

Daphne



On Mon, Jun 3, 2019 at 4:27 PM TJ Wall

[REDACTED]
wrote:

Hi,

Sorry for the delay getting back to you. We are still trying to see what the shipping costs would be to the U.S. Virgin Islands. It could be very expensive. We are trying to get some approximate weights and dimensions of the packages from the vendor and then we need to get a quote from DHL. Our vendor cannot ship outside the US. Below is the best pricing I could do on the drapes. These are based on your specifications. You would have any of the color options listed on this page (scroll down to see the colors):

These prices are for the curtains only. There are no rods included:

HTmarket.com Shopping Cart	
Item	Options
 Quick Ship 37- 60 Inch Black Out Lined Superior Home Theater Curtain [remove]	Height and Fullness : 9 Fullness(+ \$331) Opening : One Way Dr Color : Black Exact Height in Inches Exact Width in Inches
 Quick Ship 37- 60 Inch Black Out Lined Superior Home Theater Curtain [remove]	Height and Fullness : 1 Fullness(+ \$469) Opening : One Way Dr Color : Black Exact Height in Inches Exact Width in Inches

ordered in either white or black.

I hope to have a shipping estimate for you soon. Please let me know if you have any questions.

Thanks,

TJ Wall

TJ Wall
Sales & Service

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On 6/3/2019 1:58 PM, [REDACTED] wrote:

I just called
and left a
message with
Tom for TJ to
please provide
the quote as
soon as
possible.
Thanks, [REDACTED]

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Hi TJ,
I haven't received a quote as yet for our Custom

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If your unable to reach me on my cell



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Thank you,
Ann R.

On May 30, 2019, at 11:29 AM, Ann Rodriguez

wr
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e:

Hi TJ,

I did a re-measurement this morning while
hanging the drapes.

New measurements:

12 Panels of 9ft Long (108in)

4 Panels of 11ft 3in Long (135in)

All 12 Panels are 4ft Wide (48in)

We will need 16 Panels in Black w/Blackout
backing for our Home Theater.

<image1.jpeg><image2.jpeg><image3.jpeg><
image4.jpeg>
<image1.jpeg>

Ann R.
340-642-2587

On May 29, 2019, at 2:57 PM, Ann
Rodriguez [REDACTED]
wrote:

Thank you TJ,

It was a pleasure speaking with you this
afternoon.

Attached are images of our existing
drapes for our Theater/Movie room.

<image1.jpeg><image2.jpeg><image3.j
peg><image4.jpeg><image5.jpeg><ima
ge6.jpeg><image7.jpeg>

Ann R.
[REDACTED]

On May 28, 2019, at 11:15 AM, TJ
Wall <[REDACTED]> wrote:

Hi Anna,

Thanks for contacting us. I tried
to reach you this morning but I
believe your phone number is for
the U.S. Virgin Islands.
Unfortunately our phones system
here at the office will not allow
us to call that number.

Can you please call me at the
number below when you have a
chance? I need to discuss the
details of your drapery order and
get you a price quote.

Thanks,

TJ Wall

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TJ Wall

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From: Ann Rodriquez
Sent: Saturday, May 25, 12:39 PM
Subject: Custom Blackout Theater drapes
To: [REDACTED]
Cc: [REDACTED]

Hi HTmarket,
My Name is Ann Rodriquez,

I would like to purchase Theater Drapes "Blackout" style for my Home Theater.

I'm unable to reach you at the numbers listed on your website [REDACTED] and [REDACTED]

If possible, at your earliest convenience.

Can you please give me a call at [REDACTED] as I'm very interested in placing an order with your Company.

Thank you,
Ann Rodriquez

