

To: Ann Rodriguez
Cc: Daphne Wallace
From: TJ Wall
Sent: Tue 6/11/2019 3:16:54 PM
Subject: Re: Custom Blackout Theater drapes

Hi Ann/[REDACTED]/Daphne,

I just need a few details to finish the order.

Is there a telephone number and contact person associated with the Delivery address in Palm Beach FL?

Do I need to put your company name anywhere on the invoice, etc.?

Thanks,

TJ

TJ Wall
Sales & Service
[REDACTED]

About HTmarket.com: HTmarket is the largest home theater store on the Web with over 8000 home theater items.

HTmarket has been online since the year 2000. We have a 4.5 star rating with Yahoo Shopping, and an A+ rating with the Better Business Bureau. We know home theater.

On 6/11/2019 9:45 AM, TJ Wall wrote:

Hi Ann,

Yes, we take American Express. Please call us at the number below if you are ready to order.

Thanks!

TJ Wall

TJ Wall
Sales & Service
[REDACTED]

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On 6/10/2019 6:01 PM, Ann Rodriguez wrote:

Yes. Please
Do you except American Express?

Ann R.
[REDACTED]

On Jun 10, 2019, at 5:05 PM, TJ Wall <[REDACTED]> wrote:

Hi Ann/Daphne/[REDACTED]

I just wanted to follow up with you. Please let me know if you are still interested or have any questions.

Best regards,

TJ Wall

TJ Wall
Sales & Service
[REDACTED]

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On 6/6/2019 10:06 AM, TJ Wall wrote:

Hi Ann,

Thanks. I think you will prefer the white backing. The quote is the same as the one I sent to you earlier this week. That is the best price I can do. See the full quote below in the email dated June 3.

The total price (shipping is free) is \$9,726.84

I also want to confirm that you do not need any rods for these drapes. Based on the photos you sent it looks like you already have the correct type that will work with these drapes.

I can get this order placed for you today if you like. I just need someone to call me at the number below with your payment info and to verify the shipping address.

Thanks!

TJ Wall

TJ Wall
Sales & Service

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On 6/6/2019 6:22 AM, ann rodriquez wrote:

Hi TJ,

Black drapes with White backing sounds good. Our existing drapes have a white backing and the sun light didn't shine through.

Please send me a quote asap for Black drapes w/White backing and our requested quantity & measurements.
Thank you so much TJ :)

Thank you,
Ann R.

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On Tuesday, June 4, 2019 12:25 PM, TJ Wall <TJ.Wall@htmarket.com> wrote:

Hi Ann,

Thanks for getting back to me. The most common blackout material ordered is the White. It's completely hidden from view once the drapes are installed and I think one reason it is preferred is that it reflects the light away from the window, etc. The Black material also works well but since it soaks up the light they tend to get very hot if they are in front of a large, sunny window.

The blackout effect should be the same regardless of which color velour you choose for the actual panels.

The Black velour is popular but there are also other darker colors to choose from.

If you go to the page and scroll down a bit you will see the 12 different colors available for these drapes. So I would suggest choosing the color you like best since they will all be effective in blocking out the light.

If you decide to place an order the lead time is going to be about two weeks. I would need someone to call me at the number below with your payment and billing info.

Thanks!

TJ

TJ Wall
Sales & Service

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Yahoo Shopping, and an A+ rating with the Better Business Bureau. We know home theater. On 6/3/2019 5:23 PM, ann rodriquez wrote:

Not to worry, Thank you for the Quote on the drapes.
Is there a big difference between the White backing vs the Black backing?
Will the room be extra dark with Black Drapes & Black backing?
Does the White backing give off a shine or a glow from light?

I would really like to place the order asap.

Thank you,
Ann R.

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On Monday, June 3, 2019 4:28 PM, TJ Walk [REDACTED] wrote:

Hi,
Sorry for the delay getting back to you. We are still trying to see what the shipping costs would be to the U.S. Virgin Islands. It could be very expensive. We are trying to get some approximate weights and dimensions of the packages from the vendor and then we need to get a quote from DHL. Our vendor cannot

ship outside the US. Below is the best pricing I could do on the drapes. These are based on your specifications. You would have any of the color options listed on this page (scroll down to see the colors):

<https://www.htmarket.com/qush3760inbl.html>

These prices are for the curtains only. There are no rods included:

HTmarket.com Shopping Cart

Item	Options
 Quick Ship 37- 60 Inch Black Out Lined Superior Home Theater Curtain [remove]	Height and Fullness : 95- Fullness(+\$331) Opening : One Way Draw Color : Black Exact Height in Inches : 1 Exact Width in Inches : 4
 Quick Ship 37- 60 Inch Black Out Lined Superior Home Theater Curtain [remove]	Height and Fullness : 127- Fullness(+\$469) Opening : One Way Draw Color : Black Exact Height in Inches : 1 Exact Width in Inches : 4

The "blackout" material on the back of each panel can be ordered in either white or black.

I hope to have a shipping estimate for you soon. Please let me know if you have any questions.

Thanks,
TJ Wall

TJ Wall
Sales & Service

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On 6/3/2019 1:58 PM, [REDACTED] wrote:

I just called and left a message with Tom for TJ to please provide the quote as soon as possible. Thanks,
[REDACTED]

On Jun 3, 2019,
at 12:36 AM, ann
rodriguez
[REDACTED]

Hi TJ,
I haven't received a quote as yet for our Custom Blackout Drapes/Panels.

If you're unable to reach me on my cell Anna [REDACTED]
or at our office, Daphne [REDACTED]
[REDACTED] due to our USVI location. Please call Lesley [REDACTED] at our NY Office.

Thank you,
Ann R.
[REDACTED]

On May 30, 2019, at 11:29 AM, Ann Rodriguez [REDACTED]

wrote:

Hi TJ,

I did a re-measurement this morning while hanging the drapes.

New measurements:

12 Panels of 9ft Long (108in)
4 Panels of 11ft 3in Long (135in)
All 12 Panels are 4ft Wide (48in)

We will need 16 Panels in Black w/Blackout backing for
our Home Theater.

<image1.jpeg><image2.jpeg><image3.jpeg><image4.jpeg
>
<image1.jpeg>

Ann R.
[REDACTED]

On May 29, 2019, at 2:57 PM, Ann Rodriquez

[REDACTED]
wrote:

Thank you TJ,

It was a pleasure speaking with you this afternoon.

Attached are images of our existing drapes for our
Theater/Movie room.

<image1.jpeg><image2.jpeg><image3.jpeg><image4.jpeg
><image5.jpeg><image6.jpeg><image7.jpeg>

Ann R.
[REDACTED]

On May 28, 2019, at 11:15 AM, TJ Wall

[REDACTED]
wrote:

Hi Anna,
Thanks for contacting us. I
tried to reach you this
morning but I believe your
phone number is for the U.S.
Virgin Islands. Unfortunately
our phones system here at

the office will not allow us to call that number.
Can you please call me at the number below when you have a chance? I need to discuss the details of your drapery order and get you a price quote.
Thanks,
TJ Wall

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TJ Wall
Sales & Service

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From: Ann Rodriguez
Sent: Saturday, May 25, 12:39 PM
Subject: Custom Blackout
Theater drapes
To: [REDACTED]
Cc: [REDACTED]

Hi HTmarket,
My Name is Ann Rodriguez,

I would like to purchase
Theater Drapes "Blackout"
style for my Home Theater.
I'm unable to reach you at the
numbers listed on your
website [REDACTED] and
[REDACTED]

If possible, at your earliest
convenience.
Can you please give me a call
at [REDACTED] as I'm very
interested in placing an order

with your Company.

Thank you,
Ann Rodriguez

