

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff [REDACTED]
Sent: Mon 6/10/2019 3:54:19 PM
Subject: Re: Rail Europe Booking [REDACTED]

great!

On Jun 10, 2019, at 11:51 AM, Natalia Molotkova

[REDACTED] wrote:

Ekaterina is done, working on other's.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

1350 E. Touhy Avenue
Suite 200E
Des Plaines, IL 60018
[REDACTED]

Website: agent.raileurope.com

Dear Customer,

Below is a recap of your itinerary. This email is not a valid travel document. There are special instructions listed below. For any print at home tickets, Adobe Acrobat Reader 7.0 or a higher software version is recommended (<http://get.adobe.com/reader/>)

ITINERARY DETAILS for your Print at Home Tickets

THIS DOCUMENT IS NOT VALID FOR TRAVEL

Your train ticket is issued as a pdf and can be downloaded via the link below. You will need to print the ticket prior to travel.

You can print your tickets by clicking on each of the "PRINT YOUR TICKET" buttons below.

114. **Departure:** LONDON ST-PANCRAS on SU 06/16/2019 at 08:19

Arrival: PARIS NORD on SU 06/16/2019 at 11:47

Train No: [REDACTED]

[REDACTED] Adult

Standard Class Leisure 1 RT Adult

After-Sales Conditions:

1 Adult

Standar

Refunds/exchanges are subject to a 7% administrative fee in addition to the following conditions. Refunds: Non refundable exchangeable before train departure date for a fixed fee of 40 EUR per segment, per passenger, and by paying the difference in the same or higher class of service, and no refund if price decreases. Thereafter, no exchange allowed. Refunds/Exchanges after the issuing office, and exchanges can also be done at any Eurostar station.

Reserved seats:Coach: [REDACTED]

Placement: OPEN PLAN COACH, SIDE-BY-SIDE

PNR: [REDACTED]

You can print the tickets for the above trip by clicking here:

115. **Departure:** PARIS NORD on WE 06/19/2019 at 16:13

Arrival: LONDON ST-PANCRAS on WE 06/19/2019 at 17:39

Train No: [REDACTED]

[REDACTED] Adult

Standard Class Leisure 3 RT Adult

After-Sales Conditions:

1 Adult

Standar

Refunds/exchanges are subject to a 7% administrative fee in addition to the following conditions. Refunds: Non refundable exchangeable before train departure date for a fixed fee of 40 EUR per segment, per passenger, and by paying the difference in the same or higher class of service, and no refund if price decreases. Thereafter, no exchange allowed. Refunds/Exchanges can be done at the issuing office, and exchanges can also be done at any Eurostar station.

Reserved seats:Coach: [REDACTED]

Placement: OPEN PLAN COACH, SIDE-BY-SIDE

PNR: [REDACTED]

You can print the tickets for the above trip by clicking [here](#):

GENERAL INFORMATION

After-sales: Rail Europe is not the operating train carrier. Cancellation and exchange conditions are set by the operating rail carrier; exceptions to the after sales conditions cannot be applied.

Endorsed tickets: In the unlikely event that your trip is interrupted, please have your train ticket stamped **unused**.

Seat reservations: Your seat reservations were made simultaneously and seats are adjoining or as close as possible.

numerically.

Rail Protection Plan: If you purchased the Rail Protection Plan, congratulations on making a wise choice. To get more information on the Rail Protection Plan, including the terms and conditions, visit the following link <http://www.raileurope.com/about-us/raileurope-rail-protect-plan>. If you have any questions about the Rail Protection Plan, you can still add our Rail Protection Plan any time prior to final payment being applied to your order (Amtrak products and tours are excluded). The Rail Protection Plan will give you the flexibility to change your ticket or pass, no questions asked, in the event of a railroad strike and in the case of loss or theft of paper tickets or passes. Find out more about our Rail Protection Plan by calling 800-848-7245.

Note: This program is administered by Rail Europe, Inc. and can be revised at anytime without notice.

Agency Service Fee: This fee is NOT a Rail Europe fee. It has been applied by your Travel Agency & is NOT refundable.

Payment to Agency: The Agency Service Fee and/or commission for this booking will be included in a single monthly statement issued by the agency on the last day of the month and mailed within 10 business days thereafter. Monthly checks will be issued on the 15th of each month and include all current month credits due.

Please note that if the agency's ending monthly account balance results in an amount due to Rail Europe, a check will be issued. Commissions and/or Agency Service fees will only be credited towards the balance due.

SUMMARY

American Express made the following annotations

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American Express a ajouté le commentaire suivant le

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