

To: Amex Centurian [REDACTED]
From: Lesley Groff
Sent: Thur 6/13/2019 4:30:40 PM
Subject: Re: Change flight for [REDACTED] again (REc . Loc [REDACTED])

hold up! she may want a different flight....

On Jun 13, 2019, at 12:20 PM, Natalia Molotkova

<[REDACTED]> wrote:

SU 2572 16JUN SVO LHR 245P 450P - add coll \$404.00

SU 2584 16JUN SVO LHR 710P 925P - add coll \$272.00

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

yes, please

On Jun 13, 2019, at 12:09 PM, Natalia Molotkova <[REDACTED]> wrote:

SU 2574 16JUN SVO LHR 725A 950A - add collect \$137.00

Should I check later than 9:50 am flights?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ha! you sound like Yoda! Might there be another departure on Sunday same price besides this super

On Jun 13, 2019, at 11:58 AM, Natalia Molotkova <[REDACTED]> wrote:

She can shoes another flight, fro example 540am departure - same price will be.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Yes, \$577.00 difference in fare, flight is almost sold out on new date.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@ [REDACTED]
Hours: Mon through Friday 9AM-530PM EST

It's \$577 to change? I thought we purchased a fully refundable ticket for her? ([REDACTED])

On Jun 13, 2019, at 11:47 AM, Natalia Molotkova <[REDACTED]> v

Your response is required to complete this reservation. Prices and availability

- Total air reservation, including taxes and fees: \$577.00.
- Ticket is refundable, changes are subject to difference in fare.
- **Sun, 16 Jun - Aeroflot 2578 - Economy - 4h 15m**
Departing: Moscow Sheremetyevo Airport (SVO) at 9:50 am
Arriving: London Heathrow Airport (LHR) at 12:05 pm

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@ [REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Hi Natasha... [REDACTED] [REDACTED] is asking to change her flight to Sunday June 16th if it is

Moscow to London SU2578 departing 9:50am arrive 12:05pm

possible?

or if not, then a late flight out on Saturday June 15. Let me know

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natalia.molotkov[REDACTED]
[REDACTED]

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Centurion Relationship Manager

EFTA_R1_01123738

EFTA02290385

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natalia.molotkova

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EFTA_R1_01123740

EFTA02290387

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