
From: [REDACTED]
Sent: Monday, December 5, 2011 7:52 PM
To: service@steinway.com
Subject: Piano tuning

Hello.. I need to arrange to have my employers piano tuned in Manhattan at 9=E 71st St preferably sometime this week. What is the best way to schedule t=is? You're customer service answering machine was a bit confusing. Thank yo= for your help.

[REDACTED]

```
<?xml version='1.0' encoding='UTF-8'?> <!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN"
"http://www.apple.com/DTDs/PropertyList-1.0.dtd">
<plist version='1.0'>
<dict>
  <key>date-sent</key>
  <real>1323114705</real>
  <key>flags</key>
  <integer>8590195713</integer>
  <key>original-mailbox</key>
  <string>imap://sarahk525@mail.mac.com/Sent%20Messages</string>
  <key>remote-id</key>
  <string>7478</string>
  <key>subject</key>
  <string>Piano tuning </string>
</dict>
</plist>
```