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**From:** Metsakallio, Essi (US) <Essi.Metsakallio@RalphLauren.com>  
**Sent:** Tuesday, October 29, 2013 2:55 PM  
**To:** [REDACTED]  
**Subject:** Delivery for white pants

Karyna,

I hope you had a nice weekend.

I am going to have your two remaining pants delivered today. I will have the= brought to 9 east 71st?

Let me know if for some reason you don't want them to be delivered.

Best,

Essi

Sent from my iPhone

> On Oct 22, 2013, at 3:07 PM, " [REDACTED]" <karynashuliak@icloud.com> w=ote:  
>  
> Great, thank you.  
>  
> Sent from my iPhone  
>  
>> On Oct 22, 2013, at 3:06 PM, "Metsakallio, Essi (US)" <Essi.Metsakallio@R=IphLauren.com> wrote:  
>>  
>> Karyna,  
>>  
>> She is on away now so you should receive them very soon.  
>> best,  
>>  
>> Essi  
>>  
>> Essi Metsakallio  
>> Executive Sales Professional  
>> Ralph Lauren  
>> Ladies Collection  
>> 888 Madison Ave  
>>  
>> (917)432-6917  
>>  
>>> On Oct 22, 2013, at 2:34 PM, " [REDACTED]" <karynashuliak@icloud.com>=wrote:  
>>>  
>>> Hi Essi,  
>>> Yes, please deliver to 9 E 71st Street. I was told the black pants shoul= be done and delivered today, is that correct?  
>>>  
>>> Sent from my iPhone

>>>  
>>> On Oct 22, 2013, at 11:04 AM, "Metsakallio, Essi (US)" <Essi.Metsakalli=@RalphLauren.com> wrote:  
>>>  
>>> Karyna,  
>>>  
>>> I hope this finds you well.  
>>>  
>>> I just returned from my weekend and learned that your pants were not done by Friday. I am so sorry for that.  
>>>  
>>> I wanted to double check your delivery address since I have a different=address than one you left with the alterations department. Is it 9 east 71s= ?  
>>>  
>>> I am sorry again for the inconvenience .  
>>>  
>>> Best,  
>>>  
>>> Essi  
>>>  
>>> Essi Metsakallio  
>>> Executive Sales Professional  
>>> Ralph Lauren  
>>> Ladies Collection  
>>> 888 Madison Ave  
>>>  
>>> (917)432-6917  
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Please address questions regarding our privacy policy to our Chief Privacy Officer, 625 Madison Avenue, Floor 8, New York, NY 10022.

```
<?xml version=.0" encoding=TF-8"?>
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<plist version=.0">
<dict>
  <key>conversation-id</key>
  <integer>21297</integer>
  <key>date-last-viewed</key>
  <integer>0</integer>
  <key>date-received</key>
  <integer>1383058496</integer>
  <key>flags</key>
  <integer>8590195713</integer>
  <key>remote-id</key>
  <string>832</string>
</dict>
</plist>
```