
From: [REDACTED] <[REDACTED]>
Sent: Monday, November 28, 2011 7:10 PM
To: [REDACTED]
Subject: Re: Hats

Good call. That is insane.=How retarded can you be?!?!?! Looks like we will be finding a new place to w=rk with after this

On Nov 28, 2011, at 3:08 PM, [REDACTED] <[REDACTED]> <mailto:[REDACTED]> > wro=e:

[REDACTED] Embroider= were an absolute nightmare today. At first the lady told me I had changed t=e initials I wanted on the hats. I went crazy and then she told me she had m=de a mistake and it is the same initials as the original work. Then when I a=ked why I couldnt send someone immediately she said because the date on the= was Tuesday. I told her this was LAST tuesday. Then she said oh you are ri=ht we were delayed because [REDACTED] didnt email us!!! I told her there was not=ing to email about. Then she said - oh. we were delayed because of the holi=ay!!!! The holiday was after the damn hats were supposed to be ready!!!!!! I=was in shock!!

So I have asked Les to send us an image of them before they g=t sent out to be safe!!!

----- Forwarded message -----

From: [REDACTED] <[REDACTED]> <mailto:[REDACTED]> >
Date: Mon, Nov 28, 2011 at 1:54 PM
Subject: Hats
To: Lesley Groff [REDACTED]>

=br>Hi Les,

I am going to get Jojo to collect the hats an= bring them to you. They say they can be collected at 4 :(so hopefully the= can be at you by 5. Could you please take a pic of them on your phone and s=nd to [REDACTED] and I. The people who did them have been an absolute nightmare s= I want to make sure they are ok before sent.

Thank you so much!!

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