
From: BOA BOA <[REDACTED]>
Sent: Monday, December 3, 2012 6:19 PM
To: Karyna Shuliak
Subject: Re: order confirmation

Hi there,
Let me confirm-you're saying you want to keep the rug now?

On Mon, Dec 3, 2012 at 12:47 PM, Karyna Shuliak <[REDACTED]> wrote:

Hi Boa,
Please disregard my request .
Thanks.

On Sunday, December 2= 2012, BOA BOA wrote:

Hi Karyna,

I was off Fri/Sat so I just received your message and email. I will initiate the return process. Please put the rug back in it's original package so Fedex can pick it up. Once we receive the return we will credit your card minus the 10% restocking fee and shipping.

Thank you!

On Fri, Nov 30, 2012 at 2:09 PM, Karyna Shuliak <[REDACTED]> wrote:
>

Dear Boa,
I would like to return the thatch rug , that I have purchased from your store. Please advise what needs to be done in order to complete the return. You can either email me or call my cell 6462438517.

Thank you,
Karyna.

On Nov 6, 2012, at 11:48 AM, BOA BOA wrote:

Good morning Karyn,

Thank you for calling back to place your order. I've attached a copy of the receipt for your records.

Please call or email me if you need anything else.

Warm Regards,

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<=iv>
BOA<=b>
Account Executive
<=span>
DWR E62nd Studio

27 East 62nd Street
New York, NY 10065

T: [REDACTED]
F: [REDACTED]

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DWR E62nd Studio

27 East 62nd Street
New York, NY 10065

T: [REDACTED]
F: [REDACTED]

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The Herman Miller® Sale: November 19–December 10.
Save 15% and enjoy Free Shipping on select Herman Miller products.

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