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**From:** Rebecca Chin [REDACTED]  
**Sent:** Wednesday, January 4, 2012 4:14 PM  
**To:** [REDACTED]  
**Subject:** RE: graphicimage.com : Order #25984

Hello,

Thank you for your order with Graphic Image! We see that you selected Next Day shipping. We will rush your order to ship tomorrow on 1/5. However, we are also located in New York so there is only a 1-day transit time for Ground. We will ship this Ground so you will receive on 1/6 and make sure you are charged for Ground shipping – and not Next Day. Once shipped, you will receive an email notification from us with the tracking number. Please do not hesitate to contact me if you have any questions! Thank you!

Rebecca Chin

Account Manager

Graphic Image, Inc.

305 Spagnoli Road  
Melville, NY 11747  
(631) 249-9600 ext. 237  
1-800-232-5550

[REDACTED]