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**From:** bellaklein [REDACTED]  
**Sent:** Thursday, October 31, 2013 3:42 PM  
**To:** Karyna Shuliak  
**Subject:** Re: Scott - October 2013

thank you Karyna  
On Oct 31, 2013, at 11:39 AM, Karyna Shuliak [REDACTED] =rote:

> Hi Bella,  
> I think one time over the phone this month, which was yesterday, =therwise I think last time was when he was  
installing new wifi in my =pt.  
>  
> Sent from my iPhone  
>  
>> On Oct 31, 2013, at 10:00 AM, bellaklein [REDACTED] wrote:  
>>  
>> Karyna,  
>> Please confirm approximately how much time Scott assisted you over =he phone or in person during October 2013.  
>> Thank you,  
>>  
>> Bella

```
<?xml version=.0" encoding=TF-8"?>
<!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN" "http://www.apple.com/DTDs/PropertyList-1.0.dtd">
<plist version=.0">
<dict>
  <key>conversation-id</key>
  <integer>23689</integer>
  <key>date-last-viewed</key>
  <integer>0</integer>
  <key>date-received</key>
  <integer>1383234142</integer>
  <key>flags</key>
  <integer>8590195713</integer>
  <key>remote-id</key>
  <string>8314</string>
</dict>
</plist>
```