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**From:** NewYork@RoomandBoard.com  
**Sent:** Tuesday, June 26, 2012 4:16 PM  
**To:** [REDACTED]  
**Subject:** Room & Board order 1638797

Room&Board  
New York  
212-334-4343  
Order Confirmation for 1638797

For more information on our flat-rate delivery process, visit  
<http://www.roomandboard.com/delivery>

See care information for all furniture <http://www.roomandboard.com/care>

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Sold-To Customer Number: 1184368

Karyna Shuliak  
[REDACTED]

Primary Phone: [REDACTED]  
Email: [REDACTED]

Ship To:  
Karyna Shuliak  
[REDACTED]

Order Number 1638797  
Date: 06/26/2012  
Design Associate: Olivia B

6/26 The sofa is expected to ship on 8/13. We'll call to sc=edule  
delivery and with a 2 hour window. 10% fee applies to changes or  
return. Thanks! Olivia [REDACTED]

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Item Description	Qty	Item =Price	Extende=	Price
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10003665

Klein Custom 92" Custom Sofa 1 2,199.00 2,19=.00  
Style Options - Fabric  
= Fabric - Desmond  
Fabric Colorways - White

Expected in Warehouse 08/13/2012

303030

New Jersey Delivery 1 89.00 8=.00  
  
= Total Tax 203.06

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Total Amount \$ 2,49=.06

Dep=sits  
06/26/2012 Amex 029 \$ 2,49=.06  
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Balance Due \$ =.00

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OUR GUARANTEE

We work hard to provide a relaxing, rewarding customer experience by supporting you throughout the entire shopping process. If you're not completely satisfied w=th your purchase or any part of your experience, just let us know. We'll work with you to make it right.

Full refunds on the purchase price will be issued if the item is curren=ly in our assortment and returned in its original condition. We =ncourage you to return or exchange merchandise in a timely manner to avoid damage or=wear that would result in a restocking fee. Returns, cancellations or chang=s on special orders will incur a restocking fee. Original shipping charges =re =ot refundable. Returns on credit card orders will receive a refund issue= to the original card used for the payment; orders paid by cash or check=will receive a refund check.

For security reasons, we strongly discourage the submission of credi= card numbers through e-mail.

Join our e-mail list and learn about new products, design tips and spec=al events. <http://www.roomandboard.com/signup>

```
<?xml version=.0" encoding=TF-8"?>
<!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN" "http://www.apple.com/DTDs/PropertyList-1.0.dtd">
<plist version=.0">
<dict>
```

```
<key>conversation-id</key>
<integer>24616</integer>
<key>date-last-viewed</key>
<integer>0</integer>
<key>date-received</key>
<integer>1340727378</integer>
<key>flags</key>
<integer>8623750401</integer>
<key>remote-id</key>
<string>6863</string>
</dict>
</plist>
```