
From: [REDACTED] >
Sent: Monday, January 9, 2012 3:30 PM
To: Masis, Roberto
Subject: Re: Debit card has arrive

Thank you Robert. I am out of town, but will come by once I'm back.

On Jan 9, 2012, at 4:27 PM, Masis, Roberto wrote:

Good Morning [REDACTED]

Your new check order has arrived at the financial center. Please see me or one of our personal banker to help you get the checks from our vault.

Regards,

Roberto Masis

Business Banking Officer

974 Third Ave (58th St. & 3rd. Ave.)

Office [REDACTED]

Fax: [REDACTED]

Email: [REDACTED] <mailto:[REDACTED]>

NMLS# 726469

About This Message: This customer service e-mail is in response to your e-mail inquiry about your retail banking relationship. Should you wish to reply, please do not include your account number or any other personally identifiable information of a sensitive or confidential nature as e-mail is not a secure method of communication. For inquiries about Citibank marketing offers and other promotional matters, kindly call me or visit www.citibank.com <<http://www.citibank.com>> .

From: Sarah K [mailto:[REDACTED]]
Sent: Friday, January 06, 2012 12:12 PM

To: Masis, Roberto [NCB-SGMENTS]
Subject: Re: Debit card has arrive

Hi Roberto,

I was just checking in about my new checks with the correct address on them. Were they going to be sent to my address at 301 E 66th St. apt 14G, NYC 10065, or sent to your bank location? If they were being sent to me, I have not received them yet.

Thank you,
Sarah

On Dec 16, 2011, at 10:34 AM, Masis, Roberto wrote:

Sarah,

Your debit card is ready for you to pick it up at any time at our financial center. Please let me know when you will be able to come.

Thank you in advance.

<Picture (Metafile) 1.jpg>
Roberto Masis
Business Banking Officer
974 Third Ave (58th St. & 3rd. Ave.)
Office [REDACTED]
Fax: [REDACTED]
Email: [REDACTED] <mailto:[REDACTED]>
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<Picture (Metafile) 1.jpg>