
From: [REDACTED] <[REDACTED]>
Sent: Friday, January 20, 2012 3:36 PM
To: Client Service Prada EU
Subject: Re: Prada: Order [REDACTED]

Can you please tell me why you can not process the order from your website? It says the bag is available online.

On Jan 20, 2012, at 11:21 AM, Client Service Prada E <client.service.eu@prada.com
<mailto:client.service.eu@prada.com> > wrote:

Dear Jeffrey Epstein,

We regret to inform you that we cannot proceed with your order.

Your credit card has not been charged.

You are welcome to place a telephone order with one of our stores in Europe.

By clicking on the 'store locator' tab on www.prada.com <<http://www.prada.com>> you will be able to view the contact telephone numbers for our Prada stores.</=pan>

Best regards

Prada Client Service

De : [REDACTED] [mailto:[REDACTED]]
Envoyé : vendredi 20 janvier 2012 15:35
À : Client Service Prada EU
Objet : Re: Prada: Order [REDACTED]

I'm sorry, I don't speak French. Can you please tell me the message below in English. Thank you.

On Jan 20, 2012, at 10:27 AM, Client Service Prada EU <client.service.eu@prada.com> wrote:

Nous avons le regret de vous informer que nous ne pouvons poursuivre votre commande.

Vous êtes invité à passer une commande par téléphone dans l'un de nos magasins en Europe.

pour faire apparaître les coordonnées téléphoniques de nos magasins Prada.

Prada Client Service

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