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**From:** [REDACTED] >  
**Sent:** Friday, February 3, 2012 9:13 PM  
**To:** [REDACTED]  
**Subject:** Re: PictureFrames.com - Order Confirmation

I received a call from you to confirm this order. It is exactly the same as an order I placed last week. It is an accurate order. I want to proceed in placing this duplicate order.

I have tried calling your 800 number for the past 2 days, but it is constantly busy, yes.

Also, when you sent the previous order via USPS, the tracking info is not correct. I am unable to track my order which is not good for my job. My employer needs to be given an exact delivery date. When you send this order, please send it so I am able to track the order. Thank you.

On Feb 2, 2012, at 3:30 AM, [REDACTED] wrote:

Having trouble reading this? click here to receive this as plain text.

Dear [REDACTED],

Thank you for shopping at PictureFrames.com, the Online Store of Graphik Dimensions Ltd. We are processing your order and will send you a tracking email upon shipment.

Your order number is: [REDACTED]

If you have any questions, please reply to this email or contact us toll-free at 1-800-332-8884. Our customer service representatives will be happy to help you. Please include your order number in any correspondence regarding this order.

Here is your order summary:

Description / Color	Size	Price	=
Express Production Option	"x"	\$9.50	=

Unit Price:

Quantity:

Cost: \$9.50

1

\$9.50

CRQ13 Cirque - Black	7" x 5"	\$21.80
Classic: Clear Acrylic & Foamcore Backing		\$5.25

Unit Price:

Quantity:

Cost: \$27.05

14

\$378.70

SUBTOTAL:

Shipping: \$388.20

Will Email =ate

Tax (NC):

Insurance:

TOTAL: \$0.00

\$1.99

\$390.19

Shipping Address

Billing =ddress

Shipping Method

████████████████████  
FTC  
6100 Red Hook Quarters  
Suite B3  
St.Thomas, Virgin Islands 00802

████████████████████  
301 E. 66th St.  
14G  
New York, New York 10065

Rate will be =-mailed to you.

To continue receiving e-mail from PictureFrames.com, please add the =ddress ██████████ to your Address Book. This prevents SPAM filters from blocking =-mails, offers, and exclusive promotions from PictureFrames.com

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